Survival Guide

Escambia County

Opening Doors
Northwest Florida

January 2019
Crisis Text Line is free, 24/7, confidential emotional crisis support by text. Crisis Text Line provides you with a trained Crisis Counselor to help move you from a hot, stressful place to a "cool" calm place.

To reach Crisis Text Line, text "GULF" to 741741 and a Crisis Counselor will be with you in minutes. Visit crisistextline.org to learn more.
The Street Survival Guide may be copied, printed and distributed to assist any homeless or other person in need. We ask only that it be distributed with credits cited above and free of charge. The materials presented in this guide are for informational purposes only and do not represent endorsement of any agency or service. To order additional copies call 850-439-3009.

Opening Doors Northwest Florida, Inc. is recognized as the Lead Agency for the HUD Continuum of Care FL-511 for the area, including Escambia and Santa Rosa Counties. Through the Coordinated Entry System, we will assess, assist, and refer people to vital housing resources. Our services include street outreach, homeless prevention, housing navigation, and care coordination. For Homeless Services, please call 850-439-3009. Address: 3702 North Pace Boulevard Walk-in Hours for homeless services: M-Th 8:30 to 11:00 am and 1:30 to 3:00 pm.

**GENERAL LEGEND**

Please see section heading for additional legends

(M) Monday (T) Tuesday
(W) Wednesday (Th) Thursday
(F) Friday (S) Saturday
(Su) Sunday (Pns) Pensacola
TTY Phone numbers to assist the hearing impaired

For seasonal listing or specialized information contact

United Way 2-1-1 Northwest Florida
for Escambia County listings
2-1-1 or 850-595-5905
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COMMUNITY INFORMATION

ABUSE
Children, Disabled & Elderly .......................... 1-800-962-2873
Domestic Violence Intervention ....................... 434-1177
2001 W Blount St, Pensacola, M-F 8:30-5
FL Coalition Against Domestic Violence 1-800-500-1119
TTY ...................................................... 1-800-621-4202
Fax ....................................................... 1-850-425-3091
Gulf Coast Kid’s House .............................. 1-850-595-5800
National Domestic Violence ....................... 1-800-799-7233
TTY ...................................................... 1-800-787-3224
Favor House of NW FL (Domestic Violence Shelter)
   Escambia .............................................. 434-6600
   Santa Rosa ........................................... 626-5600

AGING SERVICES FOR AGES 60+
Council on Aging of West Florida (65+)
875 Royce St, Pensacola: M-F 8-5 .................. 432-1475
NWFL Area Agency on Aging ....................... 494-7100
5090 Commerce Park Circle, Pensacola: M-F 8-5
Elder Helpline (Aging & Disability Resource Center)
   Toll-free ........................................... 1-866-531-8011
   Toll-free ........................................... 1-800-963-5337

AIDS & HIV ASSISTANCE
AIDS Healthcare Foundation ....................... 476-3131
   4300 Bayou Blvd, Ste 17 D: M-F 8-5...Admin 470-8071
Florida Department of Health, Escambia County
   1295 W Fairfield Dr: Pensacola ................... 595-6500
A.D.A.P. (AIDS Drug Assistance Program)
   By appointment only ............................. 595-6767
S.H.A.P.E. Program of Lakeview .................... 494-7171
   6425 N Pensacola Blvd, Bldg. 1, Ste 5, Pensacola
   Call for an appt:  M-F 8-5
Lutheran Services of Florida Ryan White .... 497-7157
   7008 N Palafox St: Pensacola, appt. only, M-F 8-5
Pathways For Change ................................ 637-1429
   Family Center (appt. only) 2050 W Blount St- Pens:
   M-Th 9-5
HIVevolution .......................................... 429-7551
   25 E Wright St, Pensacola: M-F 9-6, free testing

ALCOHOL & DRUGS (See Substance Abuse)
BLIND SERVICES (see Disability-Blind)
CHILD CARE – Escambia and Santa Rosa County
Early Learning Coalition
To apply for subsidized child care services
Pensacola ......................................................... 595-5400
3300 N Pace Blvd Suite 210: M-Th 7:30-5:30, F 8-12

