

**DEPARTMENT OF PUBLIC ADMINISTRATION
UNIVERSITY OF KARACHI**

**KARACHI MEGACITY SURVEY (KMS) - 2015
FORM-V HEALTH**

**TO BE COMPLETED BY THE HEAD OR HIS/HER REPRESENTATIVE LIVING IN
SAMPLED HOUSEHOLDS**

Cluster ID Number	
Household ID Number	
Respondent's ID number in the Household Sheet	
Respondent's name	

SECTION A

Question	Coding Categories	Answer
Q100. Do you know where to go when you or a family member gets sick?	1. Yes 2. No 3. Rely on self-medication	
Q101. Do you have a family doctor or health practitioner (hakim, local area general physician) who you usually consult when you or a family member gets sick. (check all that apply)	1. No one 2. Hakim (Matabs, dawahkhans) 3. General Practitioner (local area doctor) 4. Doctor on panel (provide by employer) 5. Homeopath 6. Chemist or pharmacist 7. Don't know 8. Other specify _____	

Q102. When someone needs treatment in this household what are your preferences regarding the facilities mentioned below?	Never prefer	Sometime prefer	Always prefer	Don't know	Answer
a. Hakeem's matabs/dawakana	1	2	3	4	
b. Homeopath	1	2	3	4	
c. Government clinic	1	2	3	4	
d. Clinic operated by a charitable organization	1	2	3	4	
e. Private clinic	1	2	3	4	
f. Government hospital	1	2	3	4	
g. Hospital operated by charitable organization	1	2	3	4	
h. Private Hospital	1	2	3	4	
i. Any other facility (specify) _____	1	2	3	4	

Q103. What are the major factors that you keep in mind when selecting a healthcare facility.	Least important	Somewhat important	Very important	Most important	Don't Know	Answer
a. Cost of care	1	2	3	4	5	
b. Quality of treatment	1	2	3	4	5	
c. Specialized Doctor						
d. Cleanliness/hygiene	1	2	3	4	5	
e. Availability of medicines	1	2	3	4	5	
f. Quality of health personnel behavior	1	2	3	4	5	
g. Easy Access	1	2	3	4	5	
h. Hospital/ health institution offers specialist services that I need	1	2	3	4	5	
i. I go to hospital /clinic as referred by my local area doctor	1	2	3	4	5	
j. Any other reason (specify) _____	1	2	3	4	5	

Q104. How would you rank the major health issues of Karachi?	Least important	Somewhat important	Very important	Most important	Don't Know	Answer
a. Unfair geographical distribution	1	2	3	4	5	
b. Inadequate financing and misallocation of resources	1	2	3	4	5	
c. Non availability of medicines	1	2	3	4	5	
d. Long waiting period to get medical treatment	1	2	3	4	5	
e. Inefficient management of health services	1	2	3	4	5	
f. Lack of accountability with regard to performance	1	2	3	4	5	
g. Inappropriate behavior/attitude of the staff	1	2	3	4	5	
h. Lack of qualified Doctors	1	2	3	4	5	
i. Many of our doctors leave Pakistan for other countries	1	2	3	4	5	
j. Absence of doctors in hospitals	1	2	3	4	5	
k. Demand and supply of health professionals for different services has not been properly worked out	1	2	3	4	5	
l. Lack of medical equipment and machinery	1	2	3	4	5	
m. A gap exists between medical training and health issues.	1	2	3	4	5	
n. Lack of government Health Insurance plans	1	2	3	4	5	
o. Corruption obstructs smooth functioning of the health sector.	1	2	3	4	5	
p. Misallocation of resources	1	2	3	4	5	

