

How to Create a 302 Petition Hospital Staff

TABLE OF CONTENTS

Intro	roduction and Overview	3
	What is IRES and How Can I Use This Application?	3
	Mandatory and Conditionally Mandatory Fields	3
	Multi-Select Lists	
	Electronically Capturing a Signature in IRES	5
	Status of Forms Pane	6
	Navigation Buttons	6
	Attach\Upload Form	
Sear	arch for Existing 302 Petitions	
	Beginning a Search	9
	Search Result: Petition Exists at Facility	10
	Search Result: Petition May Exist At Another Facility	
	Search Result: No Matches Found	
Ente	ering Client Information	12
	Date of Birth/Approximate Age	13
	Address Field	13
	Race Field	
	Saving and Creating a Petition ID Number	
Арр	plication & Acknowledgement (Part I)	
	Application – Clear and Present Danger	
	Acknowledgement	
	Tentative Hearing Location & Date	17
	Acknowledgement Option A or B	18
	Petitioner Information	
	Capturing Petitioner Signature	
	al Authorization for Transportation (Part II)	
	ırrant (Part III)	
The	e Patient's Rights (Part IV)	
	Name of the Facility Dropdown	22
	Bill of Rights	
	Understanding Rights / Person Explaining Rights	
	tions Taken to Protect Patient's Interest (Part V)	
Phys	ysician Examination (Part VI)	
	Physician Examination(s) Grid	27
	Examining Physician Information	
	If Involuntary Commitment is Required	28
	- Offer of Voluntary Treatment	
	- Inappropriate for Voluntary Treatment	
	If Involuntary Commitment is NOT Required	31
Mar	rking a 302 Petition as Complete	
	If Patient is Being Admitted to Facility	
	If Patient is Not Being Admitted to Facility	33



Introduction and Overview

What is IRES and How Can I Use This Application?

Information, Referral & Emergency Services (IRES) is an online system provided by the Allegheny County Department of Human Services to assist with completing and automating the 302 Civil Commitment process.

As Hospital Staff, IRES can be used to enter the same information found on the paper 302 form. Users can capture client and staff/physician signatures using this online system. Users also have the ability to upload scanned document such as physician or petitioner signatures and attach those files to the electronic 302.

This guide will cover how to complete a 302 petition.

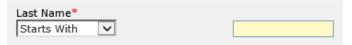
The next several sections explain how to use some fields and other elements in the IRES system.

Mandatory and Conditionally Mandatory Fields

302 Authorization Summary

*Denotes Required Fields **Denotes Half-Mandatory Fields

Fields marked with a single red asterisk [*] and a yellow background are mandatory.



You will not be able to proceed without entering information in these fields.



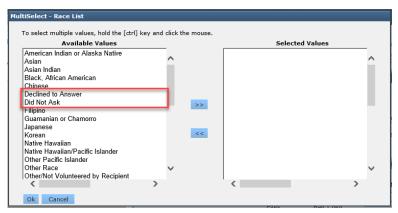
Fields marked with two red asterisks [**] are conditionally mandatory. One of these fields (but not both) must be filled out before you can save your information and proceed to the next screen.

All fields not marked with an asterisk are not mandatory, but it is helpful to enter as much information about the client as you have.

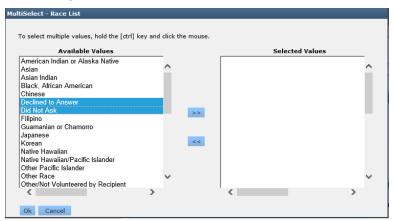
Allegheny County DEPARTMENT OF HUMAN SERVICES ALLEGHENY COUNTY, PENNSYLVANIA

Multi-Select Lists

The IRES system contains several MultiSelect lists which look similar to the image below:

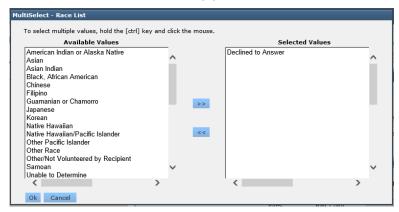


Click to select as many values as apply. To select more than one value, hold down the CTRL button on your keyboard while clicking.



If you accidentally select too many values, click on the incorrect value again while holding down CTRL and the value will no longer be selected.

Click the button to move the selected value(s) to the Selected Value column on the right.



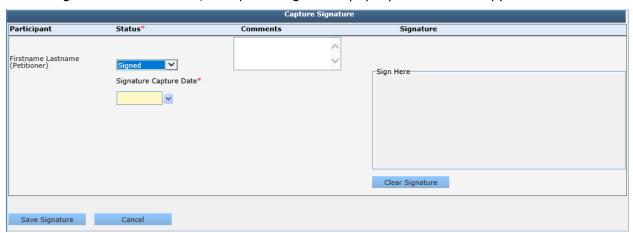
to close this pop-up window and A user can add as many multi-list values as needed. Click Cancel save the values in the right-hand column. Click to close this window without saving.

Electronically Capturing a Signature in IRES

Users of the IRES system can capture signatures electronically using their mouse or touchscreen.

Upon clicking Capture Signature

, a Capture Signature pop-up window will appear:

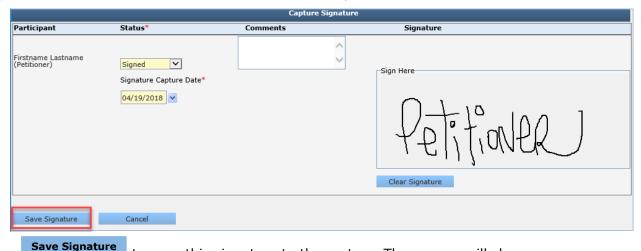


In the first dropdown menu below the word Status, click the arrow button $[\begin{tabular}{c} \begin{tabular}{c} \begin{tabula$

- If a signature has already been captured on paper, select **Paper Signed** instead, enter a **Signature Capture Date** and select Save Signature to close the pop-up window.

 Then click Go to Summary Page and follow the steps on page 7 to upload a PDF file of
- Then click and save it to the electronic 302 petition.

