

# **Client Search & Siblings List – CASA Job Aid**

The *Client Search* screen allows CASAs to locate children that have been assigned to them and bring the child(ren)'s Case and associated Investigations into focus. The *Siblings List* screen allows CASAs to include siblings' information in the *Document Library* screen.

Client Search Screen & Siblings List Screen

| , of Hub.                           | ent of Huma<br>County, Penns   | n Services<br><sup>sylvania</sup>   |                       |           |                        | Key Information            | h and Demographics System |  |  |  |
|-------------------------------------|--|-------------------------------------|-----------------------|-----------|------------------------|----------------------------|---------------------------|--|--|--|
| Organizer Focus History<br>WorkLoad | Client Search  | otes Half-Mandatory Fields +Denotes | AFCARS Fields         |           |                        |                            |                           |  |  |  |
|                                     | Search Criteria<br>Client Characteristics –<br>First Name<br>Starts With V<br>Date of Birth<br>SSN<br>SSN<br>SSN | Client ID                           | Middle Na<br>Starts W |           | Docket No<br>Docket No | Last Name<br>Starts With 🔽 |                           |  |  |  |
| My Tasks  My Request                | Search Results   |                                     |                       |           |                        |                            |                           |  |  |  |
| My Alerts<br>DHS Assessment Tool    | I4 (4) 4 🗓 2 3 4 5 6 7 8 9 10 1> 14 II<br>Results 1 - 2 of 2   |                                     |                       |           |                        |                            |                           |  |  |  |
|                                     | Client ID  | First Name                          | Mid Name              | Last Name | Date of Birth          | SSN                        | Case/Referral ID          |  |  |  |
|                                     | Search Show Clear Ca   | incel                               |                       |           |                        |                            |                           |  |  |  |

| Departm<br>Allegheny                                 | Department of Human Services<br>Allegheny County, Pennsylvania |   |                             |                               |           |            |     |                    | Key Information and Demographics System |  |  |  |  |
|--|--|---|-----------------------------|-------------------------------|-----------|------------|-----|--------------------|---|--|--|--|--|
| Referral Case Client FS/00                           | CANS/AN  | SA Admin                                |                             |                               |           |            |     | Help Logor         | <u>at</u> 💌 🔤 🥹                         |  |  |  |  |
| Organizer Focus History<br>In Focus<br>User Name:    |  | <b>1gs List</b><br>ates Required Fields | ** Denotes Half-Mandatory I | Fields *Denotes AFCARS Fields |           |            |     |                    |   |  |  |  |  |
| Family Assignment:                                   | Clier  | all we have                             |                             |                               | 1         |            | -   |                    |   |  |  |  |  |
| Entity Type:   |  | Client ID▲                              | First Name                  | Middle Name                   | Last Name | Birth Date | SSN | Case / Referral ID | Relationship Include?                   |  |  |  |  |
| Entity Name:   |  |   |                             |                               |           |            |     |                    |   |  |  |  |  |
| Entity ID:   |  |   |                             | i.                            |           | ÷.         |     |                    |   |  |  |  |  |
| Entity Type:<br>Client<br>Entity Name:<br>Entity ID: |  |   |                             |                               |           |            |     |                    |   |  |  |  |  |
|  | Show   | v Cancel                                |                             |                               |           |            |     |                    |   |  |  |  |  |

## Navigation

Navigate to the *Client Search* screen
 a. **Client > Search**



#### **Client Search Screen**

| or Halo.   | it of Human S<br>ounty, Pennsyl | Services<br><sup>vania</sup> |  |           |               |                            | and Demographics System |
|--|---------------------------------|------------------------------|--|-----------|---------------|----------------------------|-------------------------|
| Referral Case Client FS/OC CV<br>Organizer Focto Initizy<br>WorkLoad | Starts With 🔽 💙                 | -Mandatory Fields            | S Fields<br>Middle Name<br>Starts With |           |               | Last Name<br>Starts With V | Hele Legeut 🛛 🧶         |
| MyTasks  | Date of Birth                   | Client ID                    |  |           | Docket No     |                            |                         |
| My Request     My Alerts     DHS Assessment Tool                     |                                 |                              | <b>H</b> 44 4                          | 23456     | 78910 ▶ þ∳ ▶  |                            | Results 1 - 2 of 2      |
|  | Client ID▲                      | First Name                   | Mid Name                               | Last Name | Date of Birth | SSN                        | Case/Referral ID        |
| 2  | 67<br>Search Show Clear Cancel  |                              |  |           |               |                            |                         |

