



POST-GUSTAV RESOURCES

DISASTER FOOD STAMPS

- Temporary food stamp benefits are available based on income level and the size of the family.
- Applicants must go in person to one of the designated sites. The sites will be open from 6 a.m. to 8 p.m. Approved applicants will get the food stamp benefit for seven days, which can be renewed depending on the circumstances of the recovery and the next potential hurricane.
- Applicants are encouraged to call the toll-free number, 888.LAHELPU (888.524.3578) or visit www.dss.state.la.us, to learn of new sites.
- The benefits range from \$162 for a single-person household to \$975 for an eight-person household.
- For families with more than eight members, the household will get \$975 plus \$122 for each additional member. The new recipients will be eligible for one month.
- Those who are already part of the program will see an increase of 20 percent for one month to cover losses of food in their homes due to Gustav. Applicants must also show proof of identity and residency.
- The program will allow citizens to buy hot food as well as groceries.
- **Ascension Parish**
 - Sorrento Civic Center, 9608 Airline Hwy., Sorrento, 70778
- **East Baton Rouge Parish**
 - Mount Pilgrim Baptist Church, 9700 Scenic Hwy., Baton Rouge, 70807
 - Louisiana New School Academy, 1900 North Blvd, Baton Rouge
- **Iberville Parish**
 - Plaquemines Civic Center, 24700 J. Gerald Verrett Blvd., Plaquemines, 70765
- **Jefferson Parish**
 - Alario Center, 2000 Segnette Blvd., Westwego, 70094 **Open Thursday until 8 p.m.**
- **Lafourche Parish**

- 151 Peltier Park in Thibodaux
- Larose-Cut Off Middle School on LA-1 in Larose
- **Livingston Parish**
- North Park, 30382 Eden Church Rd., Denham Springs, 70726
- **Orleans Parish**
- Convention Center, 900 Convention Center Blvd, New Orleans, 70130
- **Plaquemines Parish**
- St. Patrick's Family Life Center, 28698 Hwy. 23, Port Sulphur, 70083
- **Pointe Coupee Parish**
- Pointe Coupee Multi Use Center, 1400 Major Pkwy., New Roads, 70760
- **St. John Parish**
- New Wine Fellowship, 1929 West Airline Hwy., LaPlace, 70068
- **St. Mary Parish**
- Franklin Recreation Center, Gum St., Franklin, 70538
- Sacred Heart Church Hall, 318 Third St., Morgan City, 70380
- West St. Mary Civic Ctr, 1498 Hwy. 318, Jeanerette, 70544
- **St. Tammany Parish**
- Castine Center, 63350 Pelican Blvd, Mandeville, 70448 ** Open Thursday from 8 a.m. to 8 p.m. **
- **Tangipahoa Parish**
- Amite Community Center, 212 E Oak St, Amite, 70422
- African American Heritage Museum, 1600 Phoenix, Hammond, 70404
- **Terrebonne**
- Bayou Black Gym, 3688 South Mandalay Rd., Houma
- There are NO locations open in St. Bernard Parish.

FEMA

1-800-621-FEMA (3362).

1-800-462-7585 (TTY).

- Gov. Bobby Jindal has asked President Bush to expand the federal disaster declaration to include all of Louisiana's 64 parishes, which would make the entire state eligible for federal dollars to help with debris removal and make residents in every parish eligible for individual assistance.

The following assistance is available to residents in federal disaster areas:

- Hotel costs
- Rental payments for temporary housing

- \$500 grants to certain households to cover immediate needs. No eligibility requirements issued yet.
- Grants for home repairs and replacement of essential household items not covered by insurance
- Grants to replace personal property and help meet medical, dental, funeral, transportation and other serious disaster-related needs not covered by insurance
- Unemployment payments up to 26 weeks for workers who temporarily lost jobs
- Low-interest loans to cover residential losses not fully compensated by insurance. Loans available up to \$200,000 for primary residence; \$40,000 for personal property, including renter losses. Loans available up to \$1.5 million for business property losses not fully compensated by insurance
- Loans up to \$500,000 for farmers, ranchers and aquaculture operators to cover production and property losses, excluding primary residence.
- Crisis counseling for those traumatized by the disaster; income tax assistance for filing casualty losses; advisory assistance for legal, veterans benefits and social security matters.