If using a device with a mouse, click the mouse inside the box marked **Sign Here** and drag the mouse as if signing on paper. If using a touchpad device, touch inside the **Sign Here** box and have the petitioner sign using a finger or stylus. If the first attempt was unsuccessful, press **Clear Signature** to reset this field and make another attempt.



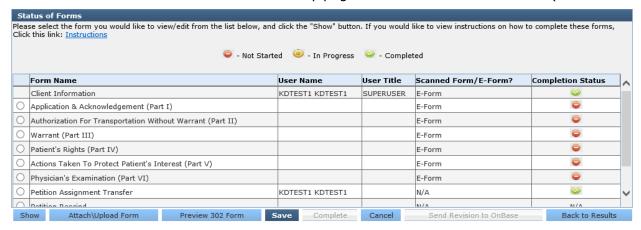
Press to close the pop-up without saving the signature.

Press

to save this signature to the system. The pop-up will close.

Status of Forms Pane

At the bottom of the 302 Authorization Summary page is the Status of Forms Pane (shown below).



The Completion Status column shows whether a section of the 302 has been Completed, In Progress or Not Started. The key for these icons is shown below:



The User Name column shows the name of the user who has last saved information on the screen. Your name will appear in the Client Information row if you have created a new 302 petition. Your name will also appear in the Petition Assignment Transfer row, since once you create the 302 petition, it is assigned to your facility in the IRES system.

To navigate to a different section of the 302, select the radio button to the left of the Form Name in the grid and then click the **Show** button. You can also navigate using the tabs at the top of the page.

Navigation Buttons

Below the Status of Forms pane there is a row of buttons (shown below):



The **Show** button takes the user to the selected portion of the 302 petition.

The Attach\Upload Form button can be used to upload a form and attach it to the 302 petition (see next section).

The Preview 302 Form button creates a PDF preview of the paper version of 302 form for this petition. This preview will appear in a new pop up window.

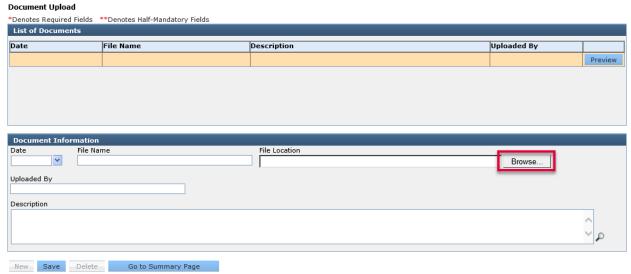
The Save button updates the petition by saving the information on the screen.

Attach\Upload Form

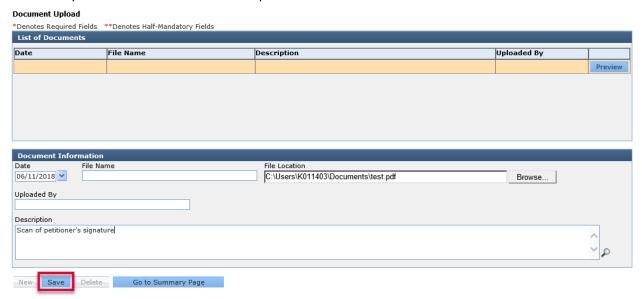
If all or part of the 302 petition has been filled out on paper (including a physician or petitioner signature), that scanned form can be uploaded and attached to the electronic 302 petition.

Show Attach\Upload Form Preview 302 Form Save Complete Cancel Send Revision to OnBase Back to Results

To begin the process of uploading a scanned form, click the bottom of the Client Information screen (also referred to as the summary page). This will lead to the Document Upload screen. At the top of the screen is a list of documents. Since nothing has been uploaded to this 302 petition yet, the list is empty.



To upload a new file, click the Browse button highlighted in red above in the Document Information portion of the screen. The uploaded files must be PDF files.

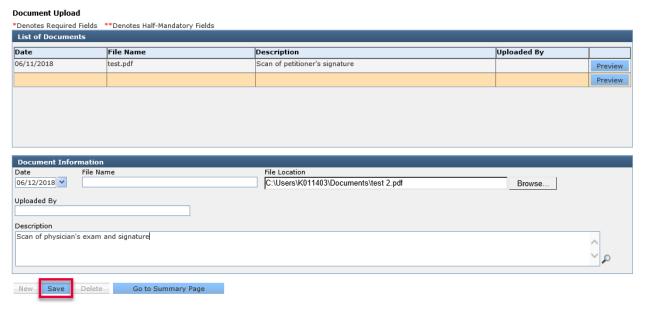


In the Document Information section, enter the date and a description of the uploaded document. Type the date in MM/DD/YYYY format, or select the arrow button [*] to select the date from a calendar view instead. Click Save to upload the file.

The uploaded file will now show in the grid in the List of Documents section. Click on view the uploaded file. The file information for the highlighted file will show in the Document Information pane. To change the description or date of this file, make the changes in the Description field or the Date field, then click button. To upload another file, click the New button highlighted in red below:

Document Upload				
*Denotes Required R	Fields **Denotes Half-Mandatory Field	s		
List of Document	ts			
Date	File Name	Description	Uploaded By	
06/11/2018	test.pdf	Scan of petitioner's signature		Preview
	<u> </u>	'	'	
Document Inform				
Date 06/11/2018 V	File Name test.pdf	File Location	D	
00/11/2018	teat.pui		Browse	
Uploaded By				
Description				
Scan of petitioner's	signature			^
				V 0
				1
New Save	Delete Go to Summary Page			

After clicking the button, repeat the upload process again and click the button highlighted in red below:



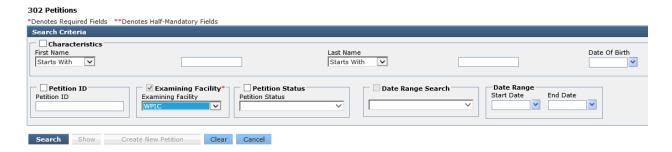
Click Go to Summary Page to return to the Client Information page.

Search for Existing 302 Petitions

Before creating a new 302 petition, a user must search for existing 302 petitions. This prevents users from creating a duplicate 302 if someone else has started a 302 for the same client.

Beginning a Search Call Client Act 77 Form 302 Petition Legacy System Transportation Log 303+ Petition Petition Search Organizer Focus History

1. To begin a search, select Petition Search under the 302 Petition menu. You may not see all of the tabs shown above, depending on your role in the IRES system.



