



# EMPath

Economic Mobility Pathways

## Resources for Low-Income Families and Individuals in Greater Boston

### Emergency Housing / Shelter Assistance

#### **311 / Mass 211**

The centralized hub for comprehensive information about and referral to the complete spectrum of services in Massachusetts that address the social determinants of healthy lives and communities.

City of Boston residents can call "311" for assistance and referrals to housing/shelter/financial assistance resources. Hotline is open 24/7. Massachusetts residents can call 211 or visit [mass211.org](https://mass211.org).

#### **Department of Housing and Community Development**

Families in Massachusetts seeking emergency shelter should call 866-584-0653 and speak with a Homeless Coordinator. Visit [mass.gov](https://mass.gov) for more information.

#### **Housing Consumer Education Center**

Residents at risk of eviction or losing their housing should visit 1411 Tremont Street, Boston, 02120. A list of homeless prevention resources can be found at [bphc.org](https://bphc.org).

Walk-ins welcome: Mondays 9 a.m. – 4 p.m.; Wednesdays 9 a.m. – 4 p.m.; Fridays 12 noon – 4 p.m.; or call 617.425.6700.

#### **The Department of Transitional Assistance (DTA)**

Provides cash assistance and food stamps to low-income families and individuals.

The Boston-area office is located in Dudley Square: 2201 Washington Street, Roxbury, MA 02119 Phone: (617) 989-6000. Visit [mass.gov](https://mass.gov) for more information.

### Emergency Assistance for INDIVIDUALS (not families)

#### **Rosie's Place**

Provides emergency shelter services for individual women (not families).

Call 617.442.9322 or visit [rosiesplace.org](https://rosiesplace.org) for more information.

#### **Pine Street Inn**

Provides shelter and housing services for men and women.

Call 617.892.9100 or visit [pinestreetinn.org](https://pinestreetinn.org)

## Permanent Housing

### **MBHP's Housing Consumer Education Center's Resource Line:**

Provide listings of landlords in the Boston area who have apartments to rent as well as computer, telephone, and newspaper resources to find apartment leads. They also offer housing search workshops and online apartment listings.

(617) 425-6700 or [ResourceLine@mbhp.org](mailto:ResourceLine@mbhp.org)

### **Housing Works, Inc.**

Connects those seeking housing with housing opportunities and advocates.

Go to [housingworks.net](http://housingworks.net) or call 617.504.0577.

### **Metro List**

Boston's Housing Opportunity Clearing Center offers information about Boston neighborhoods, and metro communities.

They offer Counseling Hours: Monday - Friday, 9 AM – 4PM located at Boston City Hall, Room 966 or call 617-635-3321

## Other Resources

### **Low-Income Resources**

Provides information on MA food assistance programs, housing and shelter assistance, utility, taxes and children's savings accounts, resources for families, seniors and veterans.

Visit [boston.gov](http://boston.gov) for more information.

### **Mass Legal Help**

Resources and information about searching for an apartment with Section 8 voucher:

[Searching for an apartment](#) and [Section 8 Voucher](#)

### **Boston Builds Credit**

The Boston Build Credit initiative is a program through Mayor Walsh's Office of Financial Empowerment (OFE) to help Boston residents boost their credit scores.

For more information, visit [bostonbuildscredit.org](http://bostonbuildscredit.org)

### **Apartment Listings Sites**

[massaccesshousingregistry.org](http://massaccesshousingregistry.org)

[MassHousing.com](http://MassHousing.com)

[mbph.org](http://mbph.org)