

NEW! Call2Recycle All Battery Recycling Service

Call2Recycle has added an exciting new service to its program: all battery recycling. We are now supporting single-stream recycling of all household batteries (rechargeable and single-use) under 11 lbs.

WHY THE CHANGE?

The skyrocketing use of alkaline and rechargeable batteries in portable devices combined with a rising demand by consumers for one-stop household battery recycling is changing the battery recycling landscape. Expanding our services will help us sustain the robust, nationwide program that you're used to from Call2Recycle while enabling us to offer more flexible battery recycling options to our stewards and consumers.

WHAT'S NEW

- **New** single-stream (rechargeable and single-use) battery recycling service
- **New** pay-as-you-go collection kits with various sizes boxes available in the new [online store](#) (bulk shipping also available)
- **New** recycling services for damaged, defective and recalled (DDR) Li-Ion batteries.

Rechargeable batteries will be collected at no cost at qualified national retailers, industry stewards and municipal recycling centers, while other organizations may be assessed nominal charges. Consumers can continue to drop-off their batteries at no charge at participating collection sites found on the drop-off [locator](#).

**Note that collection sites in Vermont qualify for no-cost single-use and rechargeable battery recycling. Collection sites in Minnesota (all sites) and New York (retailers only) qualify for no-cost rechargeable only battery recycling. Sites in these states are encouraged to contact [Customer Service](#) at 877-723-1297 for more details.*

WHO THIS APPLIES TO

New and existing Call2Recycle collection sites can opt-in to the new [services](#) at any time. Fees on some services are effective April 1.

Battery Recycling Options

	Rechargeable Batteries	Primary/Single-Use Batteries
Public-Facing (National Retailers, HHW facilities)	NO COST	FEE Except in states where Call2Recycle is legally obligated (VT)
Private-Sector (Businesses; Healthcare; Public Agency (Fire, Police, etc.))	FEE Except in states where Call2Recycle is legally obligated (MN-all sites) (NY-retailers only)	FEE Except in states where Call2Recycle is legally obligated (VT)
Stewards	NO COST	FEE Except in states where Call2Recycle is legally obligated (VT)

To get started today, visit [call2recycle.org](#) or our [online store](#) or call your account manager or Call2Recycle customer service at 877.723.1297.

All Battery Program FAQs for Collection Sites

Where can I sign up for the all-battery recycling service?

You can sign up for the all-battery (single-use and rechargeable) recycling service today! Visit our [online store](#) today.

How do I know which battery collection solution is right for me?

To determine which solution best meets your needs based on location, type, and volume, use our [online tool](#) or visit our [online store](#). New and existing Call2Recycle collection sites may opt into the any of new services at any time. If you still have questions, contact our Customer Service team at 877-723-1297.

Which chemistry types will be accepted under the new all-battery program?

The following rechargeable battery types will be accepted (under 11 lbs./5 kg): Lithium Ion (Li-Ion), Nickel Cadmium (Ni-Cd), Nickel Metal Hydride (Ni-MH), Nickel Zinc (Ni-Zn), Small Sealed Lead Acid (SSLA/Pb). The following single-use battery types will be accepted (under 11 lbs./5 kg): Alkaline, Lithium Primary, Zinc Carbon, Button/Coin Cell. If you have batteries that are larger than 11 lbs./5 kg, please contact Customer Service at 877-723-1297.

Can I still choose between boxes or bulk shipping?

You can choose from expanded services which collection service works best for you. We are expanding our collection and shipping options to include nested boxes, small/large boxes, palletized flat boxes and bulk shipping (minimum weight required). Our new [online store](#) can help you determine the right solution for your needs.

How does the pay-as-you-go option work?

Anyone can now recycle single-use and rechargeable batteries using our pay-as-you-go collection kits, available at the new [online store](#). One upfront purchase covers all the costs associated with the collection and shipment of batteries.

How are the fees structured?

Fees are nominal and determined based on the cost factors to manage the collection, transportation, sorting and responsible recycling of various battery types.

Why do I have to start paying a fee for the rechargeable battery recycling service?

The transition from a no-cost rechargeable battery recycling offering to a fee-based service is necessary to ensure the long-term sustainability of our battery stewardship program. All aspects of the battery recycling program will be competitively priced.

Who is affected by the changes in the rechargeable battery service?

The transition to a fee-based rechargeable battery service will affect organizations that are private-facing, such as businesses, healthcare and public agencies that do not collect directly from consumers, as well as some retailers. The exceptions are states where Call2Recycle is legally obligated to provide these services: Minnesota and New York (retailers only). To determine how your organization is affected, reach out to your Call2Recycle account manager or contact our Customer Service team at 877-723-1297 for more information.

What are the benefits of the Call2Recycle program?

- All-in-one battery [collection kits](#) featuring a US DOT special permit and postage-paid return shipping label
- Bill of Lading (BOL) Wizard for streamlined bulk shipping
- Free, downloadable promotional [materials](#) and opt-in e-newsletter for program updates
- Free U.S.-based Customer Service hotline
- Recycling process that meets the highest environmental standards (R2, BAN)