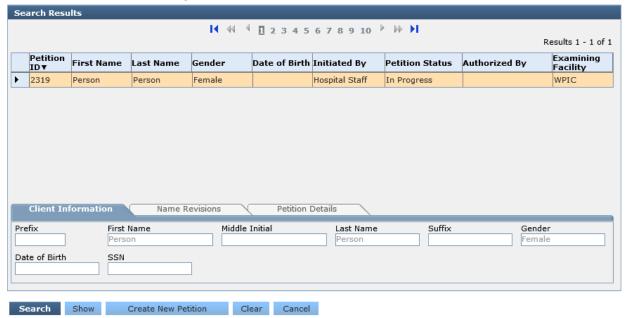
- 2. A user can search by Characteristics, Petition ID, Examining Facility and Petition Status
 - a. To search by any of those criteria you must check the box beside the title, then enter the search criteria in the text field:

302 Petitions



Search Result: Petition Exists at Facility

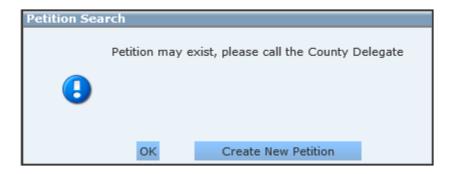
1. A user searches a name and results are shown in a grid in the Search Results pane. This entry has a Petition Status of "In Progress".



- a. This means the 302 is in your hospital's workload and you can click the south button to continue the existing 302 form. Clicking **Show** will open the search result highlighted in orange.
- b. If this is not the correct 302, you can also click the new petition. Only create a new petition when you have determined that the 302 in the search results is not the one that is needed.
- c. Petitions with a status of "Expired" or "Complete" cannot be edited.

Search Result: Petition May Exist At Another Facility

1. A user completes a search and receives **Petition May Exist, Please Call the County Delegate** pop up, as shown in the picture below. This could mean that a user at another facility has begun a 302 petition and you do not currently have access to this 302.



- - a. If there is a 302 in progress for the person, the county will transfer that *In Progress* petition to your facility's bucket and you will have access to complete the rest of the 302.
- 3. If a user clicks on this pop-up, the pop-up will close and the search screen will appear again.

Search Result: No Matches Found

1. A user completes a search and receives **No Matches Found** pop up.

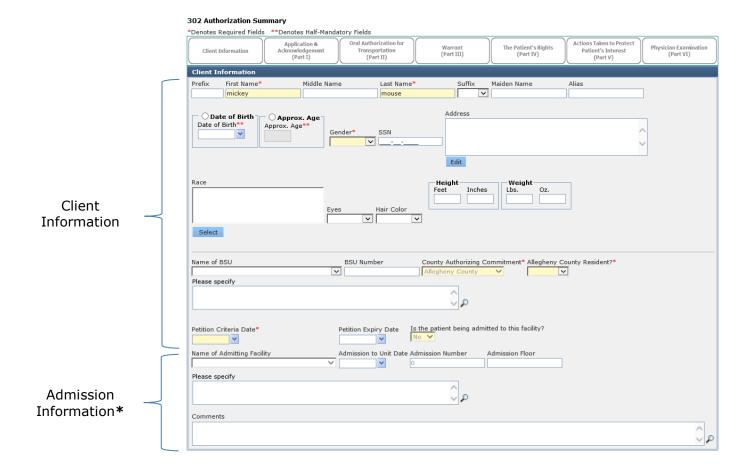


- a. When a user receives this pop up, they should click new 302 petition.

 Create New Petition button to create a new 302 petition.
- b. If a user clicks on this pop-up, the pop-up will close and the search screen will appear again.

Entering Client Information

After searching for an existing 302 petition, the next step in creating a new petition or completing an existing petition is to enter a client's information on the 302 Authorization Summary screen (shown below). The client's first and last name automatically populate with the name that was searched, along with a Date of Birth and Gender if these were entered in the search for existing 302 petitions. All the fields marked with a red asterisk [*] and a yellow background are mandatory fields. Fields marked with two red asterisks [**] are conditionally mandatory as detailed on page 3 of this guide.



* Admission information will be entered at the end of the 302 process if the client is admitted to a facility. Users will be unable to fill in this information before completing the remaining sections of the 302.

Date of Birth/Approximate Age



If you entered a Date of Birth when searching for an existing 302 petition, that Date of Birth will automatically populate in the Date of Birth field.

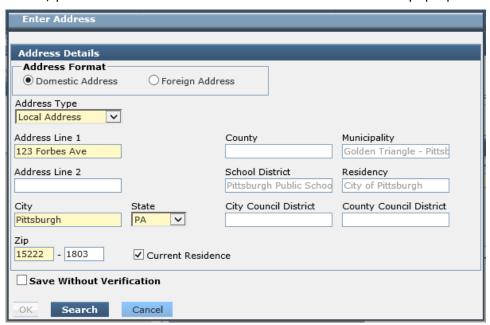
If a Date of Birth is not automatically populated, click in this field to enter a date in MM/DD/YYYY format, or select the arrow button $[\ ^{\checkmark}]$ to select the date from a calendar view instead.

If the client's exact Date of Birth is unknown, select the **Approx. Age** radio button and type the age in the box.

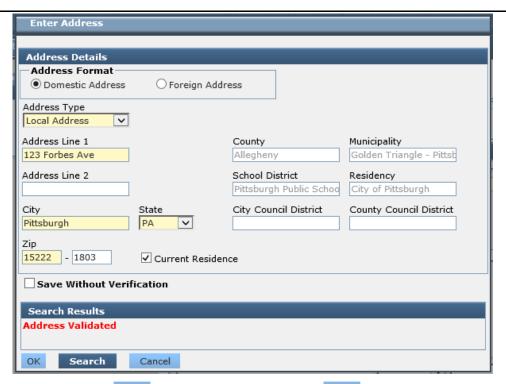
Address Field



To enter an address, press the Edit button. An Enter Address window will pop up.