CHILD SUPPORT
Child Support Enforcement .................................. 488-5337
2205 LaVista Ave Ste B: Pensacola
www.myflorida.com/dor/childsupport

CLOTHING (not all are free services)
Escambia County
Alpha Center, Inc. (appt. only) .......................... 479-4391
6004 Pernella Rd, Pns: M-W 9-4; Th 1-4; F 9-12
Maternity, infant, and toddler clothing
Little Flower Catholic Church .............................. 456-6533
6495 Lillian Hwy, Pns: W, F 9-11:30
Loaves & Fishes (referral needed) ......................... 438-4166
1620 N Palafox St, Pensacola: M-F 9-5, S 10-5
Myrtle Grove Baptist Church .............................. 455-7389
5920 Lillian Hwy, Pensacola: T 9:00-11:00
Samaritan Hands ............................................. 438-8907
511 Tarragona St, Pensacola: M-Th 9-11:30
St. John the Baptist (call Salvation Army on Fri to verify)
1000 N Pace Blvd: Sat 9-11 .............................. 438-6681
The King’s Outlet .............................................:walk in
398 North Navy Blvd- Pensacola: Thursday 9-12
Warrington Emergency Aid Center .................... 453-6193
4 W Sunset Ave: M-F 9-1, 32506/32507 proof of residence
and ID required
Waterfront Rescue Mission ............................... 438-1462
Pensacola .........................................................: women and men’s clothing

DENTAL CARE
Community Health NWFL ECC Dental .............. 912-8880
1295 W Fairfield Dr: M-F appt. 7:30-4, walk in 7:45-11am
Community Health NWFL /ECC Century Pediatrics and Dental
................................................................. 724-4054
501 Church St: M- W 8 - 5:30, Th 8- 5, F 8-12
Dental hours are T, F 8-4:30 Call for appt.
Community Health NWFL Cantonment Dental
Pediatric Dental, call for appt....................780-0111
470 S Hwy 29 W, Unit B: F 8:00- 4:30

Health and Hope Clinic .........................479-4456
1718 E Olive Rd: M, W, F 8:30-12; T,Th 5pm-8pm
Must call for appt T 9-11
1000 W Blount St: Th 5pm-8pm..................607-7775

St. Joseph’s Dental Screenings ..................434-8162
131 W Intendencia St, Pensacola: T, Th 7-12, W 11-4

Pensacola State College Dental Hygiene......484-2236
5555 W Hwy 98, Bldg 3100 Rm. 3102
Fall: T, Th 8-11, 1-4
Spring: M, T, Th 8-11 & 1-4, Wed 8-11

DEPARTMENT OF CHILDREN & FAMILIES
ACCESS Florida....................................1-866-762-2237
33 Brent Ln, Ste 103, Pensacola: M-F 8-5, walk in
Apply online:  www.myflorida.com/accessflorida

DISABILITY-ADVOCACY
Disability Rights Florida
Toll Free.............................................1-800-342-0823
TDD .................................................1-800-346-4127

Disability Resource Center (CIL) .............. 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

DISABILITY-BLIND SERVICES
Bureau of Braille and Talking Books Library
Toll Free.............................................1-800-226-6075

Disability Resource Center (CIL) ............... 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

Florida Division of Blind Services ............ 484-5122
600 University Office Blvd Bld 4, Pensacola: M-F 8-5

Independence for the Blind of West Florida..477-2663
3107 N Davis Hwy, Pensacola: M-F 8-5, ibwest.org

DISABILITY-DEVELOPMENTAL DISABILITIES
Agency for Persons with Disabilities (APD).595-8351
160 West Government St, Ste 412 Pns: M-F 8-5

Area Agency on Aging, Inc......................494-7100
The Arc Gateway - Escambia .....................434-2638
3932 N 10th Ave, Pensacola

Autism Pensacola..................................434-7171

FSU Center for Autism and Related Disabilities
Toll Free.............................................1-866-863-1308
Panama City Office ..............................850-215-4330
Apply online:  www.fsucard.com
Early Steps (Ages 0-3 years).......................... 416-7656
5190 Bayou Blvd Bld, 2, Pns (Sacred Heart)