SMALL BUSINESS ADMINISTRATION

- Low-interest loans to cover residential losses not fully compensated by insurance. Loans available up to \$200,000 for primary residence; \$40,000 for personal property, including renter losses. Loans available up to \$1.5 million for business property losses not fully compensated by insurance.
- Loans up to \$1.5 million for small businesses that have suffered disaster-related cash flow problems and need funds for working capital to recover from the disaster's adverse economic impact. This loan in combination with a property loss loan cannot exceed a total of \$1.5 million.

For information about SBA programs, applicants may call 800-659-2955 (TTY 800-877-8339).

PARISH NUMBERS AND WEB SITES FOR ASSISTANCE

East Baton Rouge: brgov.com

Orleans: 311; www.cityofno.com

Jefferson: 504-736.6100, www.jeffparish.net

St. Bernard: (call FEMA 1.800.621.FEMA); www.sbpbg.net

St. Charles: 985.783.5050; www.st-charles.la.us

St. John the Baptist: 985.652.9569, www.sjbparish.com

St. Tammany: 985.809.2300, www.stpgob.org

Plaquemines: 504.247.2477, www.plaqueminesparish.com

Lafourche: 985.537.7603; www.lafourchegov.org

Terrebonne: 985.873.6357, www.tpcg.org

Tangipahoa: 985.748.3211; www.tangiparishohsep.org

SPECIAL NEEDS PROGRAMS

1. Operation Blue Roof, providing tarps to residents who experienced property damage. Call 1-888-766-3258.
2. Disaster unemployment assistance- assistance will be available to people whose jobs have been lost or interrupted because of the disaster. Those filing new Disaster Unemployment Assistance claims should call 1-866-783-5567. The call center is open from 6:00 a.m.- 10:00 p.m. seven days a week.
3. 24-Hour Toll-Free Line for any questions about government: 1-800-FED-INFO
4. Indigent Pharmacy- (504) 940-1904
5. Disaster Crisis Counseling
 - Family Service of Greater Baton Rouge
 - 10 free sessions
 - (225) 924-0123
 - Catholic Charities of Baton Rouge
 - (225) 336-8700
6. Healing Place Church in Baton Rouge is doing tree removals.
7. Low Income Home Energy Assistance Program (LIHEAP)
 - Assists low-income households to meet their home energy costs by making payments directly to energy suppliers.
 - Both homeowner and renter households are eligible to receive LIHEAP assistance.
 - The household's annual income must be at or below 150% of federal poverty level.
 - Energy costs must be documented.
 - Apply with the local TCA office.
8. Energy Emergency Deferred Billing Program
 - Entergy's ongoing program to assist eligible Louisiana pre-enrolled customers during Louisiana Public Service Commission declared energy emergency periods.

- Enrollment can take place anytime, and if pre-enrolled in this program when an energy emergency occurs, a customer pays a part of the resulting bill over a period of 12 months.
- Apply with local TCA office.

9. Free Legal Assistance to Victims of Hurricane Gustav at 1-800-310-7029

- Victims of Hurricane Gustav who need legal advice may take advantage of free legal counseling via a toll-free hotline (1-800-310-7029), part of the overall disaster response and relief plan activated by the Louisiana State Bar Association (LSBA) and the American Bar Association's Young Lawyers Division (ABA/YLD), working with the Federal Emergency Management Agency (FEMA).
- Legal assistance will be provided to low-income storm victims and/or victims who have been financially impacted as a result of the storm. Volunteers will man the hotline from 9 a.m. to 5 p.m. Monday through Friday, and will assist callers with a multitude of legal issues, including insurance claims, landlord-tenant issues, home-repair contracts, consumer-protection matters and replacement of legal documents destroyed in the storm.
- Hurricane victims calling the hotline (1-800-310-7029) should indicate they are seeking legal advice in connection with Hurricane Gustav. Referrals to appropriate local or state agencies will also be provided by the hotline volunteers.

