

Commendation

Recipient: Tila Slovacek

TDL: Ken Baker



Comments:

Ms. Pittman took the time to let us know how much she appreciated Tila's "professional demeanor" while demonstrating her willingness to solve the customer's problem. After experiencing rudeness on an earlier call, Ms. Pittman expressed real appreciation for Tila's excellent customer service skills and said she was a credit to DE.

Customers name: Ms. Pittman

Date: 11/15/2007

Commendation completed by: Mel Lewis