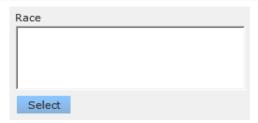
After entering the address, the OK button is not active. Before saving this information, you must either select Search to validate the address before saving OR select the Save Without Verification checkbox and then click OK.



After address validation, the button is clickable. Click to save and close the pop-up.

Pressing Cancel closes this pop-up without saving the information.

Race Field



To fill in the Race field, click and a MultiSelect Race List window will pop up. To review how to use a MultiSelect list, refer to page 4 of this guide.

Click to select as many values as apply, then click the button to move it to the Selected Value list on the right.

A user can add as many Race values as needed. Click to save.

Saving and Creating a Petition ID Number

Once all mandatory information has been entered, scroll to the bottom of the 302 Authorization Summary page and select to save the information. This will create a Petition ID number for the 302 petition (highlighted in a red box below).



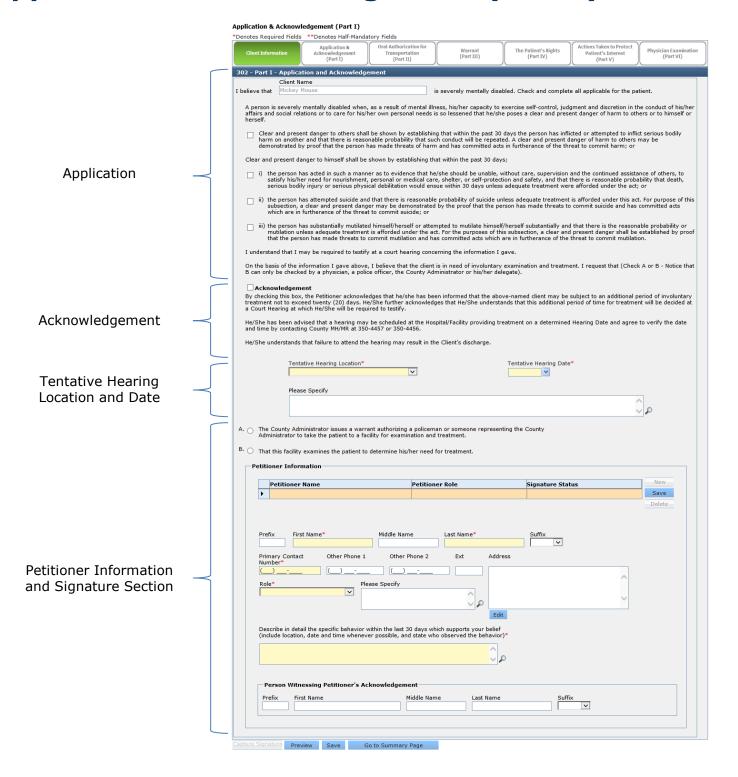
After a Petition ID number is created, there is also a change to the seven tabs at the top of the 302 Authorization Summary screen.



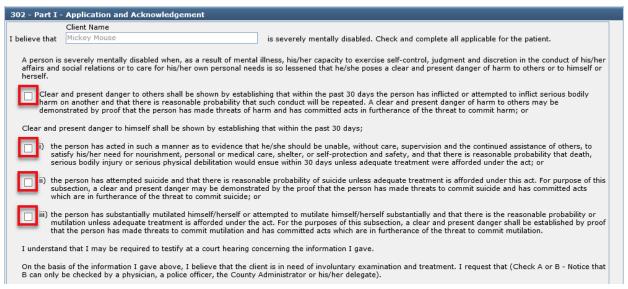
The box for Client Information is now green instead of white. This green color indicates that this section of the 302 has been completed. A white box indicates that a screen has not been started yet, and a yellow box indicates that a screen has been started but not completed yet.

To complete a 302 petition, Parts I, IV, V and VI must be completed, along with Part II or Part III, depending on who the petitioner is. If the petitioner is a physician or a police officer, then a warrant will not be completed. If the petitioner is anyone other than a physician or a police officer, then Part III will need to be completed by IRES staff.

Application & Acknowledgement (Part I)



Application – Clear and Present Danger



You can select as many checkboxes as apply to the client's situation. At least one must be selected to continue with the petition.

Acknowledgement

Exchange leaves to an additional period of involuntary treatment not to exceed twenty (20) days. He/She further acknowledges that He/She understands that this additional period of time for treatment will be decided at a Court Hearing at which He/She will be required to testify.

He/She has been advised that a hearing may be scheduled at the Hospital/Facility providing treatment on a determined Hearing Date and agree to verify the date and time by contacting County MH/MR at 350-4457 or 350-4456.

He/She understands that failure to attend the hearing may result in the Client's discharge.

The Acknowledgement box must be selected to complete this section of the petition. By checking this box, the petitioner acknowledges that they will be required to testify at a court hearing.

Tentative Hearing Location & Date



This section contains the Tentative Hearing Location and Date. The Location contains a dropdown of hearing locations. Select a facility name or, if applicable, select "Other – Please Specify" and the Please Specify field will become mandatory and you can enter details about the hearing location in the text box.

Click in the Tentative Hearing Date field to begin typing a date or click on the down arrow button to select a date from a calendar view. The Tentative Hearing Date must be in the future (cannot be the same as the date you are completing Part I of the petition, and cannot be more than 5 days in the future).

Acknowledgement Option A or B

Allegheny Coup

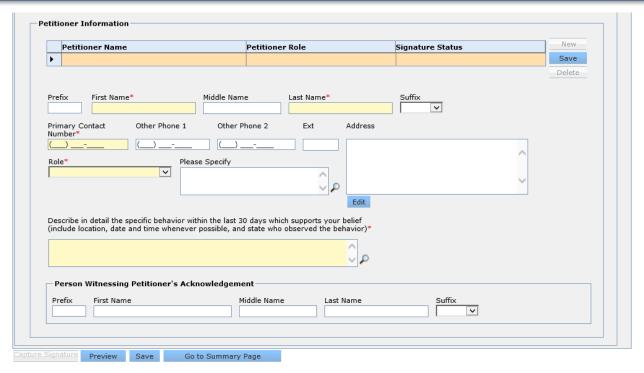
A. O The County Administrator issues a warrant authorizing a policeman or someone representing the County Administrator to take the patient to a facility for examination and treatment.	
B. O That this facility examines the patient to determine his/her need for treatment.	

