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TRAVELOCITY CUSTOMERS NAME FAVORITE NEW YORK CITY HOTELS

The Big Apple's Best Hotels Revealed Based on Traveler Reviews

SOUTHLAKE, Texas – July 28, 2011 – **The Iroquois New York** has been named one of the top hotels in New York City by Travelocity customers. While New York City is one of the nation's top travel destinations, [New York hotels](#) are notoriously expensive so [Travelocity](#) culled through thousands of customer reviews to find out which [hotels](#) were worth the trip. Following are Travelocity customers' top 10 hotel picks:

1. **The Benjamin.** "The location was excellent," says one Travelocity customer. According to another, "the staff is very attentive." Still another raves, "it was truly two nights of heaven!"
2. **The Carlyle, A Rosewood Hotel.** "You are treated like royalty," raves one traveler. "The staff is wonderful, the view from our tower room was stunning," says another. "It's always our first choice," writes a third.
3. **Room-Mate Grace.** The location of the hotel is "fantastic, right in the middle of things near Times Square." On the décor and atmosphere, one reviewer says, "I felt young and cool!" The staff also gets kudos and is described as "pleasant and helpful."
4. **The Surrey Hotel.** "I wanted to live there," writes one review. Another customer says, "No stone is left unturned to exceed expectations." Simply put, "Great location. Bed spectacular. Room immaculate. Service outstanding."
5. **The Iroquois New York.** "The staff was warm and efficient and very helpful," writes one reviewer. "Just close enough to everything and far enough from the madness," says another. And for at least one customer, it's "my new 'go to hotel' in New York."
6. **Trump Soho.** The downtown location gets two thumbs up: "It's great to walk out the front door and go a few blocks and be in the middle of the Soho shopping and charm."

Another says, “. . . seeing the city from the room was amazing.” And overall, “the quality of everything, and I mean down to the last detail was just superb.”

7. **Morgans Hotel.** “The neighborhood makes you feel at home,” writes one customer. “Room was clean and comfortable,” says another. Finally, “The small scale of the hotel is such a joy in the Big Apple!”
8. **The Desmond Tutu Center.** The location is a “park-like setting in Chelsea,” with rooms that are “very comfortable with a great bed, bath robes and lots of charm.” One reviewer raves, calling it a hidden gem and then has second thoughts: “I hesitate to recommend it because I fear it will get too popular and their rates will go up.”
9. **Fitzpatrick Grand Central Hotel.** “Our hotel room was surprisingly large,” writes one traveler. “It was even better than I hoped,” says another. The location is “close to Grand Central Station which means you're close to all of NYC!”
10. **Hilton Garden Inn Times Square.** Customers describe this hotel as having the “perfect location to access every part of the city” and the rooms as being “spacious for a NYC hotel room.” The staff is said to be “super helpful.”

“The hotels our customers chose represent a range of star ratings and price points,” said Noreen Henry, Senior Vice President, Global Partner Services. Henry continued, “Travelocity customers are some of the best-traveled people in the world and we’re excited to showcase their favorite properties in one of the world’s greatest cities.”

We could not be more pleased to be regarded as a favorite of Travelocity visitors to Manhattan. Our team is thrilled that our dedication to customer service has won us so many repeat customers. We look forward to warmly welcoming many more guests from Travelocity and extending to them the high level of hospitality for which we are known.

About Travelocity Global

Travelocity® is committed to being the traveler's champion – before, during and after the trip – and provides the most comprehensive and proactive guarantee in the industry (<http://www.travelocity.com/guarantee>). This customer-driven focus, backed by 24/7 live phone support, competitive prices and powerful shopping technology has made Travelocity one of the largest travel companies in the world. Travelocity also owns and operates: Travelocity Business® for corporate travel; igougo.com, a leading online travel community; lastminute.com, a leader in European online travel; and ZUJI, a leader in Asia-Pacific online travel. Travelocity is owned by Sabre Holdings Corporation, a world leader in travel marketing and distribution.

The Iroquois New York is a 114-room boutique hotel and member of Small Luxury Hotels of the World. Specializing in personalized service and offering many high-quality amenities, The Iroquois also features *Triomphe* restaurant and *The Lantern's Keep* cocktail salon. *Triomphe* has been a power lunch and pre-theater staple for more than ten years. *The Lantern's Keep*, a salon devoted to the fine art of cocktails.

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