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NJVC, LLC

Information Technology & Information Services (IT/IS) Contract

Award Fee Evaluation for Base Year Period 2 (CY 2002)

01 July 2002 to 31 December 2002

CONTRACTING OFFICER: Diana Daunt

PROGRAM MGR: Joe Russell

COR: Marti Fleger

05 March 2003

6.a. Adhere to the security policies and standards set forth under this contract.

- The Bethesda COMSEC Custodian was delinquent at times in picking up key material from the COMSEC Central Office of Record. (60)
- One employee under the NJVC contract was removed from the contract for misuse of computer resources. (0)
- Two security incidents occurred involving NJVC employees improperly securing vault areas. Both resulted in re-training on closure procedures. (65)
- o Procedures for password notification were not followed by new OHD employees. (65)
- NJVC's personnel did not have all the necessary security clearances to perform their work at the WNY OHD. Staffing problems occurred as a result of the need to monitor their movement within the WNY Operations Center. (60)

NINJA

Security

Overall Security Score: 48

Overall Security Rating: Poor



Award Fee Summary

Award Fee Summary

<u>Criteria</u>	<u>Weight</u>	<u>Rating</u>	<u>Score</u>
Cost Performance and Control	15%	Excellent	99
Process Improvement	5%	Good	89
Program Management	40%	Good	87
Transition	20%	Excellent	93
Customer Satisfaction	10%	Good	86
Security	10%	Poor	48*
Total	100%	Weighted Average	81

* - Since this criteria = 48, award amount for Security = \$ 0



Award Fee Allocation

Amount Awarded	Total Available	\$1,498,623
	Total Awarded	\$1,213,885
	Difference	(\$284,738)

Reduced amount of \$284,738 will remain on contract and will be applied to subsequent evaluation period(s) or special incentive(s).

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NJVC, LLC

**Information Technology &
Information Services (IT/IS) Contract**

**Award Fee Evaluation for Option Year 1 Period 3
(CY 2003)**

01 January 2003 to 30 June 2003

PROGRAM MGR: Joe Russell

COR: Marti Fleger

11 September 2003

- 4. Successful completion of scheduled transitions (e.g., recruiting & hiring of NIMA IS personnel, IT/IS functions, and work performed under existing NIMA contracts) conducted throughout each award fee period, either a phase or full transition. (Continued)**
- There were instances in the East Library operations where NJVC employees informed working level Government personnel that they are taking over their function, specifically the Intelligence Imagery sub-function. Aside from being inappropriate, this did not help in developing a good working relationship. There were Government people who were under the impression that NJVC was directing what is to be outsourced rather than the Government.

6.a. Adhere to the security policies and standards set forth under this contract. (Continued)

- During a site visit to the GIFC, two security incidents were caused by a St. Louis Team NJVC employee. This employee had been fully briefed prior to travel on all security requirements for the site. The two incidents were: 1. Traveled with un-marked, classified documents and reported to the site with them in his possession. 2. Took clearly marked, classified documents off base and to the motel with him, and did not return with them until the following day.
- Coordination between NJVC and the COMSEC Central Office of Record has improved during the last month.

Overall Security Score: 0*

Overall Security Rating: Poor

*Section J-3, Award Fee Plan of the contract states that the contractor must satisfactorily adhere to the security policies and standards set forth under this contract. Despite the improvements made to NJVC's Security Office and its security program, the two security infractions made by subcontractors under the IT/IS Contract during this award period nullify all credit for this performance element.



Award Fee Summary

<u>Criteria</u>	<u>Weight</u>	<u>Rating</u>	<u>Score</u>
Cost Performance and Control	15%	Excellent	91
Process Improvement	5%	Good	88
Program Management	40%	Good	83
Transition	20%	Good	72
Customer Satisfaction	10%	Good	87
Security	10%	Poor	0
Total	100%	Weighted Average	74



Award Fee Allocation

Total Available Prior to Reduction	\$1,382,389
10% Reduction	\$138,239
<hr/>	
Total Available for Period 3 Award	\$1,244,150
Total Award for Period 3	\$926,599

317,551

Reduced amount of \$455,790 will remain on contract and will be applied to subsequent evaluation periods or special incentives as applicable.



Know the Earth...Show the Way

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Information Technology & Information Services (IT/IS) Contract

Award Fee Evaluation for Option Year 2 Period 5

1 January 2004 through 30 June 2004

Briefing to: NJVC on 12 August 2004

Frank Tolley, IT/IS PM @ 703-755-5115
Luanne Mulawa, IT/IS Deputy PM @ 314-263-4067
Enterprise Operations Directorate,
Contract Management Office (EQ)

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NATIONAL GEOSPATIAL-INTELLIGENCE AGENCY
PROCUREMENT SENSITIVE

► Security (10%)

• Areas for Improvement

- Improper handling of bomb threats (i.e., threat received by OHD via voice mail on Saturday, May 29, was not reported until Tuesday, Jun 1).
- Contractors were accountable for five “Practices Dangerous to Security” during the period (although none resulted in a security violation):
 - Improper handling of classified data (2).
 - Improper securing of secure areas (3).
- Better coordination with EMD staff necessary to support timely implementation of IAVA’s.
- Failure to follow virus checking procedures for all media resulted in impact to new systems deployment, loss of production time and significant virus clean-up effort.