Capstone Adaptive Learning and Therapy ... 432-1596
(Previously known as United Cerebral Palsy of NW Fl)
2912 N “E” St, Pensacola: M-Th 7:30-5, F 7:30-3

DISABILITY– MEDICAL EQUIPMENT
Disability Resource Center (CIL) ............... 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

Florida Alliance of Assistive Services & Technology
(FAAS).................................................. 595-5566 ext 13

Florida Telecommunication Relay V/TTY .... 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4

Goodwill Easter Seals Medical Equipment ... 696-1174
1715 E Olive Rd, Pensacola, Community Center:
M-F 8-4:30, Thrift store: 10-8

DISABILITY–INFORMATION & REFERRAL
Area Agency on Aging, Inc.......................... 494-7100

Disability Resource Center (CIL) ............... 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

FDLRS/Child Find.................................... 469-5423
Identification and evaluation, ages 3-21 years

Early Steps.............................................. 416-7656
Identification and diagnostics, ages 0-3 years

Southeast ADA Center V/TTY............... 1 800-949-4232
Address for letter writing purposes only: 1419 Mayson St.
Atlanta, Georgia 30324

Capstone Adaptive Learning and Therapy ... 432-1596
2912 N “E” St, Pensacola: M-Th 7:30-5, F 7:30-3

DISABILITY–PHYSICAL DISABILITY SERVICES
Children’s Medical Services ....................... 484-5040

Disability Resource Center (CIL) ................ 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

Epilepsy Foundation of Florida................. 433-1395
2401 Executive Plaza, Ste 3B, Pns: M-F 8:30-5
Those with epilepsy/seizure disorders

FDLRS/Child Find.................................... 469-5423
Developmental screening, ages 3-21 years

Rehab Foundation of NW Florida............... 478-0297

Capstone Adaptive Learning and Therapy ... 432-1596
2912 N “E” St, Pensacola: M-Th 7:30-5, F 7:30-3

EDUCATION
Boys and Girls Club............................... 438-0996
After school & summer care, leadership, education

Camp Fire Gulf Wind............................... 476-1760
After school, Child Care, Summer Camp, VPK

Community Action................................. 438-4021
EDUCATION (cont.)

Educational Opportunity Center (PSC)......... 484-1961
  Free services provided to assist with enrolling in
  college including: Admissions, Financial Aid, Educa-
  tional and Career Planning: M-F 7:30-4

Pensacola State College Adult Ed.............. 484-2120
  Bldg 11, Rm 1108, Immigration paperwork needed

St. John the Evangelist Church............... 455-0356
  303 S Navy Blvd, Pensacola: M-Th 9-3:30

Family Center, Pathways for Change......... 637-1429
  Provides GED/CDL/Other classes, 2050 W Blount St:
  M-Th 9-5

FDLRS/Parent Services........................ 469-5423
  Serves parents of special needs school-aged children

Fellows Foundation............................. 471-4546
  Financial Assistance for education M-T 7:30-12:30

George Stone Vocational Center............. 941-6200

Community Action Head Start............... 432-2992
  710 N "C" St, Pensacola: M-F 8:30-4:30

Learn to Read NW Florida (adults)........... 432-4347
  1720 W Fairfield Dr. Ste 315, Pensacola: T-Th 11-3

Migrant Education Assistance................. 595-6915 x230
  2005 N 6th Ave: M-F, 7:30-4

Pensacola State College TRIO Program....... 484-1620

Escambia County School District Homeless Services
  Provides services to families with school-age children
  for up to a year after they are homeless 595-6915 x267

Smart Horizons................................. 800-261-6248

Voluntary Pre-Kindergarten.................. 607-8556
  Early Learning Coalition, 4 year olds

Workforce Innovation & Opportunity Act (Youth)
  Youth 16-22 w/o GED or HS Diploma... 941-6200 x2111

Project REACH................................. 439-3009 x 103 &110
  Project REACH Spanish...................... 439-3009 x103

Escambia County School District Homeless Services
  Provides services to families w/school-age children
  for up to a year after they are homeless 595-6915 x267

