



Case - Assessments – ANSA – DHSSSP Job Aid

The *Assessments* screen allows users to view and document Assessments. Currently the ANSA is the only Assessment in DHSSSP. Information from the Assessments can be imported into the Case Plan.

Assessments screen

Dashboard Search Reports Case Contact-Quick Entry Jane Smith

COPOS Indicator-Quick Entry

Self-Sufficiency Program

Case Information

Tracking

Contacts

Assessments

Plans

Recommendations

COPOS Indicator Summary

Utilities

Case Summary

*Denotes Required Fields **Denotes Half Mandatory Fields Ctrl + Click to Multi-Select and Deselect

Program: DHS Self-Sufficiency Program

Case ID Case Name * Case Status * Case Open Date Assigned Worker

792 Smith Open 06/15/2016 Jane Smith

Last Recertification Date Next Recertification Date Receives Food Stamps * Family Type * Family Size

06/15/2017 No Single Parent 2

Save Snapshot

Case Assessments

New Assessment

| ID | Assessment Date | Assessment Type | Assessor | Status |
|------|-----------------|-----------------|----------|--------|
| 7678 | 6/3/2016 | ANSA | KDTEST18 | Final |

Navigation

1. Bring the Case into focus and navigate to →



Case Assessments grid

1. The **Case Assessments** pane contains a grid with all of the Assessments on the Case:

Case Assessments

New Assessment

| ID | Assessment Date | Assessment Type | Assessor | Status |
|------|-----------------|-----------------|----------|--------|
| 7678 | 6/3/2016 | ANSA | KDTEST18 | Final |

Respondent Details:

| MCI ID | Name | DOB | Gender |
|------------|----------|----------|--------|
| 1000573834 | Jane Doe | 6/1/1995 | Female |

- a. The *Respondent Details* for an ANSA Assessment can be viewed by clicking the [+] to the left of the *Assessment ID* in the *Case Assessments* grid. Clicking the [-] will close the *Respondent Details*.
- b. To view an Assessment, click on the *Assessment Date* in the *Case Assessments* grid.
- c. Click **New Assessment** to start a New Assessment.

Assessment Basics

1. The ratings from the last Assessment will carry over to the next Assessment if the last Assessment was completed less than 8 months ago.
2. The Rating Definitions will be listed at the top of each section.
3. Hovering the mouse over a selected radio button [●] will display the rating definition for that number.
4. Some ratings will cause additional sections of the Assessment to open up.
5. Some ratings require a Justification to be entered in the narrative box. If a Justification for the rating is required a red asterisk [*] will appear to the right of the narrative box.
6. Save each section before navigating to another section. If the section has saved successfully an **"Information saved successfully."** message will appear.
7. Rating an item as "Explore" means that there is not enough information currently to accurately rate that item.



Navigating through the ANSA Assessment

The screenshot shows the ANSA Assessment form interface. It is divided into three main sections, each with a red circle and a number indicating a step:

- 1. Assessment:** This section contains fields for Assessment Date (07/13/2016), Assessment Status (Draft), Assessment ID (22320), Assessor (Jane Smith), Assessment Type (ANSA), Program (DHS Self Sufficiency), and Supervisor (-Select-). There are buttons for "Save as Draft", "Save as Final", and a checkbox for "Send to Supervisor for Approval".
- 2. Assessment Actions:** This section contains buttons for Overview, Strengths, Culture, Life Functioning, Education/Employment, Risk Behaviors/Factors, Trauma, Co-Participant, and Critical Info.
- 3. Print:** This section contains radio buttons for "Full Report" (selected) and "Summary Report", and a "Print" button.

1. The **Assessment** pane contains some basic information about the Assessment. This is also where the Assessment is saved and sent for approval (if required).
 - a. **Assessment Date:** Defaults to today's date but can be edited.
 - b. **Assessment Status:** Displays the current approval/finalized status for this Assessment.
 - c. **Assessment ID:** This is the ID assigned to this Assessment by the Synergy system.
 - d. **Assessor:** Displays the name of the user who completed the Assessment.
 - e. **Assessment Type:** This drop-down contains all of the DHSSSP Assessments.
 - f. **Program:** Displays the Synergy program where the Assessment was created.
 - g. **Supervisor:** If the ☒ **Send to Supervisor for Approval** checkbox is checked this drop-down is enabled. The user can then select the name of their Supervisor and click **Save as Final** to send the Assessment for Approval and Finalization.
 - h. **Save as Draft** and **Save as Final**:
 - i. Click **Save as Draft** to save the Assessment prior to Approval/Finalization.
 - ii. Click **Save as Final** to Finalize the Assessment. Finalization will lock this Assessment against any further editing.



