



Republic of the Philippines
MARIVELES WATER DISTRICT
Mariveles, Bataan
Website: www.mariwad.gov.ph
E-mail Address: mwdbataan@yahoo.com

SUMMARY OF CUSTOMER SURVEY SCORE (1ST HALF 2022)

	TOTAL NO. OF CONSUMERS	TOTAL POINTS	TOTAL POINTS SCORED	CSI	EQUIVALENT
January	149	2980	2839	95.27	Excellent
February	45	900	880	97.78	Excellent
March	57	1140	1099	96.40	Excellent
April	100	2000	1908	95.40	Excellent
May	181	3620	3456	95.47	Excellent
June	132	2640	2505	94.89	Excellent
TOTAL	664	13280	12687	95.53	Excellent
AVERAGE CSI (1ST HALF)		95.53		Excellent	

Prepared by:


JEFFERSON NIMER
Util. Cust. Service Asst.

Noted by:


CYNTHIA S. CRUZ
Division Manager B - CSD



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SUMMARY OF CUSTOMER SURVEY SCORE (2ND HALF 2022)

	TOTAL NO. OF CONSUMERS	TOTAL POINTS	TOTAL POINTS SCORED	CSI	EQUIVALENT
July	210	4200	4052	96.48	Excellent
August	210	4200	3835	91.31	Excellent
September	288	5760	5449	94.60	Excellent
October	269	5380	5252	97.62	Excellent
November	177	3540	3318	93.73	Excellent
December	111	2220	2127	95.81	Excellent
TOTAL	1265	25300	24033	94.99	Excellent
AVERAGE CSI (2nd HALF)		94.99			Excellent

Prepared by:


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Util. Cust. Service Asst.

Noted by:


CYNTHIA S. CRUZ
Division Manager B - CSD