

Commendation

Recipient: Tila Slovacek

TDL: James Lee



Comments:

Customer states has bad experiences in past with Direct Energy, last time she contacted us she requested transfer to the office of the president. Customer stated Tila was so great that she felt she was calling a different company and also wanted to request that we utilize Tila to assist with training so that future reps will benefit from her expertise.

Customers name: Nidiam Haas

Date: 09/09/2008



Commendation completed by: Sarai Arteaga