

MORTGAGE SERVICES SETTLEMENT

Fact Sheet



On February 9th, 2012, the United States Department of Justice announced a settlement with five major banks accused of robo-signing and other fraudulent foreclosure practices. Here are the major details of the settlement:

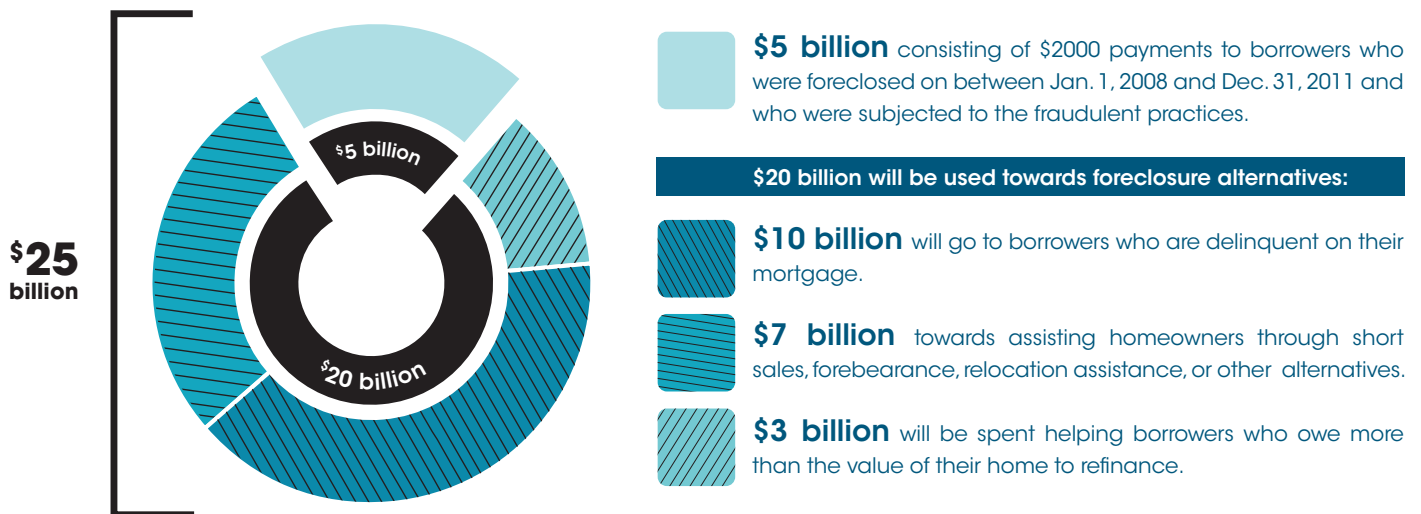
What's the Settlement Worth?:

- ▶ \$25 billion dollars (with additional \$4 billion pending the sign-on of 9 small banks).

Participating Banks:



Where the Money Goes...:



Deadlines (From March 2012):



Additional Notes:



Robo-signing practices are forbidden.



Dual-track Foreclosures (working with the homeowner on modification of the loan while simultaneously pursuing foreclosure) is forbidden.



Fannie Mae and Freddie Mac insured loans are not impacted by this settlement.



Special recourse is in place for Servicemembers who were charged over 6% interest rates after a valid request to lower their rates under the Servicemembers Civil Relief Act (SRCA) or who were wrongly foreclosed on.

- Any compensation by the banks to Servicemembers will be in addition to the core \$25 billion settlement amount.



Money will be distributed differently for different states.

- California will receive the most of any state: \$12 billion
- Oklahoma was not a party to this settlement, creating their own agreement worth \$18.6 billion

What This Means For Agents:

- ▶ Banks will be open to exploring more options
- ▶ Banks are incentivized to push completed paperwork through.

Find Out More:

▶ Phone numbers

- Ally/GMAC: 800.766.4622
- Bank of America: 877.488.7814 (Available M-F 7am-9pm CT & Saturdays 8am-5pm CT)
- Citibank: 866.272.4749
- JP Morgan Chase: 866.372.6901
- Wells Fargo: 800.288.3212 (Available M-F 7am-7pm CT)

▶ Important Links

- Official Site for the Settlement:
<http://www.nationalmortgagesettlement.com>
- To locate Attorney General in your state:
<http://www.NAAG.org>
- To determine if a loan is ineligible due to insurance by Freddie or Fannie:
<http://www.fanniemae.com/loanlookup>
<http://www.freddie.com/mymortgage>