These options refer back to this text above the Tentative Hearing Location section:

On the basis of the information I gave above, I believe that the client is in need of involuntary examination and treatment. I request that (Check A or B - Notice that B can only be checked by a physician, a police officer, the County Administrator or his/her delegate).

Select B if the petitioner is a police officer or a physician. Select option A if the petitioner is hospital staff, a family member, or any other individual who is not a police officer or a physician.

Petitioner Information

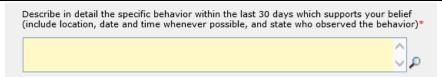


Above is the Petitioner Information portion of the screen. The grid at the top of this section is empty. After saving the petitioner's name and contact information, the petitioner's name will show in this grid, along with whether or not the petitioner has signed this ackowledgement.

Enter the Petitioner's first and last names and phone number in the text boxes marked with a red asterisk [*]. The Address field functions the same as the Address field discussed in the Client Information section.



Select the Petitioner's Role from the dropdown menu shown to the right. If "Other – Please Specify" is selected, use the Please Specify text box to describe the Petitioner's Role.

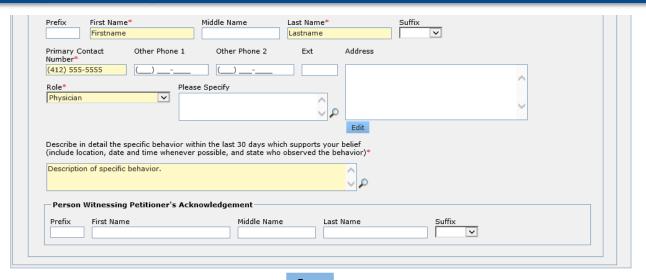


Enter a description of the client's behavior in this box, as directed. There is a 4000-character limit on entries in this field. Click on the magnifying glass icon to $[\[P\]]$ open a pop-up window shown below.

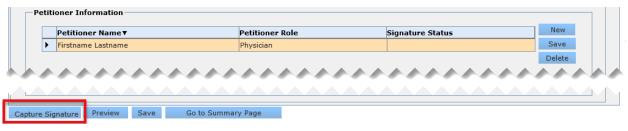


This view shows the number of characters entered and a spell check button. Misspelled words will show with a red underline to indicate incorrect spelling. Select to close this pop-up window.

Capturing Petitioner Signature



After completing the mandatory fields, select to save the Petitioner Information. This saves the Petitioner's name into the grid at the top of the Petitioner Information pane, and activates the Capture Signature button at the bottom of the page (see below). Note at this point that the Signature Status is blank, since it is unsigned.



Select the Capture Signature

button to open the Capture Signature screen in a pop-up window.

Capture a signature as described in the Introduction/Overview section of this guide (see page 5) or upload a scanned signature through the Attach/Upload Form process described on page 7.



After saving the signature, the Signature Status column in the Petitioner Information grid now shows as Signed and the buttons to the right of the grid are no longer clickable.



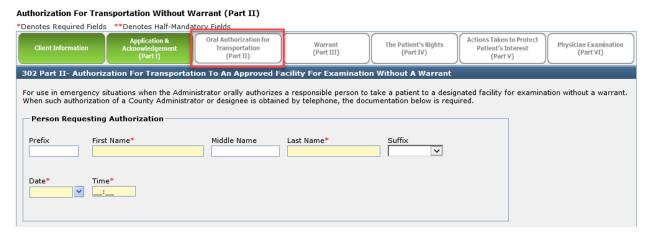
The navigation grid at the top of the screen shows Part I in green to show that it is completed. You can now move on to another part of the 302 petition.

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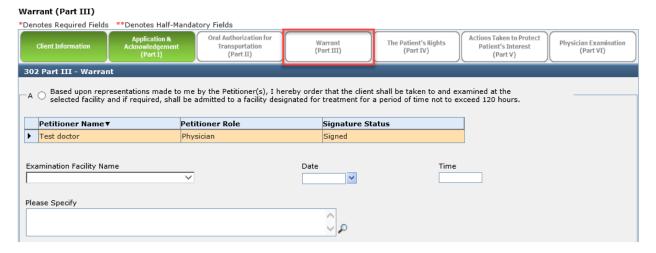
Oral Authorization for Transportation (Part II)

As hospital staff you will not be able to edit this page. Your access to this section is Read Only.

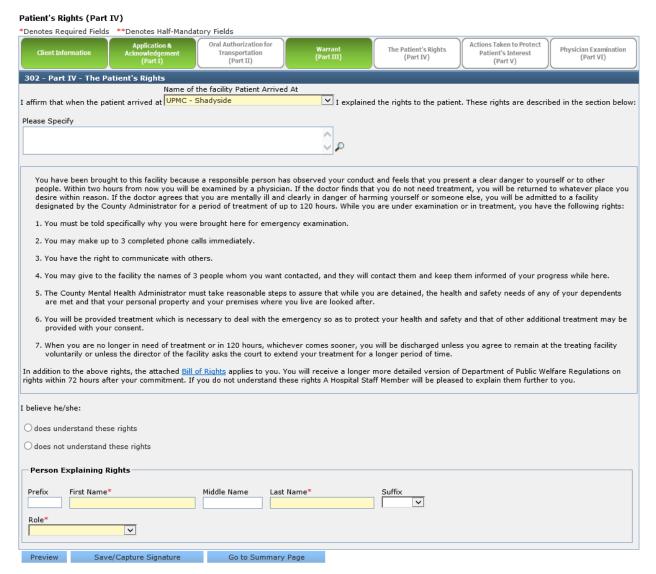


Warrant (Part III)

As hospital staff you will not be able to edit this page. Your access to this section is Read Only. IRES Staff will complete this section. This section is completed when Option A is selected on Part I.



The Patient's Rights (Part IV)



This section is to be signed by the staff member who explained to the client what their rights are.

Name of the Facility Dropdown 302 - Part IV - The Patient's Rights Name of the facility Patient Arrived At

I affirm that when the patient arrived at UPMC - Shadyside vexplained the rights to the patient. These rights are described in the section below:

Please Specify

This dropdown menu will automatically populate with the name of your facility. If this is not accurate, select the correct facility from the dropdown menu. If selecting "Other – Please Specify", the Please Specify text box will become active so you can list a facility not on the dropdown menu.

