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Jennifer Flynn, CPHRM, is Risk Manager for Dentist's Advantage in the Healthcare Division of Aon's Affinity Insurance Services, Inc. She is also current President of the National Society of Dental Practitioners (NSDP), which is a risk management organization for dentists. Having worked in the healthcare insurance business for over 19 years, she is dedicated to educating healthcare professionals on professional liability risks and offers strategies to mitigate those risks. In addition to being a frequent national speaker on healthcare risk and liability, she is also a published author on various risk management topics. She earned her designation as a Certified Professional in Healthcare Risk Management (CPHRM), and is a licensed Property & Casualty agent. She earned a BA in Psychology from Arcadia University in Glenside, PA.