



Star of the West Milling Co.

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Feb. 6, 2019

Dear Neighbor,

I am writing you on behalf of Star of the West Milling Company regarding the wheat flour spill that occurred on Jan. 31 due to the extreme weather conditions. We understand you or your neighbors may have been affected by the spilled flour and we are deeply sorry it happened. We are doing everything in our power to make sure this doesn't happen again, including adjusting our schedule for transferring flour and adding equipment to make our process more resistant to extreme weather events.

And while this specific event caused an inconvenient mess, spilled wheat flour dust is non-toxic, bio-degradable and poses no risk to human health. Immediately following the spill, we began assessment and cleanup activities with several of our Star of the West Milling Company employees, talking with neighbors and walking through the affected area. On Tuesday, we had an MSU Extension agent on site to examine the impact of flour dust on trees, shrubs and grass, and the agent anticipates there will be no harmful effects.

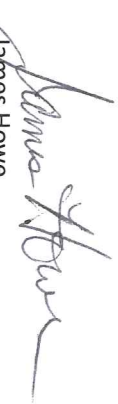
Please know we are doing everything in our power to clean up the mess in a timely matter. Since Thursday, our team has worked with our partners at the city to install catch-basin traps in the affected neighborhoods and used city sidewalk sweepers and vacuum trucks to assist the cleanup. We have also power-washed the driveways, walks and concrete patios of 17 homes on Haas, School and Parker streets, and have provided free car wash vouchers to neighbors whose vehicles came in contact with flour dust.

We are committed to being a good neighbor and we deeply care about our community. We will continue our cleanup efforts as weather conditions improve. We are committed to partnering with any affected homeowners to support a thorough and complete cleanup at our expense.

If you have any questions or would like to discuss the flour spill or our cleanup efforts, please contact Tim Brooks of Star of the West Milling Company at (989) 652-7016 or tim.brooks@starofthewest.com. If you believe you have suffered property damage, please call Jeremy Pietig of Berkley Agribusiness Risk Specialists at (515) 473-3812.

Again, we are truly sorry about the inconvenience we caused and we are committed to making sure this doesn't happen again. We appreciate our neighbors and we encourage you to reach out if you have any questions or concerns. You can also check our website and social media for updates.

Sincerely,


James Howe

Chief Executive Officer