



Republic of the Philippines  
Mariveles Water District  
Mariveles, Bataan

E-mail Add: mwdbataan@yahoo.com

Tel. No. (047) 935-4635; Telefax: (047) 935-5561; Hotline: (0921) 2876851

## INITIAL REENGINEERING PLANS

As of December 2021

DEPARTMENT/AGENCY:

MARIVELES WATER DISTRICT

INITIAL REENGINEERING PLANS													
NAME OF SERVICES (1)	NUMBER OF STEPS (2)		TRANSACTION COST INCURRED THE TRANSACTING PUBLIC/CLIENT (3)				BY	SUBSTANTIVE COMPLIANCE COST (3.3)		TURNAROUND TIME (4)		CONCERNED UNIT/DIVISION (5)	TARGET CLIENTS (6)
			FEES PAID (3.1)		OTHER TRANSACTION FEES (3.2)								
	CURRENT STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTPUT			
EXTERNAL SERVICES													
1. New Connection	6	No Changes	Application Fee: 1/2" - P2,200	No Changes	0	No changes	1. EM - Variable 2. Installation Fee - Variable (both will depend on types of connection)	No changes	1 day, 1 hour, & 44 Minutes		Customer Service Division	All household owners, business establishment & other agencies within the service area	
2. Reconnection 2.1. within the year	3	No Changes	2.1.a. RF - P200 (within 3 days) 2.1.b. RF - P250 (after 3 days)	No Changes	0	No changes	0	No changes	9 Minutes (within a year)		Customer Service Division	Concessionaires with Inactive/Disconnect ed connections	
2.2 after 1 year	4	No Changes	RF - P250   MMF - P900.00 (after 1 year)	No Changes	0	No changes	EM - Variable (after 1 year)	No changes	1 day & 9 minutes (after 1 year)		Customer Service Division	Concessionaires with Inactive/Disconnect ed connections	
3. Payment Water bill	3.1	No Changes	Amount of WB	No Changes	0	No changes	0	No changes	3 Minutes		Customer Service Division	Active/Inactive Concessionaires	
3.2 Non-Water Bill	2	No Changes	Others - Variable	No Changes	0	No changes	0	No changes	6 Minutes		Customer Service Division	Active/Inactive Concessionaires	
4. Calibration	3	No Changes	CF - P200	No Changes	0	No changes	0	No changes	8 Minutes		Customer Service Division	Active/Regular Concessionaires	
5. Request for Correction of supply - A. Leaks	4	No Changes	Others - Variable	No Changes	0	No changes	0	No changes	1 day & 9 minutes		Customer Service Division	Active/Regular Concessionaires	
Request for Correction of supply - B. Low Pressure	4	No Changes	Others - Variable	No Changes	0	No changes	0	No changes	1 day & 9 minutes		Customer Service Division	Active/Regular Concessionaires	
Request for Correction of supply - C. High Consumption	3	No Changes	0	No Changes	0	No changes	0	No changes	1 day & 13 minutes		Customer Service Division	Active/Regular Concessionaires	
6. Transfer of Meter Stand	4	No Changes	Others - Variable	No Changes	0	No changes	0	No changes	1 day & 9 minutes		Customer Service Division	Active/Regular Concessionaires	

NAME OF SERVICES (1)	NUMBER OF STEPS (2)		TRANSACTION COST INCURRED THE TRANSACTING PUBLIC/CLIENT (3)				BY	SUBSTANTIVE COMPLIANCE COST (3.3)		TURNAROUND TIME (4)		CONCERNED UNIT/DIVISION (5)	TARGET CLIENTS (6)
			FEES PAID (3.1)		OTHER TRANSACTION FEES (3.2)								
	CURRENT STATUS	PROJECTED OUTCOME	CURRENT	STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTCOME	CURRENT STATUS	PROJECTED OUTPUT		
EXTERNAL SERVICES													
7. Temporary Plug	3	No Changes	Amount of WB (Balance)		No changes	0	No Changes	0	No Changes	9 Minutes		Customer Service Division	Active/Regular Concessionaires
8. Change of Account Name	3	No Changes	CN Fee - P150		No changes	0	No Changes	0	No Changes	9 Minutes		Customer Service Division	Active/Inactive Concessionaires
INTERNAL SERVICES													
1. Leave Application	5	No Changes	0	No changes	0	No Changes	0	No Changes	17 Minutes		Admin. Services Division	Permanent & Casual Employees	
2. Service Record	3	No Changes	0	No changes	0	No Changes	0	No Changes	13		Admin. Services Division	Permanent & Casual Employees	
3. Certificate of Employment	3	No Changes	0	No changes	0	No Changes	0	No Changes	13		Admin. Services Division	Permanent & Casual Employees	
EXTERNAL SERVICES (FILING OF COMPLAINTS)													
1. Complaints Regarding Services	4	No Changes	0	No changes	0	No Changes	0	No Changes	1 day & 9 minutes		Customer Service Division	Active/Regular Concessionaires	
2. Complaints Regarding Employees	4	No Changes	0	No changes	0	No Changes	0	No Changes	1 day & 21 minutes		Admin. Services Division	Active/Regular Concessionaires	

Prepared by:

  
CYNTHIA S. CRUZ  
OIC, CSD/CART Head Secretariat

Checked & Reviewed by:

  
EULOGIO S. ENRIQUEZ, JR.  
OIC, ASD/CART Vice Chairperson

Approved by:

  
CRISTINELA RUTH I. LAMAYRA  
General Manager/CART Chairperson