2. The **Assessment Actions** pane contains all of the navigation buttons for the Assessment. Clicking on a button will open that section of the Assessment for viewing or editing. Note that the **Assessment** pane must be saved using the **Save as Draft** button before the **Assessment Actions** pane can become active.
3. The **Print** pane allows the user to generate a printable PDF version of the Assessment.
 - a. Select the *Full Report* or the *Summary Report* using the radio buttons to the left of the Report options.
 - b. Click **Print** to generate the PDF.

ANSA Assessment - Overview

1. Click the **Overview** button in the **Assessment Actions** pane.
2. Completing the **Overview** pane:

The screenshot shows the 'Assessment Actions' pane with buttons for Overview, Strengths, Culture, Life Functioning, Education/Employment, Risk Behaviors/Factors, Trauma, Co-Participant, and Critical Info. The 'Overview' pane is active, showing fields for ANSA Status (Initial), Does the individual have Medicaid (No), Medicaid Number, Another form of Health Insurance (No), If Yes, Specify, and Comments. A Save button is at the bottom.

- a. *ANSA Status*: The Status will default to "initial" but can be changed using the drop-down.
- b. *Does the individual have Medicaid*: Select "Yes" or "No" from the drop-down. If "Yes" is selected, enter the *Medicaid Number*.
- c. *Another form of Health Insurance*: Select "Yes" or "No" from the drop-down. If "Yes" is selected, enter the type of insurance in the *If Yes, Specify* field.



- d. *Comments*: Enter comments regarding the Assessment, if applicable.
- e. Click **Save** in the **Overview** pane to save the information entered.
 - i. The user should receive the “**Overview Details saved successfully.**” message before continuing on to the next item.

3. Selecting Respondents:

▼ Household Member Respondents

| | Member Name | Gender | Birth Date | Relationship Participant |
|-------------------------------------|-------------|--------|------------|--------------------------|
| <input checked="" type="checkbox"/> | Jane Doe | Female | 06/01/1995 | Self |

▼ Support Respondents

| | Support Name | Gender | Birth Date | Support Type |
|-------------------------------------|--------------|--------|------------|-----------------|
| <input type="checkbox"/> | | | | |
| <input checked="" type="checkbox"/> | JANET JONES | Female | | Case Management |

Save

- a. **▼ Household Member Respondents** pane: All of the potential Household Member Respondents are listed in this pane.
 - i. Select the applicable individuals by checking the checkbox ☒ to the left of the desired individual's name in the grid.
- b. **▼ Support Respondents** pane: All of the potential Support Respondents are listed in this pane.
 - i. Select the applicable individuals by checking the checkbox ☒ to the left of the desired individual's name in the grid.
 - ii. To select all of the Support Respondents listed use the checkbox above the *Support Respondents* grid.
- c. Click **Save** below the Respondents panes to save the selections.
 - i. The user should receive the “**Respondents saved successfully.**” message before continuing on to the next item.



ANSA Assessment - Strengths

1. Click the **Strengths** button in the **Assessment Actions** pane.
2. Completing the **Strengths** pane:

Assessment Actions
Overview **Strengths** **Culture** **Life Functioning** **Education/Employment** **Risk Behaviors/Factors**
Trauma **Co-Participant** **Critical Info**

Strengths
0 = Strong/Centerpiece
1 = Good
2 = Identified/Potential
3 = Not Yet Identified
Explore Justification

| | | | | | | |
|-------------------------|----------------------------------|-----------------------|----------------------------------|-----------------------|-----------------------|----------------------|
| Interpersonal Skills | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Natural Supports | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Resiliency | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Resourcefulness | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Involvement in Recovery | <input type="radio"/> | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |

Save

- a. Rate each item using the scale at the top of the **Strengths** pane.
- b. Enter Justifications for ratings as needed.
- c. Click **Save** below the **Strengths** pane to save the ratings.



ANSA Assessment - Culture

1. Click the **Culture** button in the **Assessment Actions** pane.
2. Completing the **Culture** pane:

Assessment Actions

Overview Strengths **Culture** Life Functioning Education/Employment Risk Behaviors/Factors Trauma Co-Participant Critical Info

Culture

0 = No Evidence of a need
1 = Let's Watch, Mild
2 = Help Needed, Moderate
3 = Immediate Help, Severe

| | 0 | 1 | 2 | 3 | Explore | Justification |
|------------------------|-----------------------|----------------------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Language | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Identity | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Traditions and Rituals | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Cultural Stress | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |

Save

- a. Rate each item using the scale at the top of the **Culture** pane.
- b. Enter Justifications for ratings as needed.
- c. Click **Save** below the **Culture** pane to save the ratings.