Smart Horizons................................. 800-261-6248

Voluntary Pre-Kindergarten.................. 607-8556
  Early Learning Coalition, 4 year olds

Workforce Innovation & Opportunity Act (Youth)
  Youth 16-22 w/o GED or HS Diploma... 941-6200 x2111

EMPLOYMENT—DAY LABOR LOCATIONS

Action Labor.................................. 432-6034
  2226 N Palafox St, Pensacola: M-F 5-7, S 6am

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United Way 2-1-1 Escambia: Dial 2-1-1 or (850) 595-5905
Labor Finders ........................................... 455-0077
4227 A N Davis Hwy Pns: M-F 6am-6pm, S 6-8
People Ready .......................................... 455-9390
201 N New Warrington Rd: M-F 6am-6pm
Pacesetter Personnel Service ....................... 432-1818
3300 N Pace Blvd, Pensacola: M-F 5am to 10am and 2pm to 6pm, S 6am to 10am and 2pm to 6pm

EMPLOYMENT-RELATED PROGRAMS
Community Action ..................................... 438-4021 x104
Pensacola Human Relations Commission
Employment discrimination: M-F 8-4:30
2257 N Baylen St, Pensacola ........................ 437-0510
CareerSource EscaRosa
Pensacola - 3670-A N “L” St ...................... 607-8700
Century - 8120 N Century Blvd .................. 256-6259
Goodwill Easter Seals (appt. only) ............. 696-1174
1715 E Olive Rd, Pensacola: M-F 8-4:30
Financial Literacy classes, Notary Services 434-0032
Global Connections to Employment ............. 469-3729
2001 N E St, Pns: M-F 8-5 (walk in or appt.)
90Works .................................................. 1-855-909-6757
Capstone Transitional Center ....................... 432-7477
2600 W Fairfield Dr: M-Th 7:30-5; F 7:30-3, Serves those with developmental disabilities
M & A Community Outreach ....................... 429-1755
Pathways for Change, Family Center .......... 637-1429
Pensacola Dream Center ............................. 516-8697
321 N DeVillers St, Ste 216: M & Th Cal for appt
Wage and Hour (U.S. Dept Labor) .............. 1-866-487-9243

FORECLOSURE
Florida Hardest Hit Fund ......................... 877-863-5244
Apply online at www.FLHardestHitHelp.org
United Ministries ....................................... 433-2333
Call M-Th 9-11:30, Primarily Families w/ children
HOW TO REQUEST FINANCIAL ASSISTANCE
FROM THIS AGENCY LIST

1. Check first to see if they serve your county.
2. Check times to call—most are early morning.
3. CALL agencies, NO walk-in service available.
4. Continue to redial until you either speak to a staff member or you reach the agency’s answering machine.

Things to Remember
1. Agencies will screen calls to verify eligibility
2. Most agencies serve only once per year or per lifetime
3. United Way 2-1-1 has up-to-date information on
4. documentation required, eligibility, hours of operation, etc.

FINANCIAL ASSISTANCE—DISASTER
American Red Cross of Northwest Florida
(emergency assistance after house fire, flood, hurricane)
222 N Baylen St, Pensacola.................432-7601

FINANCIAL ASSISTANCE—MEDICINE
Area Agency on Aging, Inc..................494-7100
Florida RX Discount Card..............954-200-5745
Catholic Charities (life-sustaining only).....436-6425
(when funding available) Call M beginning at 9, until appts are filled. Office M-F 8-4
Salvation Army
Escambia........................................432-1501
M 9 and T, W, Th, F 8:30
Epilepsy Foundation......................433-1395
Escambia: Epilepsy-related medications

Call agencies for appointments, no walk-ins.
FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

Catholic Charities .......................... 436-6425
  Escambia, M beginning at 9, until appts are filled

Opening Doors Northwest Florida .......... 850-439-3009
  Walk in for appointment M-Th, 8-11 and 1:30-3
  3702 North Pace Blvd, Pensacola

