Kyle **Johnson**

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Work Experience

Abacus Insights   *Boston, MA*
DevOps Engineer / Cloud Operations Engineer   *November 2018 – Present*
- Currently working on the DevOps & Platform team which involves building, deploying, automating and monitoring our cloud infrastructure. Day to day work involves heavily utilizing AWS, Terraform and Kubernetes.
- Successfully upgraded our core internal master data management product, an integral piece of our platform.
- Participate on DevOps team sprints and complete work in a timely manner.
- Helped build out our GitLab CI/CD pipeline, implemented automated tests on our Terraform modules.
- Implemented a monitoring solution(Datadog) into our infrastructure.

Cogito Corp   *Boston, MA*
IT SUPPORT ENGINEER   *December 2017 – November 2018*
- Day to day involved working with AWS, OKTA, Office 365, JAMF, G-Suite, Fortinet, Jira Suite and managing multiple other SaaS applications.
- Helped implement and manage our company wide Okta that integrated with our production AWS accounts as well as our internal corporate SaaS products.
- Worked closely with our security team and managed all AWS access permissions and assisted with AWS issues where necessary.

Mimecast   *Watertown, MA*
SUPPORT ENGINEER   *July 2017 – Oct 2017*
- Assisted administrators with using the Mimecast service and ensured best practice configuration via both email and phone.
- Investigated and troubleshoot issues and made recommendations to improve system performance.
- Maintained detailed case history and escalated issues if needed appropriately.

CloudLock (Acquired by Cisco)   *Waltham, MA*
IT SUPPORT ENGINEER   *December 2015 – July 2017*
- Single point of IT help for 150~ employees.
- Managed deployment and ongoing support of laptops and corporate services (printing, cloud services, VoIP, etc).
- Managed licensing and IT asset purchasing and management, responsible for acquiring tools and technologies needed to support business growth and efficiency.
- Managed our Waltham and Israel site of all IT related services and tasks.

Skills

AWS: Lambda, EC2, Cloudwatch, S3, Route53, VPC/Networking, IAM, ELB, SQS
Terraform
Kubernetes
Ansible
Linux
Mac
Git
GitLab CI/CD
Bash
Serverless
Jira

Education

Blue Hills Regional   *Canton, MA*
INFORMATION TECHNOLOGY   *September 2006 – May 2010*