Ready, Set, Go!
You have Received Your Approvals and are Empowered to Implement EBT, Now What

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Plans for eWIC in Oklahoma

- eWIC Implementation Process began in February 2012 with our Kickoff Joint Application Design (JAD) Meetings
- Online technology
- Scheduled to begin pilot in March of 2014
- Plan to be statewide by November 2014
Oklahoma Department of Health – WIC Service
EBT State Rollout Plan

EBT Pilot
2 Counties, 6 Clinics, 28 Vendors

WIC EBT Rollout Areas
Phase 1 – 7 Counties, 24 Clinics, 99 Vendors
Phase 2 – 1 County, 13 Clinics, 62 Vendors
Phase 3 – 17 Counties, 20 Clinics, 83 Vendors
Phase 4 – 17 Counties, 20 Clinics, 75 Vendors
Phase 5 – 17 Counties, 21 Clinics, 73 Vendors
Phase 6 – 16 Counties, 18 Clinics, 47 Vendors

02/1/2013
Plans for eWIC in Oklahoma

- Snapshot of Oklahoma
  - 122 clinics in 76 counties
  - 495 vendors
  - 88,371 participants - July 2013
Plans for eWIC in Oklahoma

• MIS System—PHOCIS
  • System developed by the state
  • Incorporates other programs
  • Revision of current WIC modules
  • Addition of new WIC modules
Lessons Learned During Implementation

• Changed from WIC EBT to eWIC
Lessons Learned During Implementation

• Be ready for change
  • Project managers for the state
  • Project managers and other staff for our processor
  • Consultants for our Quality Assurance contractor
Lessons Learned During Implementation

• Be ready for change
  • IT project managers for the state
  • IT business analysts for the state
  • IT was consolidated for all state agencies
  • Data center moved during the year
Lessons Learned During Implementation

• Important to have input from all groups
  • Identify key players in transition
    • Clinic staff
Lessons Learned During Implementation

• Important to have input from all groups
  • Identify key players in transition
    • Participants
    • Vendors
    • State agency WIC staff
    • State agency non-WIC staff
    • FNS staff
Lessons Learned During Implementation

• Important to have input from all groups
  • Committees
    • eWIC Team Committee
    • eWIC Policy Committee
    • eWIC Marketing Committee
    • eWIC Training Committee

• Sharepoint Site for documents
Lessons Learned During Implementation

• Be aware that procedures/wording may change
  • PHOCIS Development
  • Policies
  • Handouts for staff and participants
  • Cardholder website
  • Customer Service Line
Lessons Learned During Implementation

• Helpful to have contacts in other states or agencies that have fully implemented EBT
Contact Information

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