Allegheny County

Bill of Rights

In addition to the above rights, the attache Bill of Rights pplies to you. You will receive a longer more detailed version of Department of Public Welfare Regulations on rights within 72 hours after your commitment. If you do not understand these rights A Hospital Staff Member will be pleased to explain them further to you.

The highlighted link above opens a pop-up showing the patient's Bill of Rights in English and Spanish.

Bill of Rights

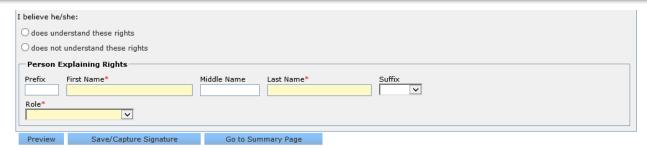
YOU HAVE A RIGHT TO BE TREATED WITH DIGNITY AND RESPECT YOU SHALL RETAIN ALL CIVIL RIGHTS THAT HAVE NOT BEEN SPECIFICALLY CURTAILED BY ORDER OF COURT

- 1. You have the rights to unrestricted and private communication inside and outside this facility including the following rights: a.To peaceful assembly and to join with other patients to organize a body of or participate in patient government when patient government has been determined to be feasible by the facility.
 - b.To be assisted by any advocate of your choice in the assertion of your rights and to see a lawyer in private any time.

 - c.To make complaints and to have your complaints hear and adjudicated promptly.
 d.To recieve visitors of your own choice at reasonable hours unless your treatment team has determined in advance that a visitor would seriously interfere with you or other treatment or welfare.
 - e.To recieve and send unopened letters and to have outgoing letters stamped and mailed. Incoming mail may be examined for good reasons in your presence for contraband. Contraband means specific property which entails a threat to your health and welfare or to the hospital community.
 - f.To have access to telephones designated for patient use.
- 2. You have the right to practice the religion of your choice or to abstain from religious practices.
- 3. You have the right to keep and to use personal possessions, unless it has been determined that specific personal property is contraband. The reasons for imposing any limitation and its scope must be clearly defined, recorded and explained to you. You have the right to sell any personal article you make and keep the proceeds from its sale.
- 4.You have the right to handle your personal affairs including making contracts, holding a driver's license or professional license, marrying or obtaining a divorce and writing a will.
- 5. You have the rights to participate in development and review of your treatment plan.
- 6.You have the right to recieve treatment in less restrictive setting within the facility necessary to accomplish the treatment goals.
- 7. You have the right to be discharged from the facility as soon as you no longer need care and treatment.
- You have the right not to be subjected to any harsh or unusual treatment.
- 9.If you have been involuntarily committed in accordance with civil court proceeding, and you are not recieving treatment, and you are not dangerous to yourself or others, and you can survive safely in the community, you have the right to be discharged from the facility.
- 10. You have a right to be paid for any work you do which benefits the operation and maintenance of the facility in accordance with existing Federal wage and hour regulations.

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Understanding Rights / Person Explaining Rights



Next, select a radio button to indicate whether or not you believe the client understands these rights.

Then fill in your first and last name and select your role from the drop down menu provided:

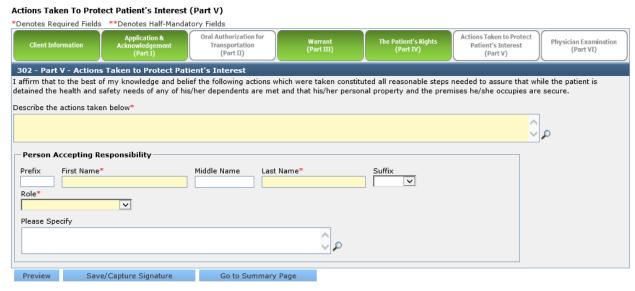


Finally, click the Save/Capture Signature button at the bottom of the screen and capture a signature as described in the Introduction/Overview section of this guide (see page 5) or upload a scanned signature through the Attach/Upload Form process described on page 7.

Saving the signature will mark this section as complete and you can move on to another section.



Actions Taken to Protect Patient's Interest (Part V)



Use the **Describe the actions taken below** text field to detail how the patient's interests have been protected. There is a 2,000 character limit in this field.

Then fill in your first and last name and select your role from the drop down menu provided.

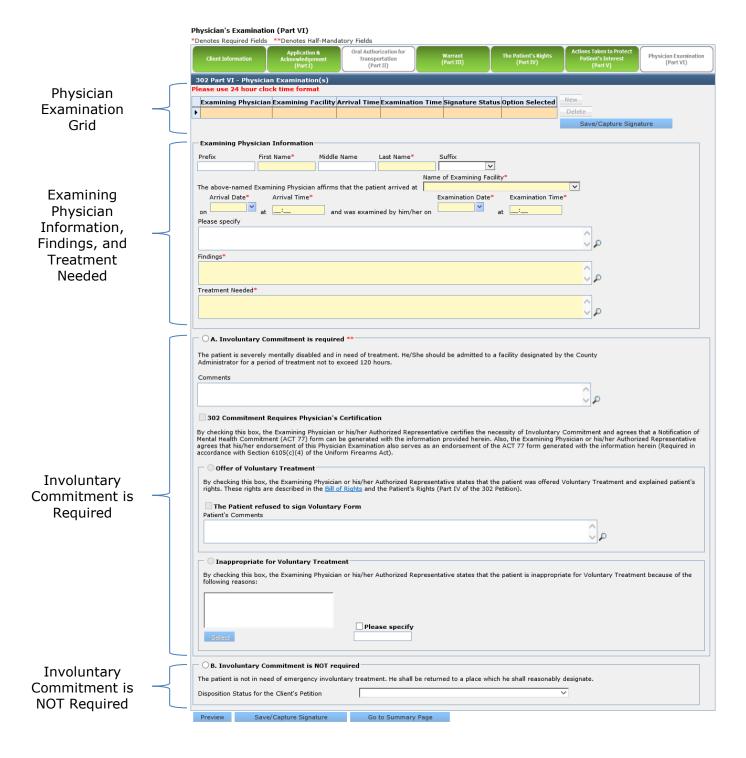


Finally, click the Save/Capture Signature button at the bottom of the screen and capture a signature as described in the Introduction/Overview section of this guide (see page 5) or upload a scanned signature through the Attach/Upload Form process described on page 7.