Q105. In your opinion, do you disagree or agree with the following statements affecting health in Karachi?	Strongly Disagree	Disagree	Agree	Strongly Agree	Don't Know	Answer
a. Health facilities are overburdened due to population increase.	1	2	3	4	5	
b. Due to population migration to Karachi from rural areas infectious and contagious diseases are spreading	1	2	3	4	5	
c. Karachi is facing a rapid rise in non-communicable diseases, associated with the lifestyles	1	2	3	4	5	
d. Drinking unfiltered water is causing water borne diseases	1	2	3	4	5	
e. There is a lack of awareness among masses about health and hygiene	1	2	3	4	5	
f. Increasing environmental pollution is resulting in many diseases	1	2	3	4	5	
g. Inadequate drainage and waste management system is damaging health of people living in poor community	1	2	3	4	5	

Q106. Prioritize the following measures that you think can be used in the development of efficient healthcare system in Karachi.	Least important	Somewhat important	Very important	Most important	Don't Know	Answer
a. Health education should be promoted to enable every citizen to know regarding health & hygiene.	1	2	3	4	5	
b. The cost of health care should be reduced.	1	2	3	4	5	
c. There should be more control on the pharmaceutical industry's activities.	1	2	3	4	5	
d. There should be free medical care for basic health issues.	1	2	3	4	5	

Question	Coding categories	Answer
Q107. During the past 12 months, did you or a family member received any treatment at a clinic or hospital.	1. Yes , I did (Go to section B) 2. Yes , a family member did (Go to section B) 3. No (End of the interview)	

SECTION B

INSTRUCTIONS TO THE INTERVIEWER: IF ANY FAMILY MEMBER RECEIVED A TREATMENT ASK THE FOLLOWING QUESTIONS ABOUT THE LAST VISIT

Question	Coding categories	Answer
Q108. Name and Serial Number of the person in the household list who received a treatment most recently		
THE FOLLOWING QUESTIONS ARE TO BE ASKED ABOUT THE FAMILY MEMBER MENTIONED IN Q108		
Q109. When _____ visited a health care facility most recently for medical treatment, what is the name of the facility:	0. Don't know Name: _____	
Q110. When _____ visited a health care facility most recently for medical treatment, what type was it	1. Government clinic 2. Clinic operated by a charitable organization 3. Private clinic 4. Government Hospital 5. Hospital operated by a charitable organization 6. Private Hospital 7. Other (specify) _____	

Q111. Please rate the following attributes related to service delivery during the last health facility where _____ received treatment most recently.	Poor	Satisfactory	Very Good	Excellent	Don't Know	Answer
a. Provider (Who did the treatment)	1	2	3	4	5	
b .Accurate Diagnosis of the condition	1	2	3	4	5	
c. Timely treatment (didn't have to wait in line)	1	2	3	4	5	
d. Attitude and behavior of Nurses /Staff/paramedics	1	2	3	4	5	
e. Comfort for patient	1	2	3	4	5	
f. Overall quality of care	1	2	3	4	5	

Q112. Please rate the following attributes related to the facility where _____ received the treatment.	Poor	Satisfactory	Very Good	Excellent	Don't Know	Answer
a. Cleanliness and hygiene of the facility	1	2	3	4	5	
b. Availability of medicines, including injections	1	2	3	4	5	
c. Availability of medical equipment and machinery	1	2	3	4	5	
d. Overall infrastructure (building, furniture etc)	1	2	3	4	5	

Question	Coding categories	Answer
Q113. Where _____ received last treatment, how satisfied or dissatisfied you were with the treatment.	1. Very dissatisfied 2. Dissatisfied 3. Satisfied 4. Very satisfied	
Q114. When _____ visited the last health facility, what was the purpose (check all that apply)	1. Used the emergency department only – <i>skip to Q115</i> 2. Used an outpatients department (i.e lab or clinic or doctor) – <i>skip to Q115</i> 3. Was admitted as an inpatient, (i.e. stayed as a patient for night 4. Admitted for day treatment, that is, surgery or medical care for which you had to stay in the hospital for few hours only. 5 Other (specify) _____	
Q115. If _____ was admitted type of room:	1 General Ward with other patients 2 Semi Private room (with another patient) 3. Private room	
Q116. If _____ was admitted what was the length of stay	Days _____	
Q117. If admitted, can you tell us the approximate amount of money the hospital charged	1. Paid by the employer Rs. _____ 999,999. Don't Know	