

Understanding Conflict In Family and Collaborative Law

Do you wish you could understand your clients, colleagues and conflict better?

What is this thing called “Conflict”, where does it come from and how does it work?

Help yourself and your clients to be more effective in the face of conflict.

Minimise the impact of conflict upon your profitability, time, energy and reputation.

Understanding Conflict In Family and Collaborative Law is an interactive and practical course by Neil Denny, collaborative family lawyer and author of the book *Conversational Riffs; Creating Meaning Out Of Conflict*.

The course can run for 3 or 5 hours depending on your delegates’ time requirements.

This course will provide an understanding of a range of conflict theories and how we can respond to them. It will give you a new toolkit of powerful conflict resolution approaches which are easy to implement.

We will cover the following;

- Cutting the cost of conflict.
- Mapping conflict relationships.
- How do we do what we do when we say what we say?
- Attribution theory, the drama triangle and the games people play.
- Moving from conflict avoidance to assertiveness.
- “You do it to yourself” – How we sabotage ourselves in conflict.
- How to avoid being “Seduced by conflict.”
- Re-writing conflict stories and situations.
- How to keep communicating safely in conflict situations.

The course is delivered through a mixture of facilitated group discussion and small group exercises drawing on examples from your own experience and custom designed family law examples relevant to your practice.

The course is supported by the *Conversational Riffs* book, a copy of which is provided for all delegates. In addition each course will have its own private access online community to enable delegates to continue their discussions and learning after the event with one another and the course presenter.

“I have now had the chance to read Neil Denny’s book Conversational Riffs—this is invaluable for participants in mediations and should be used by professionals in all fields to educate “lay negotiators.”

Negotiating for clients is difficult.

Enhancing the rich literature of interest based negotiation, Neil improves our confidence and competence to resolve our own disputes and to solve thorny legal and financial problems for clients who entrust us to negotiate for them.”

Forrest ‘Woody’ Mosten, Leading family lawyer, mediator and author.

“Neil is an inspirational man with an extraordinary gift in creative conflict resolution. Very original and effective pioneering approach.”

Georgeanne Lamont of Lamont Associates

Book “Understanding Conflict in Family and Collaborative Law” for your family law team, Resolution Regional Group, or Collaborative Law POD now.

Neil’s day training rate is £795, including all materials for between 5 and 16 delegates. Reasonable travel by standard class rail and return taxi fees from station to venue are to be reimbursed.

Overnight accommodation and sustenance to be agreed in advance if required depending upon distance from Bath and course start time.

CPD points can be obtained if hosted through Resolution Regional Groups.

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