



March 22, 2020

Legacy Members, Customers, Families, and Communities,

I hope that everyone is healthy and continues to stay that way as we navigate through this unprecedented time in our country and the world. Today Governor Mike Dewine issued a "Stay at Home Order" to all of Ohio beginning at the end of the day on Monday, March 23rd until April 6th. In that Order, only Essential Businesses should continue to operate as they are deemed critical to Ohio and the United States. Agriculture businesses, feed businesses, and fuel businesses are considered essential and Legacy will be continuing to operate but with continued changes to limit exposure of COVID-19 to our employees and our customers.

On March, 17th, Legacy closed our offices to all non-employees and moved business to phone, email, internet, and text. Employees that could work from home, were asked to do so and will continue to do so. Our Drive Thru and Feed mill remain open but we ask customers to stay in their vehicles while we load their products. All Legacy locations and employees were instructed to step up their cleaning, sanitizing, employee handwashing, and focus on recommended social distancing.

On March 20, 2020, Legacy announced to employees that we would be going to go to minimal operations or split operations only based on each location or division in order to continue to limit exposure to COVID-19 for employees and customers. That means that Legacy will operate locations and operations as minimal as possible with the focus on time sensitive work, services, and deliveries. Some of these locations will split shifts during the week so as to limit as much possible exposure to COVID-19. Any employees who are able to work remotely from home are expected to do so as planned with their supervisor. The goal is to have the same people at locations working only at the same time, which will reduce the possibilities of exposure to the Coronavirus.

Through this time, Legacy Farmers Co-op asks customers to please help keep us all as safe as possible and do as much as you can remotely through phone or electronic means. We certainly can continue to get you the products and services that you need, but will need to do it a different way. I can't stress how grateful I am for the commitment of our employee team and I hope that we get through this challenging time in the best way possible. The nation relies on Legacy, Legacy customers, and companies like Legacy to provide food and fuel. We need to continue to do our part but do it as responsible as we can.

Stay Safe and Healthy!

This is your Legacy,

A handwritten signature in black ink, appearing to read "Mark Sunderman", written over a light blue horizontal line.

Mark Sunderman
President/CEO