Procare Software®



phone: 1 (800) 964-1729

Calibrating the 8" Touch Dynamic

Procare Touch Computer

Before You Begin

- 1. Download the utility from ProcareSupport.com. Search for KB9001. The file is in .zip format.
- 2. Extract the .zip file and then run the Setup file within it.
- 3. Go to Start > All Programs > Touch Utility.
- 4. Run 'Touch Utility'.
- 5. If you get an error that says "No Device was found", follow these steps:



- a. Go to Start > All Programs > Touch Utility.
- b. Run 'Scan32 Touch Devices'.
- c. Close this window when it is done. It should have found a device.



- d. If it didn't find anything, then reboot and try again.
- 6. You should be looking at the main screen of POS Touch.



7. Click on the 'Device' tab.



- 8. Click on the button that says '3 points' and follow the instructions.
- 9. If this doesn't fix the calibration issue, click on the 'Release Comport and Exit' button and then follow these instructions again, starting at step 3.

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