



ARCHITECTURAL COMPONENTS GROUP, INC.

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Cleaning, Maintenance, Installation Conditions & Warranty

CLEANING

1. ACGI wall and ceiling panels with veneers have a factory-applied sealer/finish. Clean and maintain these surfaces as recommended by the manufacturer of the applicable sealer/finish.
2. Prior to installation use a clean soft cloth that has been dampened to remove dust or other foreign materials from panel surfaces. Dirt and grit should not be allowed to build up as these may scratch the finish during installation.
3. If necessary, clean panels immediately after installation.
4. Clean marks using a neutral soap and damp cloth. Do not apply soap or cleaner directly to panel surfaces. Apply soap to cloth and then wipe panel surfaces.
5. Remove any soap residue from panel surfaces before drying.
6. Do not apply any cleaners to panel surfaces as cleaners attract dust particles that will discolor wood veneer over time.
7. Do not apply any solvents to panel surfaces, even by transfer from a cleaning cloth (damage from solvents may not be immediately noticeable upon application).
8. Do not use wet towels or mops to clean panel surfaces, as excessive moisture transfer will cause panels to swell and/or warp.
9. Do not use brushes to clean panels, as bristles will scratch panel surfaces.

MAINTENANCE (REMOVAL)

1. Sufficient manpower should be available for safe removal and reinstallation of panels.
2. Disengage safety locks, clips or cables prior to removal of panels.
3. Ensure all fixtures such as lights, sprinklers, signage, etc. are unencumbered before removal.
4. Completely remove panels from ceiling, unless they are specifically designed for access. Panels that are not fully supported should never be left unattended.
5. Protect face, corners and edges of panels during removal and storage.
6. Store panels in a flat position. Do not lean panels against a wall or other vertical surface.
7. Protect removed panels from UV exposure.
8. Reattach all safety locks, clips and cables before completing reinstallation.

INSTALLATION CONDITIONS

In order for product to be stable, long lasting and covered under manufacturer's warranty, these requirements (based on AWI standards) must be met:

1. Job site must be fully enclosed and protected from outside elements. All work to be done in the space producing excess moisture, such as plaster, wet grinding and concrete work, must be completed before product is stored or installed in the facility.
2. Climate control system for the space must be fully operational and provide a consistent humidity range and temperature. The acceptable relative humidity range is 25%– 55%. Temperature must not exceed 86° Fahrenheit.
3. Product must be stored in the environmentally controlled space for a minimum of 72 hours prior to installation. Product will arrive in crates that must be opened during the 72-hour period to allow product to acclimate to the space. Do not store product in direct sunlight.

WARRANTY

1. Architectural Components Group, Inc. shall warranty against manufacturer's defects for one year.
2. Changes in finish or dimensions due to UV exposure, excessive humidity (acceptable range is 25%–55%) or temperature (must not exceed 86° F) are not covered under manufacturer's warranty.
3. ACGI shall warranty product damaged during shipping if damage is due to improper packaging. Damage must be reported prior to installation. Any damage due to scratches or improper field trimming that occurs during installation is not covered under manufacturer's warranty.
4. Installation contractor is responsible for warranty issues relating to improper installation techniques, grid stabilization, and job site conditions involving excessive humidity, moisture, temperature, UV exposure and seismic performance.