

Commendation

Recipient: Tila Slovacek

TDL: James Lee



Comments:

Ms. Moriss commended Tila by stating that she is the absolute, best customer service representative she has ever spoken with at DE. Ms. Moriss advised that she had spoken with several agents before speaking with Tila and that none of them met the level of professionalism that Tila emitted. Ms. Moriss also commented that Tila went above and beyond to resolve her concerns.

Customers name: Amber Moriss

Date: 09/08/2008

Commendation completed by: Sarai Arteaga

