



# **Client Document Library – Child Conflict Job Aid**

The *Client Document Library* screen is used by Child Conflict Attorneys to view OCYF Case documentation for the child they have been ordered to represent.

### Access the Client Document Library screen

Department of Human Services Allegheny County, Pennsylvania		Kids Key Information and Demographics System
Referral Case Client	Provider Admin	Help Loqout 📃 🔜 🥯
Client O Search Siblings Client Docur Organizer Focus History In Focus User Name:		
Joseph Simmons Entity Type: Referral Entity Name: Entity ID:	Documents Referrals Contacts/Visitation Conactral	
Entity Type: Client Entity Name: Entity 10:		
	Preview. Cancel	

- 1. Bring the child in to focus from the *Client Search* screen.
- 2. Navigate to the *Client Document Library* screen.
  - a. Client > Client Document Library

## Client Document Library – Documents tab

- 1. The Documents tab lists the documentation from the OCYF records that can be viewed and printed, if applicable.
- 2. Highlight the document you wish to view.
  - *i.* TIP: The Documents must be specific to the child that Child Conflict Attorneys has been appointed to represent. Information general to the entire family may not be visible.
  - *ii.* TIP: Use the scroll bar located to the right of the grid to scroll through the grid.
- 3. Click the [Preview] button to generate the form.
- 4. The Child specific documents that can be viewed and/or printed:
  - a. Emergency Custody Application
  - b. Shelter Care Application
  - c. Restraining Order Request
  - d. Authorization Directing Attendance at a Shelter Hearing
  - e. Attachment
  - f. Petition for Dependency
  - g. Petition for Dependency with Aggravated Circumstances
  - h. Aggravated Circumstances Petition
  - i. Petition Hearing Summary
  - j. Supplemental Report
  - k. Witness Slip
  - I. Interpreter Form (Child Specific)
  - m. Family Service Plan (Child Specific)
  - n. Child Permanency Plan (Child Specific)

- o. Transition Plan
- p. Individual Service Plan & Progress Report
- q. Contact Summaries
- r. Collateral Information (Child Specific)

#### Client Document Library – Referrals tab

1. The *Referrals* tab displays any Placement and Non-Placement service referrals in which the child client is selected to be the target child.

*i. TIP:* Use the scroll bar located to the right of the grid to scroll through the grid. *ii. TIP:* Information from this screen cannot be printed.

## Client Document Library – Contacts/Visitation tab

- 1. The *Contacts/Visitation* tab displays the tab displays the CYF and Provider entered contact records that are specific to the child in focus.
  - a. Scroll through the *Contacts* grid to select the contact you wish to view.
  - b. Click the [Preview] button to generate the document

#### Collateral Tab (D)

- 1. The *Collateral* tab displays the collateral records that have been created in the KIDS application and associated child that Child Conflict Attorneys has been ordered to represent.
  - *i.* TIP: If a Collateral record is expected to be seen on this tab and is not, please contact the OCYF Caseworker to have the collateral created or associated to the client.

## For more information...

For assistance, please contact the Allegheny County Service Desk at <u>servicedesk@alleghenycounty.us</u> or 412-350-4357 (Option 2 for DHS). To access the Self Service Tool go to <u>http://servicedesk.alleghenycounty.us</u>.

This Job Aid and additional user materials are located on the DHS Amazon site at http://dhswbt.s3.amazonaws.com/KIDSJobAids/index.html.