► **Security (10%)**

Rating: Marginal

Score: 69

► Award Fee Summary

Award Fee Summary

<u>Criteria</u>	<u>Weight</u>	<u>Rating</u>	<u>Score</u>
Cost Performance and Control	15%	Good (80-89)	89.0
Process Improvement	5%	Excellent (90-100)	95.0
Program Management	40%	Good (80-89)	85.0
Transition	20%	Excellent (90-100)	95.0
Customer Satisfaction	10%	Excellent (90-100)	90.0
Security	10%	Marginal (50-69)	69.0
TOTAL	100%	Good (80-89)	87.0

► Updated Award Fee History Chart

Period	Performance Period	Award Fee Available	Award Fee Earned	Unearned Award Fee	Score
1	01/01/02-06/30/02	\$ 1,030,807	\$ 896,802	\$ 134,005	87%
2	07/01/02-12/31/02	\$ 1,498,623	\$ 1,213,885	\$ 284,738	81%
3	01/01/03-06/30/03	\$ 1,382,389	\$ 1,011,217	\$ 371,172	73%
4	07/01/03-12/31/03	\$ 1,710,246	\$ 1,470,812	\$ 239,434	86%
5	01/01/04-06/30/04	\$ 7,805,611	\$ 6,790,882	\$ 1,014,729	87%
6	07/01/04-12/31/04	\$ -	\$ -	\$ -	
7	01/01/05-06/30/05	\$ -	\$ -	\$ -	
8	07/01/05-12/31/05	\$ -	\$ -	\$ -	
9	01/01/06-06/30/06	\$ -	\$ -	\$ -	
10	07/01/06-12/31/06	\$ -	\$ -	\$ -	
11	01/01/07-06/30/07	\$ -	\$ -	\$ -	
12	07/01/07-12/31/07	\$ -	\$ -	\$ -	
	Total	\$ 13,293,671	\$ 11,383,598	\$ 1,910,073	

Notes:

Period 1 Unearned Award Fee is included in Period 2 Available Award Fee.

Period 3 changes reflect the reclama decision on Security and Key Personnel issues.

Period 5 Available Award Fee reflects corrections to Period 4.



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Information Technology & Information Services (IT/IS) Contract

Award Fee Evaluation for Option Year 2 (CY 2004)

Period 6

1 July 2004 through 31 December 2004

Frank Tolley, IT/IS PM

Briefing to NJVC: 15 February 2005

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NATIONAL GEOSPATIAL-INTELLIGENCE AGENCY
ACQUISITION SENSITIVE

► Security (10%)

Areas for Improvement

- The following security infractions occurred during this award period:
 - One (1) security violation
 - CSC subcontractor- Improper sanitization/shipping of classified equipment
 - Two (2) serious security incidents bordering on violations
 - BAE subcontractor- Improper account creation/handling at WNY
 - BAE subcontractor- Improper transmission of classified data at WNY
 - Eight (8) security incidents
 - LM subcontractor- Improper sanitization/shipping of classified equipment
 - Halifax subcontractor- Failure to properly secure classified vault at WNY
 - NJVC contractor- Improper shipping of media between NGA sites
 - CTSC subcontractor- Inadvertent transport of classified material from BET
 - BAE subcontractor- Improperly handling classified information at WNY
 - NJVC contractor- Failure to properly secure classified vault at BET
 - CSC subcontractor- Failure to properly secure classified vault at BET
 - BAE subcontractor- Failure to properly secure classified vault at ARN
 - Three (3) incidents of computer misuse resulting in dismissal of personnel
 - CSC subcontractor- pornographic material
 - BAE subcontractor- pornographic material
 - Halifax subcontractor- pornographic material

► **Security (10%)**

Rating: Poor

Score: 49

▶ Award Fee Summary

Award Fee Summary

<u>Criteria</u>	<u>Weight</u>	<u>Rating</u>	<u>Score</u>
Program Management	20%	Good (80-89)	80
Technical Performance (SLAs)	20%	Excellent (90-100)	100
Cost Performance & Control	20%	Good (80-89)	80
Enterprise Communications & Teaming	20%	Good (80-89)	80
Process Improvement	10%	Good (80-89)	89
Security	10%	Poor (0-49)	0
TOTAL	100%	Average (70-79)	77

► Revised Award Fee Schedule

	Period	Performance Period	Award Fee Available	Award Fee Earned	Unearned Award Fee	Score
Base	1	01/01/02-06/30/02	\$ 1,030,807	\$ 896,802	\$ 134,005	87%
	2	07/01/02-12/31/02	\$ 1,498,623	\$ 1,213,885	\$ 284,738	81%
OY-1	3	01/01/03-06/30/03	\$ 1,382,389	\$ 1,011,217	\$ 371,172	73%
	4	07/01/03-12/31/03	\$ 1,710,246	\$ 1,470,812	\$ 239,434	86%
OY-2	5	01/01/04-06/30/04	\$ 7,805,611	\$ 6,790,882	\$ 1,014,729	87%
	6	07/01/04-12/31/04	\$ 7,257,289	\$ 5,588,113	\$ 1,669,176	77%
OY-3	7	01/01/05-06/30/05	\$ -	\$ -	\$ -	
	8	07/01/05-12/31/05	\$ -	\$ -	\$ -	
OY-4	9	01/01/06-06/30/06	\$ -	\$ -	\$ -	
	10	07/01/06-12/31/06	\$ -	\$ -	\$ -	
OY-5	11	01/01/07-06/30/07	\$ -	\$ -	\$ -	
	12	07/01/07-12/31/07	\$ -	\$ -	\$ -	
		Total	\$ 20,550,960	\$ 16,971,711	\$ 3,579,249	

↓
OY-14

Notes:

- Period 1 Unearned AF is included in Period 2 Available AF.
- Period 3 changes reflect FDO decision on IT/IS reclama to security & key personnel issues.
- Period 5 Available AF reflects corrections from Period 4.
- Periods 5 & 6 Unearned AF dollars applied to Option Year 2 baseline cost.