PC Notebook Computer Batteries Recalled Due to Fire and Burn Hazard

WASHINGTON, D.C. - The U.S. Consumer Product Safety Commission, in cooperation with the firms named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

Name of Product: Lithium-Ion Batteries used in Hewlett-Packard, Toshiba and Dell Notebook Computers

Units: About 35,000 batteries (an additional 65,000 batteries were sold worldwide)

Battery Cell Manufacturer: Sony Energy Devices Corporation, of Japan

Hazard: These lithium-ion batteries can overheat, posing a fire and burn hazard to consumers.

Incidents/Injuries: There have been 19 reports of the batteries overheating, including 17 reports of flames/fire (10 resulting in minor property damage). Two consumers experienced minor burns.

Description: The recalled batteries were included with, and sold separately for use in, the following notebook computer models:

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<tr>
<th>Computer Manufacturer</th>
<th>Units</th>
<th>Notebook Model</th>
<th>Battery Model</th>
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| Hewlett-Packard        | About 32,000 | **HP Pavilion:** dv1000, dv8000 and zd8000  
**Compaq Presario:** v2000 and v2400  
**HP Compaq:** nc6110, nc6120, nc6140, nc6220, nc6230, nx4800, nx4820, nx6110, nx6120, nx9600 | Recalled batteries will have a bar code label starting with A0, L0, L1 or GC |
| Toshiba                | About 3,000   | **Satellite:** A70/A75, P30/P5, M30X/M35X, M50/M55  
**Tecra:** A3, A5, S2 | n/a |
| Dell                   | About 150    | **Latitude:** 110L  
**Inspiron:** 1100, 1150, 5100, 5150, 5160 | OU091 |

The battery model is located on the battery’s label.

Sold by: Computers with the recalled batteries were sold directly by Hewlett-Packard, Toshiba and Dell, through computer and electronics stores nationwide, and through various Web retailers for between $700 and $3000. The batteries were also sold separately for between $100 and $160.

- Hewlett-Packard – sold from December 2004 through June 2006
- Toshiba – sold from April 2005 to October 2005
- Dell – shipped between November 2004 and November 2005
Remedy: Consumers should immediately remove the recalled battery from their notebook computer, and contact their computer manufacturer to determine if their battery is included in the recall and to request a free replacement battery. After removing the recalled battery from their notebook computer, consumers may use the AC adapter to power the computer until a replacement battery arrives. Consumers should only use batteries obtained from their computer manufacturer or an authorized reseller.

Consumer Contacts: For additional information, consumers should contact the manufacturer of their notebook computer:

- Hewlett-Packard Co. – [http://www.hp.com/support/BatteryReplacement](http://www.hp.com/support/BatteryReplacement) or call (800) 889-2031 between 7 a.m. and 7 p.m. CT Monday through Friday.
- Dell – [http://www.dellbatteryprogram.com](http://www.dellbatteryprogram.com) or call toll-free (866) 342-0011 between 8 a.m. and 5 p.m. CT Monday through Friday.

Media Contacts:

- Hewlett-Packard Co. - Mike Hockey at (281) 927-9379 or mike.hockey@hp.com
- Toshiba - Eric Paulsen at (949) 275-7957
- Dell - Jeremy Bolen at (512) 728-8329 or Jeremy_Bolen@dell.com
- Sony - Elizabeth Boukis at (408) 352-4593 or Elizabeth.boukis@am.sony.com

Photos (Hewlett-Packard)
Photos (Toshiba)
Photos (Dell)
The U.S. Consumer Product Safety Commission (CPSC) is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about your experience with the product on www.saferproducts.gov

CPSC is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than $900 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical, or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters, and household chemicals - contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or resell this or any other recalled product.

To report a dangerous product or a product-related injury, go online to: www.saferproducts.gov, call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and product safety information at www.cpsc.gov. To join a free e-mail subscription list, please go to https://www.cpsc.gov/cpsclist.aspx.