Saving the signature will mark this section as complete and you can move on to another section.

Allegheny County

Physician Examination (Part VI)

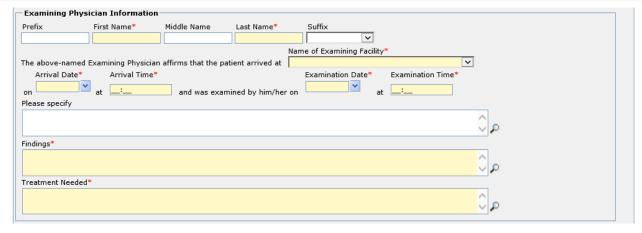


Physician Examination(s) Grid



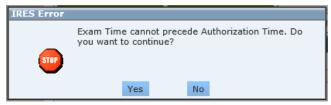
This grid displays Physician Examinations that have been saved to this petition. Above, the grid is empty because no examinations have been added yet.

Examining Physician Information



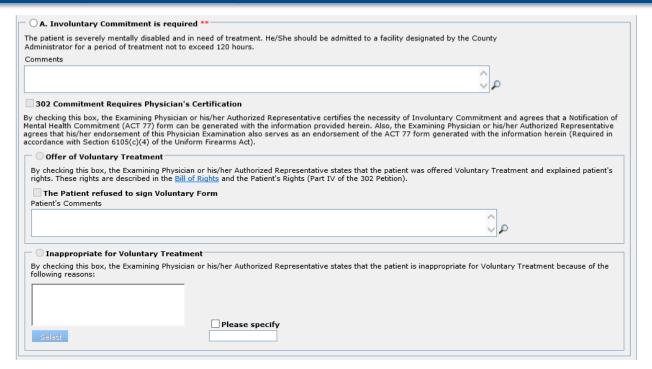
The Findings and Treatment Needed text boxes each have a 1,000 character limit.

The Examination Time entered must be after the Authorization Time on the Warrant, or this error will pop up:

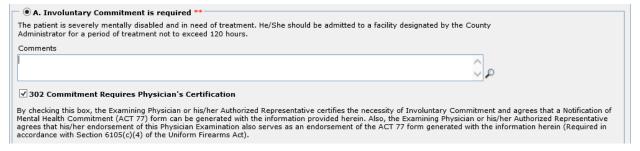


Select the applicable response and continue entering information.

If Involuntary Commitment is Required



If involuntary commitment is required, select Option A in this section. Upon selecting option A, the Physician's Certification checkbox and the Voluntary Treatment buttons become active.



Enter any comments in the provided text box and check the Physician's Certification box.

Offer of Voluntary Treatment By checking this box, the Examining Physician or his/her Authorized Representative states that the patient was offered Voluntary Treatment and explained patient's rights. These rights are described in the Bill of Rights and the Patient's Rights (Part IV of the 302 Petition). The Patient refused to sign Voluntary Form Patient's Comments I am not interested in signing the Voluntary Form.

If the client has been offered voluntary treatment, select the appropriate radio button for this option.

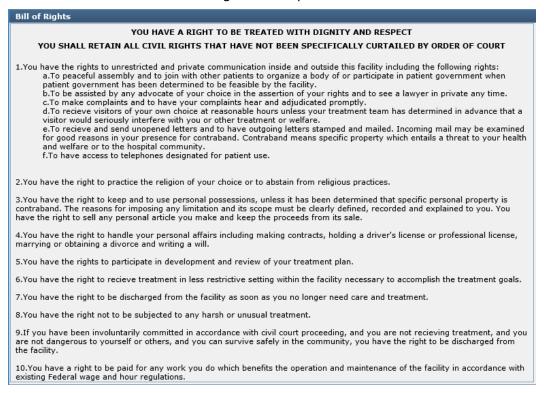
Click the check box provided if the client has refused to sign the form for voluntary treatment. Record the client's comments (if any) in the text box below the check box.

Offer of Voluntary Treatment

By checking this box, the Examining Provision or his/her Authorized Representative states that the patient was offered Voluntary Treatment and explained patient's rights. These rights are described in the Bill of Rights and the Patient's Rights (Part IV of the 302 Petition).

The Patient refused to sign Voluntary Form

To make sure the client is aware of their rights, click on the Bill of Rights link to display the patient's bill of rights. This information is available in English and Spanish.



Close this window.

Scroll to the bottom of the page and select to save this information and open the Capture Signature pop up window. Capture a signature as described in the Introduction/Overview section of this guide (see page 5) or upload a scanned signature through the Attach/Upload Form process described on page 7.

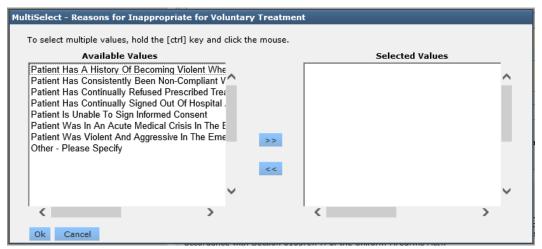


Saving the signature will save this examination to the grid at the top of the page. The section displays as yellow (in progress) instead of green (complete) because another examination can be added to this petition if needed. However, at this point the petition can be saved as complete on the Client Information screen.

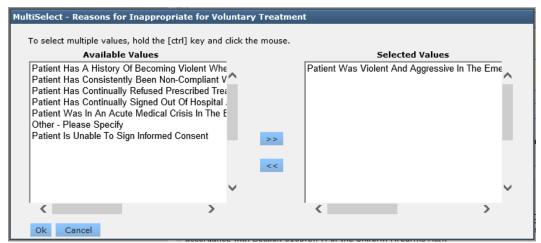
Inappropriate for Voluntary Treatment



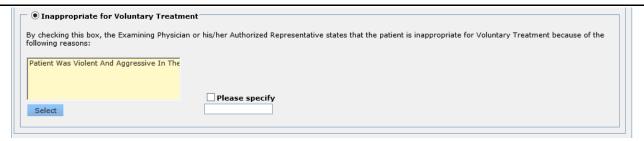
If the patient is inappropriate for voluntary treatment, select the radio button next to that option. A reason for this decision must be recorded as well. To select a reason, press the up window will appear (shown below). This is a MultiSelect list. To review how to use a MultiSelect list, refer to page 4 of this guide.



