

ABSTRAK

Dokter adalah seseorang yang karena keilmuannya berusaha menyembuhkan orang-orang yang sakit. Salah satu upaya untuk memacu kinerja dokter adalah dengan melakukan evaluasi kinerja. Saat ini sistem evaluasi kerja di RSUD Royal Prima Medan masih dilakukan secara konvensional dan hasil penilaian bersifat subyektif. Berdasarkan hal tersebut, penulis merancang Sistem Pendukung Keputusan Penilaian Kinerja Dokter Menggunakan Metode *Weighted Product* (WP) berbasis *WEB*. Ada lima kriteria dalam penilaian kinerja dokter diantaranya penilaian asuhan pasien, keterampilan interpersonal dan komunikasi, penulisan dan kelengkapan rekam medis, profesionalisme/prilaku kerja. Penelitian dilakukan dengan mencari nilai bobot dari kriteria lalu memproses perbandingan dari penilaian dokter.

Kata Kunci : Sistem Pendukung Keputusan, WP, WEB

ABSTRACT

The doctor is someone who because of his knowledge tries to heal people who are sick. One effort to spur doctors' performance is by conducting a performance evaluation. At present the job evaluation system at Royal Prima Medan Hospital is still done conventionally and the results of the assessment are subjective. Based on this, the author designed a Decision Support System for Evaluating Doctor Performance using WEB-based Weighted Product (WP). There are five criteria in evaluating doctor's performance including assessment of patient care, interpersonal and communication skills, writing and completeness of medical records, professionalism / work behavior. The research was conducted by looking for the weight values of the criteria and then processing the ranking from the doctor's judgment.

Keywords: Decision Support System, WP, WEB