LOCAL RED CROSS SHELTERS AND MEAL SITES

Shelter locations include:

- St. Charles Parish: Landry High School, 108 Tiger Circle, Hahnville.
- Orleans Parish: Behrman Recreation Center, 2529 General Meyer.
- East Baton Rouge: BREC Center, 333 Kernon Avenue, Baton Rouge and Gus Young Park, 4200 Gus Young Avenue, Baton Rouge
- For a complete listing of shelters, call 2-1-1 or 1-866-GET-INFO.
- The Red Cross has established five kitchens in the Greater New Orleans Area and Bayou Region that will support mobile feeding trucks and distribution points.

Lunch and dinner are available today at:

- Orleans: Lower 9th Ward - Sanchez; Jackson/Dryades
- St. Bernard Parish: Hopedale Reggio Junction
- Jefferson Parish: Lafayette and Ashton in Gretna; Destrehan and LaPalco Blvd. parking lot

- East Baton Rouge: 7361 Airline Highway, Baton Rouge
- St. Tammany Parish: Mobile feeding throughout hardest hit area
- St. Charles Parish: Landry High School, 180 Tiger Circle in Hahnville
- Plaquemines Parish: Assumption Catholic Church in Braithwaite
- St. John Parish: Mobile feeding throughout the hardest hit areas

FOOD, ICE, WATER, TARPS

- Old Wal-Mart Parking Lot, 14740 Plank Road, Baton Rouge. Tarps, ice, bottled water, MREs.
- Belle Chasse Auditorium, 8398 Louisiana 23. Tarps, bottled water and MREs.
- St. Patrick's Church, 28698 Louisiana 23, Port Sulphur. Tarps, bottled water, MREs.
- Assumption Catholic Church, 6951 Louisiana 39, Braithwaite. Tarps, water, MREs.

SALVATION ARMY MEALS, WATER SITES

- Sureway Grocery, 3209 Hwy. 1, Grand Isle; Meals, Water

PUBLIC SERVICE

FOOD STAMPS: 888-LA-HELP-U (888-524-3578)

DISASTER UNEMPLOYMENT ASSISTANCE: 866-783-5567

STRESS MANAGEMENT: 800-273-8255

ADDICTIVE DISORDERS: 877-664-2248

LOCATE FAMILY MEMBERS: 800-957-1601 (Operation Reconnect)

SMALL BUSINESS ADMINISTRATION: 800-659-2955

UNITED WAY: 211 (RESIDENTS)

RED CROSS SAFE & WELL LINE: 866-438-4636 (866- GET-INFO)

CHILD SUPPORT CUSTOMER SERVICE: 800-256- 4650

REGIONAL EMERGENCY OFFICES

EAST BATON ROUGE OEP: 225-389-2100

ASCENSION EMERGENCY OFFICE: 225-621-8360

LIVINGSTON: 225-686-2241

ASSUMPTION: 985-369-7351

ORLEANS: 504-658-8700

PUBLIC SAFETY

DEQ (HAZARDS): 225-219-3621
STATE POLICE TRAFFICE LINE: *LSP (*577)
TRANSPORTATION & DEVELOPMENT TRAFFICE LINE: 511

For the latest state information call the state's emergency hotline at 1-866-288-2484 to listen to a recorded message with the most up-to-date information. For additional updates or changes to current information, please refer to the following websites:

www.gustavinfo.org

www.nola.com

www.fema.gov