ANSA Assessment – Life Functioning

1. Click the **Life Functioning** button in the **Assessment Actions** pane.
2. Completing the **Life Functioning** pane:

The screenshot shows the 'Life Functioning' assessment pane. At the top, there's a 'Assessment Actions' section with buttons for Overview, Strengths, Culture, Life Functioning (selected), Education/Employment, Risk Behaviors/Factors, Trauma, Co-Participant, and Critical Info. Below this is the 'Life Functioning' section. It includes a legend: 0 = No Evidence of a need, 1 = Let's Watch, Mild, 2 = Help Needed, Moderate, 3 = Immediate Help, Severe. The assessment table has columns for 0, 1, 2, 3, Explore, and Justification. The items being assessed are Residential Stability, Financial Resources, and Caregiving Role(s). In the 'Explore' column, there is a 'Financial Resources' MultiSelect dropdown menu that is open, showing options: Health Insurance, Bus Fare, and Car Insurance. A 'Save' button is at the bottom.

| | 0 | 1 | 2 | 3 | Explore | Justification |
|-----------------------|-----------------------|----------------------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Residential Stability | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Financial Resources | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Caregiving Role(s) | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |

- a. Rate each item using the scale at the top of the **Life Functioning** pane.
- b. Enter Justifications for ratings as needed.
- c. If *Financial Resources* is rated at a 2 or higher the *Financial Resources* MultiSelect drop-down will open. Select all of the items that apply.

The screenshot shows the 'Financial Resources' MultiSelect dropdown menu. The title is 'Financial Resources'. The dropdown is open, showing 'None selected' with a downward arrow. Below this, there are three checkboxes: Health Insurance, Bus Fare, and Car Insurance. A red asterisk is visible to the right of the dropdown.



- d. If *Intellectual/Developmental*, *Mental Health* or *Substance Use* items are rated at a 2 or higher specialized modules for each item will be enabled at the bottom of the screen. Rate all of the items within each of the modules that appear and enter Justifications for the ratings as needed.

▶ Intellectual/Developmental Needs *

▶ Mental Health Needs *

▶ Substance Use Disorder (SUD) *

- e. Click **Save** below the **Life Functioning** pane to save the ratings.

ANSA Assessment – Education/Employment

- Click the **Education/Employment** button in the **Assessment Actions** pane.
- Completing the **Education/Employment** pane:

Assessment Actions

Overview Strengths Culture Life Functioning **Education/Employment** Risk Behaviors/Factors

Trauma Co-Participant Critical Info

Education/Employment

0 = No Evidence of a need
1 = Let's Watch, Mild
2 = Help Needed, Moderate
3 = Immediate Help, Severe

| | 0 | 1 | 2 | 3 | Explore | Justification |
|---------------------------------------|--------------------------------------|----------------------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Education Attainment | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Literacy | <input type="radio"/> | <input checked="" type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Is the individual currently employed? | <input checked="" type="radio"/> Yes | <input type="radio"/> No | | | | |

- Rate each item using the scale at the top of the **Education/Employment** pane.
- Enter Justifications for ratings as needed.



- c. If the individual is currently employed the **Employment Module *** will be enabled. If the individual is not currently employed the **Unemployment Module *** will be enabled instead. All items within the enabled module are mandatory.
- i. If there are barriers preventing employment or improved employment, the *Barriers* MultiSelect drop-down will be enabled. Select all items that apply.

- d. Click **Save** below the **Education/Employment** pane to save the ratings.

ANSA Assessment – Risk Behavior/Factors

- Click the **Risk Behaviors/Factors** button in the **Assessment Actions** pane.
- Completing the **Risk Behaviors/Factors** pane:

- a. Rate each item using the scale at the top of the **Risk Behaviors/Factors** pane.



- a. If either of the ☒ *Individual was not ready to have a conversation about trauma experiences* or ☒ *Unable to meet with individual in a private setting* checkboxes are checked the entire section is disabled.
- b. If the pane is not disabled:
- Rate each item using the scale at the top of the pane.
 - Enter Justifications for ratings as needed.
- c. Click below the pane to save the ratings.
- Note: even if this section has been disabled the button must still be clicked before moving on to another section.

