

What Our Customers Are Saying

"Greene County Schools made the decision to partner with GCA...From the start, they made a commitment to work as a member of our team to manage our custodial and grounds operations. The communication between GCA and the school system has been superb and their level of responsiveness and service have been outstanding. Working with GCA allowed us to make the move from in-house custodial and grounds service to contracted service as smooth as it could be."

*Dr. Patrick C. Miller, Superintendent
Greene County Schools, NC*

"Working with GCA over the past five years, we have built a relationship of mutual trust and respect in our schools. GCA's ability to partner and develop creative solutions to complex facilities-related issues is second to none."

*Phyllis S. White, Chief Operational Services Officer
Beaufort County School District, SC*

"GCA has been attentive and responsive in taking care of the facilities. This has made it possible for the principal to focus his time and attention on students, teachers, and parents. We get only one chance to make a first impression and with that in mind, we have received a number of unsolicited compliments from parents and visitors that visit the campus for the first time or for the first time since we partnered with GCA. When compared to our in-house custodial program, GCA has provided better results, less burden on the principal, and reduced the District's operating costs."

*Lynn Lawson, Finance and Operations Officer
The School District of Union County, SC*

"GCA has made a firm commitment to provide a quality service at a reasonable price in our school district. The GCA management team has focused on establishing positive relationships with all of our employees and cultivating an atmosphere where we all take pride in maintaining a clean and inviting learning environment. I am proud to say that GCA is a vital partner in helping us realize our goal of becoming "One District, One Team, One Mission."

*Jim Suber, Asst. Superintendent for Operations and Administration
School District of Newberry County, SC*



**CUSTODIAL
SERVICES**



**GROUNDS AND ATHLETIC
FIELD MANAGEMENT**



**FACILITIES OPERATIONS
AND MAINTENANCE**

PROUDLY SERVING NORTH CAROLINA IN PARTNERSHIP WITH:

Greene County Schools, NC
Pender County Schools, NC
Central Piedmont Community College, NC
North Carolina A&T State University, NC
North Carolina State University, NC
Wake Forest University, NC

OUR CLIENTS ALSO INCLUDE:

Beaufort County School District, SC	Metropolitan Nashville Public Schools, TN
Benedict College, SC	Newberry County School District, SC
Charleston County School District, SC	Norfolk Public Schools, VA
Colleton County School District, SC	Pittsgrove School District, NJ
Charleston Southern University, SC	Putnam County Schools, TN
Collier County Schools, FL	Ridgewood Public Schools, NJ
Duval County Public Schools, FL	School District of Newberry County, SC
Greenwood County School District 52, SC	School District of Philadelphia, PA
Jasper County Schools, SC	School District of Union County, SC
Kershaw County Schools, SC	Stafford County School District, VA
Lancaster County Schools, SC	The Citadel, SC
Lexington School District Two, SC	Trident Technical College, SC



For more information, please contact:



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QUALITY • MEASURED. MANAGED. GUARANTEED.

www.gcaservices.com/k-12

Your Solution for Comprehensive Facility Services

It is **our mission** to be the **premier provider** of facility services to the education and commercial markets and to be nationally recognized as **delivering the best value** in terms of **quality, service and price.**

WHO WE ARE

GCA Services Group is a leading provider of facility services, including custodial services, facilities operations and maintenance services, and ground management services to specialized education and commercial markets. GCA focuses on clients where the quality of cleaning, safety and appearance is critical to the basic function of the organization.

Recognized for our specialized expertise, GCA not only serves K-12 schools, colleges and universities, but also many manufacturing, bio-pharmaceutical, nuclear power and high-tech clients. Supported by the most sophisticated operating systems available, GCA boasts one of the strongest, most experienced management teams in the industry.

GCA SERVICES GROUP AT A GLANCE

- GCA serves:
Over 250 K-12 school districts
Over 80 colleges and universities
- Average client relationship of 10+ years
- 98+% client retention rate for Education Division
- Over 32,000 employees
- Over 500 million square feet cleaned daily
- Operations in 47 states, the District of Columbia and Puerto Rico
- Over \$896 million in annual revenue



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What We Offer

Comprehensive Custodial Services

- Guaranteed Program Cost
- Outstanding On-Site Management
- Expert Local, Regional and Division Operations Support
- Enhanced Productivity
- Custom Green Cleaning Program
- Improved Quality and Safety
- State-of-the-Art Tools and Equipment
- Quality Assurance and Reporting

