

Commendation

Recipient: Tela Slovacek

TDL: Ken Baker



Comments:

Ms. Ferrell said that Tela is outstanding, Awesome, Helpful and kind. Customer admits she was rude and Tela never played into it and continued to apologized and showed she was trying to help her. Tela gave information to help customer and worked with her to make her payment. Customer also wants to send Tela a card....

Customers name: Treyce Ferrell

Date: 06/10/2008

Commendation completed by: Sarai Arteaga