



Wheelchairs...not so common anymore.

Gone are the days of the basic wheelchair. Today, mobility devices come in different shapes, styles, sizes and colors. Over the past several years we have seen an increase in passengers using these devices. The increased use of these devices means more passengers are using our lifts on the small buses and ramps on the big buses.

Our drivers are trained in the loading and securement of passengers utilizing these devices.

HOWEVER, the lifts on our small buses have a weight limit. That weight limit is 800 pounds.

That may seem like a lot, but considering the type of device a passenger may have, many passengers may exceed that limit.

We value safety and our priority is to transport individuals to their destination in a safe manner. If the driver is unable to load the passenger and the mobility device together because the lift fails to work properly, we will require that they be loaded separately. Keep in mind that DuFAST can measure and weigh a passenger's mobility device.

Priority Seating...

I'm a senior citizen; shouldn't I get the **front seat of my choice**?

NO!!! Absolutely not!!!

Priority seating is given to senior citizens to sit in the front seats of the bus. **HOWEVER**, this does **NOT GAURANTEE** senior citizens will be able to have the exact seat they want.

Question. If I am a senior citizen and I board the bus and someone (a young spring chicken) is sitting in my favorite front seat, does the passenger have to move?

Answer. No! As long as other front seats are available you can sit in one of those seats. **AGAIN, just because you are a senior citizen does not mean you always get the front seat of your choice.**

Medical Assistance Transportation Program (MATP) Clients!!!

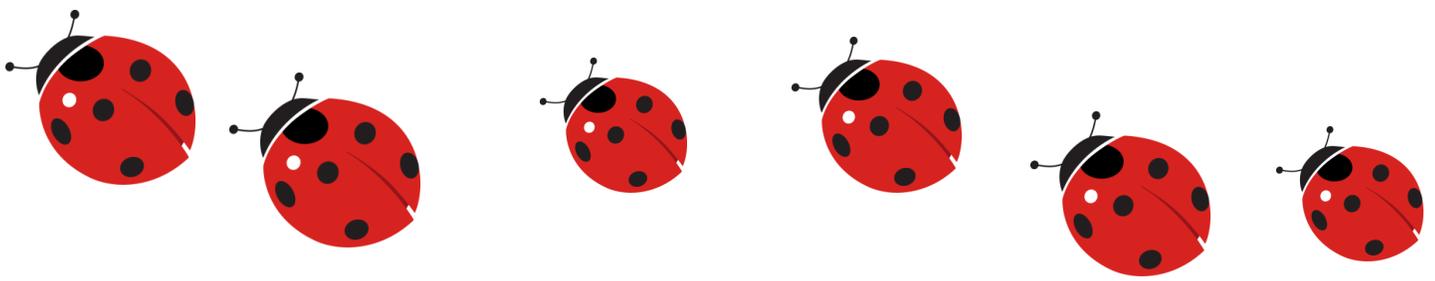
Welcome Aboard☺

DuFAST is pleased to be providing service to all MATP clients who are riding the bus for medical purposes. ALL MATP clients will be pre-scheduled to ride the bus through Community Action. Clients will be given a form that will need signed by the DuFAST bus driver and the medical provider to verify that the client received services. Clients that are pre-authorized by Community Action do not have to pay for their bus ride.

Question: What if I'm going to a medical appointment that was not authorized by Community Action, can I ride for free?

Answer: NO. If you are not pre-authorized to ride, then you will have to pay full fare for your bus trip. The driver will give you a receipt and you can submit that receipt to Community Action for reimbursement.

Note: *If you are seeking reimbursement from Community Action, you must pay cash to ride the bus. NO PASSES will be accepted.*



Spring is around the corner...

And you know what that means.....????

Sunday Express Shuttle bus will begin service on Sunday, **May 6, 2012.**

Sunday: 10:45AM – 3:45PM

St. Michael's Terrace	10:45	11:45	12:45	1:45	2:45	3:45
Gateway Towers						
Main Street Mall	10:50	11:50	12:50	1:50	2:50	
Evergreen/Ridge						
South/ Hubert/ Spring/ Main	10:52	11:52	12:52	1:52	2:52	
Dixon/Brady	10:55	11:55	12:55	1:55	2:55	
Maple Ave.	11:00	12:00	1:00	2:00	3:00	
Garden Grove Apt.	11:05	12:05	1:05	2:05	3:05	
DuBois Mall/Sandy Plaza/ Wal-Mart	11:10	12:10	1:10	2:10	3:10	
College Ave./2 nd Ave./Juniata St	11:20	12:20	1:20	2:20	3:20	
Falls Creek	11:30	12:30	1:30	2:30	3:30	
Larkeytown Road	11:33	12:33	1:33	2:33	3:33	