Custom Green Cleaning Program

- Standardized Sustainable Cleaning Processes and Procedures
- Certified Sustainable Chemicals, Products, Tools and Equipment
- Custodial and Sustainability Effectiveness Assessments
- Continuous Improvement Training for All Associates
- Implementation Strategies with Experience-based Best Practices
- Experienced, Invested, Interested and Accountable Management
- Comprehensive Communications Protocol with Client
- Indoor Air Quality (IAQ) Monitoring
- Appropriate Documentation, Tracking and Auditing
- Procedural Posters, Educational Materials and Visual Aids
- Eligible for LEED-EB Operations and Maintenance Certification Points: Meets Green Cleaning Pre-requisite
- GREENGUARD-compliant Program with Green Seal-compliant products

Quality Assurance and Reporting

- GCA Total Facilities Management Quality Software
- Dedicated Safety and Risk Management Team
- Customer Service Surveys
- Monthly Reporting and Benchmarking
- Joint Review Committee Meetings

Energy Management and Sustainability

- Retro-Commissioning
- Sustainability Initiatives
- Electrical and HVAC/Building Automation Systems Monitoring
- Utility Review and Tracking (Advanced Metering Systems-Real Time)
- Curtailment/Containment Recommendations

Comprehensive Facilities Operations & Maintenance Services

- Facilities Management Services
- Maintenance and Repair Operations
- Preventive Maintenance (PM) Programs
- Trade Personnel (including Electricians, Operating Engineers, HVAC Technicians, Plumbers, Carpenters, Painters, etc.)
- Project/Contract Management and Peer Review
- Capital Planning/Deferred Maintenance Management
- Emergency Preparedness Planning
- Inclement Weather/Natural Disaster Planning

Grounds Management

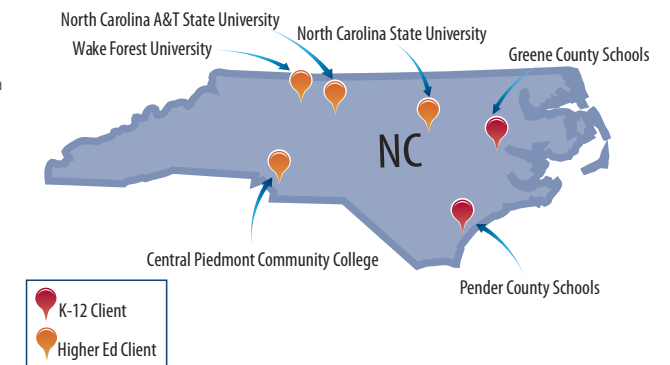
- Athletic Field Management
- Certified Sports Field Managers
- Landscape Management
- Sustainable Grounds Management Programs
- Integrated Pest Management (IPM) Programs
- Color Coordinated Campus Management Programs



National Presence



North Carolina Presence



How You Benefit

Reduced Costs—Contracting Saves an Average of 20% Versus In-house Services

- Guaranteed Operating Budgets
- Reduced Operational and Utility Costs
- Ability to Predict and Benchmark Operational Costs Accurately
- Serviceability Reviews—Choose the Right Plant and Systems
- Service Contract Reviews—Deliverables/Scope Interpretation/Labor Balance

Operational improvement

- Cleaner, Safer, Better Maintained Buildings and Grounds
- Consistency and Coordination Across Disciplines
- Enhanced Maintenance Services
- Asset Life Optimization

Customized Solutions Tailored to Each K-12 School District

Additional Resources

- National Purchasing Power
- National Support Network
- Regulatory Support

Reduced Liability

- Safer Environment for Students, Faculty, Staff and Visitors
- Thorough Employee Background Checks and Screening

Dedicated, Highly Trained Resources

Local Expertise Backed By Regional and National Support

Proven Performance with a 98+% Client Retention Rate

Our Memberships & Affiliations

North Carolina Association of School Administrators
 North Carolina School Boards Association
 American Association of School Administrators (AASA)
 National School Boards Association (NSBA)
 Association of School Business Officials (ASBO)
 National Association of Independent Schools (NAIS)
 Building Services Contractors Association International (BSCAI)
 International Facility Management Association (IFMA)
 US Green Building Council
 Florida School Boards Association
 Georgia School Boards Association
 Illinois Association of School Administrators
 Louisiana School Boards Association
 Michigan Association of School Boards
 Mississippi School Boards Association
 New Jersey School Boards Association
 Pennsylvania Association of School Business Officials
 South Carolina School Boards Association
 Tennessee School Boards Association
 Texas Association of School Administrators
 Virginia School Boards Association
 Wisconsin Association of School Business Officials