



## Farmers Coop Elevator Company

Garden Plain  
Norwich  
Anness  
Rago  
Clonmel  
Cheney

Garden Plain, KS  
P.O. Box 340  
Cheney, KS 67025  
316-542-3182

TBA  
Belmont  
CCGP  
Pretty Prairie  
Varner  
Kingman

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**April 6, 2020**

### **Subject: Update on COVID-19**

Hope everyone is doing well today. There has been a lot that has happened since my last update a week ago. Our Convenience Store in Pretty Prairie opened back up today with reduced hours of operation. Food can be ordered for takeout only but we are serving. We are working hard to serve our community and its customers the best we can during this time.

Harvest will be here before we know it. We are working to find some alternative methods to our current harvest procedures that will keep everyone safe. We are looking at installing receipt printers at each location that will give the driver the ability to tear off the receipt without needing someone there to hand them their tickets for each load delivered. We also have Patron Access, our online access for customers so that you can view all your account information, such as your grain as you deliver during harvest time. It's a great tool to use to check your tickets 24-7 and make sure everything was posted correctly. The CEA Bushel app is another great tool available in the palm of your hand that you can use to view your tickets immediately as they are delivered, sign contracts, and much more. We will also be trying to make the notebooks to hand out with the field names and account numbers for each of your fields so that when you deliver your grain, we can get them posted to the correct account. We can take care of your needs via email, phone calls and text, so please try to use these methods to conduct your business if at all possible. All these different things mentioned are also ways we can continue to practice social distancing and protect our employees as well as all our customers.

We continue to ask our customers to please continue to work with us during these times and help everyone do what is best for the protection of everyone. We have communicated the best way to handle day to day business that needs to be conducted at our locations. Please continue to try and practice these as it is what's best for everyone right now.

We don't know how long this will go, but we will continue to enforce these practices until we have received notification from the proper authorities.

**Some things that customers can do to assist us in preventing the spread of COVID-19 and provide a safe workplace for everyone are:**

- **Please participate and practice Social Distancing for the safety of everyone**
- **If you need to purchase supplies, call your location so we can be prepared for you when you arrive**
- **Stay in your vehicle if you are needing to make a purchase, we can load your products for you**
- **Contact James Renner, Doug Bates, Doug Scheer, or Shawn Talkington via cell phone (see next page) for all your agronomy needs**
- **Grain Sales: Please sign up for direct deposit as we can deposit your funds next business day into the bank account of your choice.**
- **Email: We ask that you update us with your most current email address so we can communicate and send documents via email instead of using mail service. COVID-19 does have a shelf life and can live on paper for days.**
- **See next page for phone numbers for each location or department**

**Locations or Department Contact Information:**

Garden Plain Office: 316-535-2221

Garden Plain Feed Store: 316-535-2291

Norwich: 620-478-2272

Clonmel: 620-545-7138

Cheney: 316-542-3181

TBA: 316-542-3381

Belmont: 620-297-3911

Pretty Prairie: 620-459-6413 (Elevator)

Pretty Prairie: 620-459-6242 (Fuel)

**Agronomy:**

James Renner: 316-217-5024

Doug Bates: 316-772-1423

Doug Scheer: 316-772-2014

Shawn Talkington: 620-340-7626

Administrative Office: 316-542-3182