Click to select a value, then click the >> button to move it to the Selected Value list on the right.



When you have added all the appropriate reasons, click to close this pop-up window.



The reason(s) now show in the field above the **Select** button.

Scroll to the bottom of the page and select to save this information and open the Capture Signature pop up window. Capture a signature as described in the Introduction/Overview section of this guide (see page 5) or upload a scanned signature through the Attach/Upload Form process described on page 7.



Saving the signature will save this examination to the grid at the top of the page. The section displays as yellow (in progress) instead of green (complete) because another examination can be added to this petition if needed. However, at this point the petition can be saved as complete on the Client Information screen.

If Involuntary Commitment is NOT Required

OB. Involuntary Commitment is NOT required						
The patient is not in need of emergency involuntary treatment. He shall be returned to a place which he shall reasonably designate.						
Disposition Status for the Client's Petition	V					

If Involuntary Commitment is not required, click the radio button next to that option and select the appropriate Disposition Status from the drop-down shown below:

302 Converted To A 201 Commitment In Emergency Room 302 Overturned In Emergency Room

The Disposition Status now shows in the dropdown. Scroll to the bottom of the page and select

Save/Capture Signature

to save this information and open the Capture Signature pop up window.

Capture a signature as described in the Introduction/Overview section of this guide (see page 5) or upload a scanned signature through the Attach/Upload Form process described on page 7.

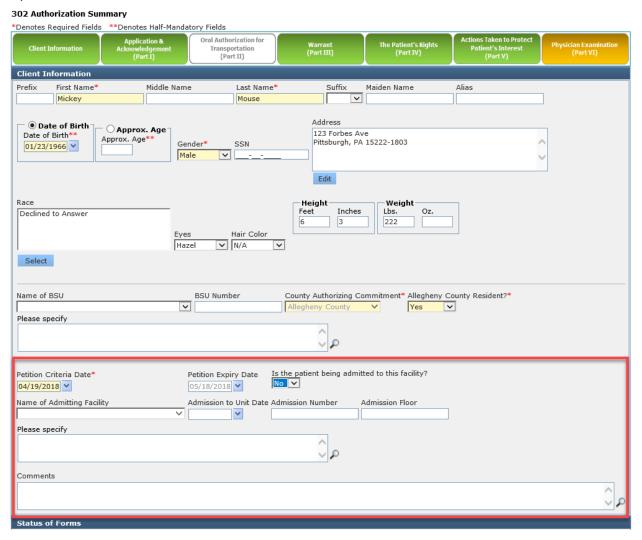


Saving the signature will save this examination to the grid at the top of the page. The section shows as green (complete) because another examination cannot be added to this petition. At this point you can complete the petition on the Client Information page (see next section).

Marking a 302 Petition as Complete

In order to mark a 302 Petition as complete, Parts I, IV, and V must be complete, along with Part III if Option A was selected on Part I, and a physician examination must be saved in Part VI.

Then return to the 302 Authorization Summary screen, by clicking on the Client Information button on the top of the screen.



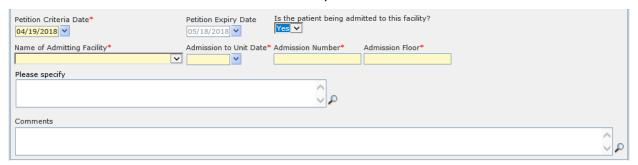
If the required sections are complete, the *Is the patient being admitted to this facilty?* dropdown menu will be active, as shown above. If any information is missing, this dropdown menu will be grey and unavailable as shown below.



If all information has been entered and this dropdown is still unavailable, email the IRES support staff.

If Patient is Being Admitted to Facility

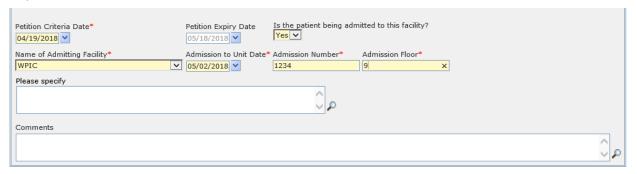
If the client is being admitted (option A selected on Part VI), select **Yes** from the dropdown menu, and the fields below will become editable and mandatory.



Select the name of the facility from the **Name of Admitting Facility** dropdown. If "Other – Please Specify" is selected, enter the name of the facility in the **Please specify** text field.

Enter the date of admission in the **Admission to Unit Date** field. Type the admission number and the admission floor in the respective fields.

Enter any additional comments in the **Comments** text field.



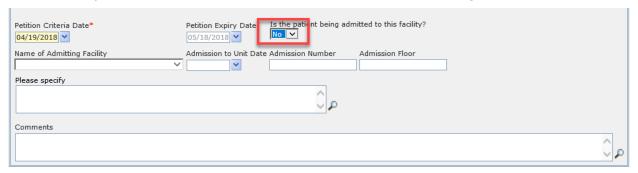
When all the mandatory fields are filled in, scroll down and select below the Status of Forms pane to save the information. This will not mark the 302 Petition as complete.

To mark the 302 Petition as complete, and to restrict any further edits to the petition, select the button below the Status of Forms pane.



If Patient is Not Being Admitted to Facility

If the client is not being admitted (option B selected on Part VI), select **No** from the dropdown menu (it will default to **No**), and the fields below will remain unavailable for editing.



To save the information without completing the 302 petition, scroll down to the bottom of the page and select Save from the row of buttons beneath the **Status of Forms** pane.

To mark the 302 Petition as complete, and to restrict any further edits to the petition, select the button below the Status of Forms pane.



For Further Assistance

For assistance, please contact the Allegheny County Delegates at:

412-350-4457 - 24 hours a day, 7 days a week. OR

DHS Application Specialist Supervisor — Christina Matsook Christina.Matsook@alleghenycounty.us

You may also contact our Service Desk at 412-350-HELP