

Hong Kong Christian Service
Centre for Harmony and Enhancement of Ethnic Minority Residents (CHEER)

Employment Vacancy

Part I : Employer Information

Company Name : Cathay Pacific Airways	Trade : --
Company Address: 8 Scenic Road, Hong Kong International Airport, Lantau, Hong Kong	

Part II : Vacancy Information

Job Title : Customer Contact Specialist	No. of Vacancy(ies):												
Job Duties : <ul style="list-style-type: none"> ● <u>Advising on the travel itineraries – be part to create a seamless travel experience and impress customers from around the global</u> ● <u>Provide assistance to customers for flights and general enquiries on Cathay Pacific and Cathy Dragon's products</u> ● <u>Respond to customer inquiries, feedback and compliments</u> ● <u>Provide after sales service and care to our customers</u> 													
Contract of Employment : Full-time													
Work Place:													
Working Hours : 5 working days per week; shift holiday : Shift work, 44 hours per week													
Basic Salary : Hour Paid Job Other benefit(s)/allowance(s) : Overnight shift allowance, Day off Premiums													
Required Education : Secondary (Completed Secondary: Pass rate in 5 HKCEE/HKDSE subjects including English language; or equivalent)													
Working Experience :													
Language Requirement : <table style="margin-left: 20px; border: none;"> <tr> <td colspan="2"><u>Ability to Listen & Speak</u></td> </tr> <tr> <td>Cantonese</td> <td><input checked="" type="checkbox"/> Fluent</td> </tr> <tr> <td>English</td> <td><input checked="" type="checkbox"/> Fluent</td> </tr> <tr> <td colspan="2">(Putonghua is an Advantage)</td> </tr> </table>	<u>Ability to Listen & Speak</u>		Cantonese	<input checked="" type="checkbox"/> Fluent	English	<input checked="" type="checkbox"/> Fluent	(Putonghua is an Advantage)		<table style="border: none;"> <tr> <td colspan="2"><u>Ability to Read & Write</u></td> </tr> <tr> <td>English</td> <td><input checked="" type="checkbox"/> Able to Read & Write</td> </tr> </table>	<u>Ability to Read & Write</u>		English	<input checked="" type="checkbox"/> Able to Read & Write
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Other Entry Requirements:													

Part III: Job Application Method

Applicants can apply the vacancy by: Apply this job via https://careers.cathaypacific.com/ OR send email to ppl#tsd@cathaypacific.com

Posting date until: **25/7/2018**