1. Navigate to the *Client Search* screen.

#### a. Client > Search

- 2. Select the Search Filter of 'Sounds Like', 'Starts With', or 'IS' for First Name, Middle Name and/or Last name.
- 3. Enter the client's *First Name*, *Middle Name* and/or *Last Name*.
  - a. Only the *Last Name* of a client is required to complete a search.
  - b. When the search filer of '*Starts With'* is used, only a few letters of the child's name need to be entered.
  - c. The date of birth field may be used to further filter the search criteria.
- 4. A search may also be conducted by a client's *SSN* (Social Security number), *KIDS Client ID, JID,* or *Docket No*. Check the desired search criteria checkbox to make that search criteria section active.
  - a. Enter the search criteria information.
- 5. Click the Search button.
- 6. A *Search Results* section will display any potential matches. Note that only clients who have an active CASA order will appear in the search results.
  - a. The *Search Results* grid will display 20 results at a time. To navigate to more results use the blue page numbers and arrows above the grid.

H 📢 🖣 🛽 2 3 4 5 6 7 8 9 10 🕨 🏓 H

The grid can be sorted by the grid headings. Click on the name of the column in the blue Header to sort on that column. A triangle (sort indicator) will appear in that column to show the direction that the grid has been sorted.

- 7. Select the client in the *Search Results* grid and click the button. The selected client is in focus and the *Siblings List* screen is displayed.
- 8. Click the Clear button to clear the Search Criteria fields and begin a new search.



### Sibling List Screen

| Departmen<br>Allegheny C                             | Key Information and Demographics System          |                             |   |           |            |     |                    |                |          |
|--|--|-----------------------------|---|-----------|------------|-----|--------------------|----------------|----------|
| Referral Case Client FS/OC C                         | ANS/ANSA Admin                                   |                             |   |           |            |     | Help Logo          | <u>t</u>       | 0        |
| Client D Search   Court History   Siblings   Summary | Client Document Library                          | General Info   Service Log  | Demographics D More D                     |           |            |     |                    |                |          |
| Organizer Focus History<br>In Focus<br>User Name:    | Siblings List  * Denotes Required Fields Clients | ** Denotes Half-Mandatory F | ields <sup>\$</sup> Denotes AFCARS Fields |           |            |     |                    |                |          |
| Family Assignment:                                   | Client ID A                                      | First Name                  | Middle Name                               | Last Name | Birth Date | SSN | Case / Referral ID | Relationship I | Include? |
| Entity Type:   | •  |                             |   |           | and but    |     | , internation      |                |          |
| Entity Name:   |  |                             |   |           |            |     |                    |                | 2        |
| Entity ID:   |  |                             |   |           |            |     |                    |                |          |
| Entry Type:<br>Gen Nona:<br>Extly ID:                | Show Cancel                                      |                             |   |           |            |     |                    |                |          |

- 1. The *Siblings List* screen displays the child selected on the *Client Search* screen and any siblings of the child that also have a CASA court order.
- 2. Check the *Include*? checkbox/checkboxes to include the sibling(s) information when viewing the *Document Library* screen.
- 3. Click Show to navigate to the *Document Library* screen.

For more information...

For assistance, please contact the Allegheny County Service Desk at servicedesk@alleghenycounty.us or 412-350-4357 (Option 2 for DHS). To access the Self Service Tool go to <a href="http://servicedesk.alleghenycounty.us">http://servicedesk.alleghenycounty.us</a>.

This job aid and additional user materials are located on the DHS Amazon site at <a href="http://dhswbt.s3.amazonaws.com/KIDSJobAids/index.htm">http://dhswbt.s3.amazonaws.com/KIDSJobAids/index.htm</a>