

Department of Human Services Allegheny County, Pennsylvania



Clerical Workload List Screen – Job Aid

Designated clerical or other identified staff members have the ability to document a CANS assessment on behalf of a Service Coordinator who holds a current CANS certification. The Workload List screen is one way for the designated personnel to select the Assessor.

Accessing the DHS Assessment Tool

Departmer Allegheny C	nt of Human Services County, Pennsylvania	Key Information and Demographics System
CANS Organizer Focus History In Focus User Name: Chelsey Mendell Neville-PCW	křc	Help Logout

- Log on to the KIDS application using the User Credentials supplied by DHS.
 <u>https://kids.county.allegheny.pa.us/kids</u>
- 2. Click on the CANS menu button.
- 3. The splash screen of the DHS Assessment Tool application will be displayed in a new window.

Accessing the Workload List screen

Department of Human Services Allegheny County, Pennsylvania	DHS Assessment Tool
Client Assessment Admin	Help Loquit
Organizer Petro Workload Image: Comparison of the second	

- 1. Navigate to the *WorkLoad List* screen.
 - a. Select the user from the CANS Assessors list.
 - i. Under the *Organizer* tab, the *Workload* section, click the + sign to expand the list of *CANS* Assessors.

- ii. Select the name of the Assessor to display the *Workload List* screen.
 - *i.* TIP: All of the Service Coordinators from the logged in user's agency are displayed in the CANS Assessors list.
- b. Admin > Workload

<u>Help Logout</u>
Status
5:23 PM Assignment Transfer
08 PM New
4:04 AM Assignment Transfer

- 2. Select the name of the Assessor from the *User* drop down list to view a Service Coordinator's assignments.
 - i. *TIP:* The field of Provider defaults to the agency of the logged in user and is disabled.
 - ii. TIP: The field of Office defaults to the Program Office of the logged in user and is disabled.
- 3. Highlight a record and click the **[Show]** button to bring the *Assessment Episode* into focus.

Please refer to the CANS process documents and related OBH Provider Job Aids for additional instruction on how to document an assessment.

For more information...

If additional assistance is needed, please contact the Bureau of Information Systems Management HelpDesk at 412-350-HELP (412-350-4357), option 2, or by email at <u>Helpdesk-</u><u>dhs@alleghenycounty.us</u>.