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OFFICE OF THE INSPECTOR GENERAL OF THE INTELLIGENCE COMMUNITY  
INVESTIGATIONS DIVISION  
Washington, DC 20511



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(b)(6)  
(b)(7)(C)

13 MAY 2013

(U//~~FOUO~~) MEMO FOR:

(U//~~FOUO~~) FROM:

Investigator [REDACTED]

(U//~~FOUO~~) SUBJECT:

INV 2013-0007- [REDACTED]

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b7C - IG Subject

(U//~~FOUO~~) This office identified [REDACTED]

at the Tech Building in [REDACTED]

[REDACTED] is a GENERAL DYNAMICS employee working as a contractor on ODNI Contract [REDACTED]. [REDACTED] was not working for the full period for which she billed the contract.

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b7C - IG Subject  
b7E - IG Tech

[REDACTED] shows that from 3 OCT 2011 through 24 OCT 2012, [REDACTED] billed the government for approximately 272.75 hours during which she was working.

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(U//~~FOUO~~) [REDACTED]

[REDACTED], the IC IG found that [REDACTED] spent nearly the entire day on AIN shopping, watching YouTube videos, and chatting on personal emails. For a one year period there are [REDACTED]

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This data represents activity not related to the work for which she charged the government, and does not account for the time that she left work early and improperly billed the contract. When this office interviewed [REDACTED] on 9 May 2013, she described her role on the Capitol Area Network (CAPNET) team as hectic, busy, and always tasked.

(U//~~FOUO~~) [REDACTED]

[REDACTED] Program Manager for [REDACTED], was interviewed on 25 APR 2013. [REDACTED] explained that [REDACTED] worked on CAPNET under the PYRAMID contract from May 2011 to February 2013, most currently working on the IS2 contract, still within CAPNET. One person is expected to be on-call each week for four hours. If, during an on-call week, that employee works over four hours, they may bill the contract accordingly.

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Witness

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(U//~~FOUO~~) [REDACTED] was interviewed on 9 MAY 2013, and the days in question were discussed. [REDACTED] explained the scheduling and on-call practices of the contract much differently than [REDACTED] stated that no team member of CAPNET had a set schedule. Rather, as long as someone was at the Tech building to answer the support line, it did not matter when each team member came or left work.

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(U//~~FOUO~~) Regarding [REDACTED] billing for on-call weeks, she stated that each team member billed eight hours to the contract when on-call. She also stated that on-call hours were billed under a different billing code. She said that team members were no longer allowed to bill for their on-call weeks and were not allowed over time any longer. [REDACTED] shows that [REDACTED] billed eight hours every two weeks not under a separate billing code, but as overtime.

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(U//~~FOUO~~) [REDACTED] said that they were given blackberries and pagers for the entirety of the time they served the contract. According to her, CAPNET team members were only on-call every two weeks, which did not matter since she received phone calls on her personal cell phone from all of the staff members at all hours of the night regardless of who was on call. When asked to specify who called her and when, she only offered, "some Hill customers have my personal cell phone where they contact me as well as an agency issued blackberry." She did not offer specific times or dates when this occurred.

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(U//~~FOUO~~) [REDACTED] indicated that although there is a tracking database for support calls, no one utilized the database in practice. She also stated that there is no way to provide any documentation that she was working with any Hill staff member when she was unaccounted for at work.

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(U//~~FOUO~~) During the interview, [REDACTED] admitted that she left work early, and shopped on the computer every day at multiple sites. While [REDACTED] admitted that she had these habits, she denied knowing these were unallowed practices. Furthermore, she insisted that she worked from home via her cell phone every pay period.

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(U//~~FOUO~~) [REDACTED] said in a written statement: "During Oct 2011 to Oct 2012, I did not go to shopping websites, YouTube, pinterest, facebook, and twitter...I was not aware that I was not able to actually checkout and purchase things at work...I left work early but given the nature of my job even after I leave work I still make phone calls to Hill customers and pages I have to follow up on." Throughout the interview, [REDACTED] repeatedly stated that she "understood where [the investigator] was coming from" and wanted the investigators to know she "didn't do this with any malice." She also stated, "It's upsetting because I know I did it...and it's not who I am." The investigation found that 272.75 hours were still unaccounted for after the interview.

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(U//~~FOUO~~) [REDACTED] has 272.75 hours of unaccounted for time during the period of 11 OCT 2011 through 24 OCT 2012. [REDACTED] has a billing rate of \$102.83 per hour. The total estimated amount of mischarging is \$28,046.88.

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INVESTIGATOR

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