ANSA Assessment – Co-Participant

- Click the button in the pane.
- Completing the pane:

▼ Assessment Actions

Overview

Strengths

Culture

Life Functioning

Education/Employment

Risk Behaviors/Factors

Trauma

Co-Participant

Critical Info

▼ Co-Participant

☐ N/A: There isn't a Co-Participant
0 = No evidence of a NEED OR this may be a STRENGTH*
1 = Let's Watch, Mild
2 = Help Needed, Moderate
3 = Help Needed, Severe

| | 0 | 1 | 2 | 3 | Explore | Justification |
|-----------------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|----------------------|
| Involvement with Care* | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Knowledge* | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Social Resources* | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Physical/Behavioral Health | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Co-Participant Stress Level | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |
| Safety | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="text"/> |



- a. If the ☒ *N/A: There isn't a Co-Participant* checkbox is checked the entire

▼ Co-Participant

section is disabled.

- b. If the ▼ Co-Participant pane is not disabled:

- Rate each item using the scale at the top of the ▼ Co-Participant pane.
- Enter Justifications for ratings as needed.

Note that if any of the items with an asterisk after the item title are rated as zero (0) the Assessor will be asked *Is this item a strength?* If "Yes" is selected, a justification for this rating is required.

- c. Click **Save** below the ▼ Co-Participant pane to save the ratings.

Note: even if this section has been disabled the **Save** button must still be clicked before moving on to another section.



ANSA Assessment – Critical Info

1. Click the **Critical Info** button in the **Assessment Actions** pane.
2. Completing the **Critical Info** pane:

Assessment

Assessment Actions

Overview Strengths Culture Life Functioning Education/Employment Risk Behaviors/Factors

Trauma Co-Participant **Critical Info**

My Life My Story *
The following is an opportunity for the consumer to share their life story including: what makes them unique, what are their preferences, traditions, values. This should not be documentation based on assessor's feelings or interpretations. Once the ANSA is completed, there is a final section for additional documentation and the ANSA assessor's knowledge and observations.

Natural Supports *
Who is important to you in your life right now? Who do you go to when you need support? Who will you count on for support after you leave DHS services?

Documented Information

| | |
|--|---|
| <input type="checkbox"/> Treatment Plans | <input type="checkbox"/> Police Reports |
| <input type="checkbox"/> Discharge Summaries | <input type="checkbox"/> Hospital Records |
| <input type="checkbox"/> WRAP Plans | <input type="checkbox"/> Mental Health Advance Directives |
| <input type="checkbox"/> Other | <input type="checkbox"/> Other |
| <input type="checkbox"/> Other | <input type="checkbox"/> Other |

Comments

Does the individual need the following items that may be needed when planning services/supports?

| | |
|---|--|
| <input type="checkbox"/> Photo ID | <input type="checkbox"/> Birth Certificate |
| <input type="checkbox"/> Driver's Licence | <input type="checkbox"/> Wellness Action Recovery Plan |
| <input type="checkbox"/> Social Security Card | <input type="checkbox"/> Mental Health Advance Directive |

Assessor's Observations/Knowledge/Notes *
Please include any notes, comments or observations that the assessor wants to include as part of the consumer's ANSA.



3. , , and are all mandatory sections. Enter information in the narrative for each of these sections.
4. : note any and all relevant documented information in this section. If there is no relevant documented information to enter this section can be left blank.
5. Click below the pane to save the entered information.

Saving as Final and Requesting Approval

1. When the Assessment has been completed maximize the pane and click .
2. If the Assessment is ready to be finalized, click in the pane at the top of the screen. If Supervisory Approval is required, the ☒ *Send to Supervisor for Approval* checkbox must be checked and a Supervisor must be selected prior to clicking .

Assessment

| | | | |
|--|---|---|---------------------------------------|
| Assessment Date * | Assessment Status | Assessment ID | Assessor |
| <input type="text" value="07/01/2016"/> | <input type="text" value="Draft"/> <input type="button" value="v"/> | <input type="text" value="7708"/> | <input type="text" value="KDTEST18"/> |
| Assessment Type * | Program | Supervisor * | |
| <input type="text" value="ANSA"/> <input type="button" value="v"/> | <input type="text" value="DHS Self Sufficiency"/> | <input type="text" value="-Select-"/> <input checked="" type="button" value="v"/> | |

☒ **Send to Supervisor for Approval**

- a. Upon clicking Save as final a confirmation pop-up will appear:

Confirm Case Assessment

Case Assessment will be saved as a final version. Yes to proceed?

Clicking will save the Assessment as Final.

Clicking will close the confirmation pop-up without saving the Assessment as Final.



For more information...

For assistance, please contact the Allegheny County Service Desk at ServiceDesk@AlleghenyCounty.US or call 412-350-HELP (4357). Select Option 2 for the DHS Service Desk.

To access the Self Service Tool go to <http://servicedesk.alleghenycounty.us>