

**HUBUNGAN ANTARA SUPERVISOR SUPPORT DENGAN
ORGANIZATIONAL CITIZENSHIP BEHAVIOR PADA KARYAWAN
HOTEL DANAU TOBA INTERNASIONAL MEDAN**

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INTISARI

Penelitian ini bertujuan untuk mengetahui hubungan antara *Supervisor Support* dengan *Organizational Citizenship Behavior* (OCB) pada karyawan Hotel Danau Toba International Medan. Penelitian ini menggunakan pendekatan kuantitatif dengan teknik korelasi *Pearson Product Moment* dan melibatkan 105 karyawan sebagai responden. Hasil analisis menunjukkan bahwa terdapat hubungan positif dan signifikan antara *Supervisor Support* dengan OCB dengan nilai koefisien korelasi sebesar 0,672 dengan signifikansi 0,000 ($p < 0,05$). Selain itu, nilai R Square sebesar 0,452 menunjukkan bahwa *Supervisor Support* memberikan kontribusi sebesar 45,2% terhadap OCB.

Kata kunci: *Supervisor Support*, OCB.

**THE RELATIONSHIP BETWEEN SUPERVISOR SUPPORT AND
ORGANIZATIONAL CITIZENSHIP BEHAVIOR OF HOTEL DANAU
TOBA INTERNATIONAL MEDAN EMPLOYEES**

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ABSTRACT

This study aims to investigate the relationship between Supervisor Support and Organizational Citizenship Behavior (OCB) among employees of Lake Toba International Hotel in Medan. This study employs a quantitative approach using the Pearson Product Moment correlation technique and involves 105 employees as respondents. The analysis showed that there is a positive and significant relationship between Supervisor Support and OCB, with a correlation coefficient of 0.672 and significance of 0.000 ($p < 0.05$). In addition, the R Square value of 0.452 indicates that Supervisor Support contributes 45.2% to OCB.

Keyword: Supervisor Support, OCB.