Tender Hearts, Caring Hands ............... 473-4466
  Escambia, M-F 8-2

United Ministries .......................... 433-2333
  Escambia and Santa Rosa, Call M-Th 9-11:30,
  Primarily families with dependent children

FINANCIAL ASSISTANCE—UTILITIES

Call agencies for appointments, no walk-ins

Area Agency on Aging ........................ 494-7100
  Escambia, Must be 60 or older, M-F 8-5

Catholic Charities .......................... 436-6425
  Escambia, beginning at 9, until appts are filled

Community Action Program (water) ......... 438-4021
  Escambia, F at 9, funding intermittent

Community Action Program (Elec/Gas) ... 1-844-356-8139
  Escambia, Call 24/7 appt. line

Opening Doors Northwest Florida .......... 850-439-3009
  Walk in for appointment M-Th, 8-11 and 1:30-3
  3702 North Pace Blvd, Pensacola

Tender Hearts, Caring Hands ............... 473-4466
  Escambia, M-F 8-2

Salvation Army ..............................
  Escambia, M 8:30 ........................... 432-1501
  M 9 and T, W, Th, F 8:30

Samaritan Hands Ministry ................... 438-8907
  Escambia, M-Th 9-11:30

United Ministries .......................... 433-2333
  M-Th 9-11:30, Primarily families w/ dependent children

FOOD-BULK (FOOD PANTRIES)

Call first for availability & required documentation.

Escambia County

Brownsville Assembly of God ................ 430-2100
  3100 W Desoto St: walk in, M, S 10-12

Epps Christian Center ....................... 572-5761
  2300 North Pace Blvd: T, Th 6-12

Food for Veterans, Inc (Food for Vets) ..... 420-0170
  1772 Sea Lark Ln, Navarre. Walk in only. Military affiliated
  ID and photo ID required. 8-1 consecutive 3rd F and S
  each month. www.foodforvets.org for more information.

Holy Cross Metropolitan Community Church .... 469-9090
  3131 W Fairfield Dr: W 8:30-11

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FOOD-BULK—FOOD PANTRIES (FOOD BULK Cont.)
Little Flower Catholic Church ..............................456-6533
    Escambia, 6495 Lillian Hwy: W, F 9-11:30
Manna Food Pantries ...........................................432-2053
    3030 North E St, Pensacola: appt. only
Marcus Pointe Baptist (walk in) ............................479-8337
    6205 North W Street, Pensacola: T, Th 10-12
Myrtle Grove Baptist Church ......................455-7389
    5920 Lillian Hwy, Pensacola: T 9-11
Myrtle Grove United Methodist ..................456-7463
    1030 N 57th Ave, Pensacola: T at 2, Serve 40 clients
New Hope Christian Center ..........................341-2982
    3848 N Davis Hwy, Pensacola
    W 10am-11am or until all food is distributed
Pensacola Caring Hearts ..............................375-1838
    4801 N Palafox St: W 10-1 Also hosts mobile food distributions
         twice a month
Perdido Bay Baptist Church ..............................492-2604
    12600 Sorrento Rd, West Pensacola: W 9-11
Salvation Army ..................................................432-1501
    Homeless and those awaiting food stamp approval
    M-F 1-3, call first
Samaritan Hands ........................................438-8907
    511 Tarragona St, Pensacola: M-Th 9-11:30
St. Joseph Caring & Sharing ............................walk-in
    140 W Government St, Pensacola: T, Th 9-11
St. Vincent DePaul Society (at St. Anne’s Catholic Church)
    Pensacola - 5200 Saufley Field Rd .....................457-3833
    T, Th 10-12: appt only
    2200 W Desoto St: walk-in T 10-2, W 10-12. 434-6615
St. John Baptist Church .................................438-6681
    1000 N Pace Blvd: Sat 9-11
    Call Salvation Army on F before going: 432-1501
Tender Hearts, Caring Hands ..........................473-4466
    1836 E Olive Rd, Pensacola: M-F 8-2
Warrington Emergency Aid Center ..............453-6193
    4 W Sunset Ave: M-F 9-1 32506/32507 proof of residence & ID

FOOD-SERVED MEALS
Escambia County
Alfred - Washburn Center ...............................435-7427
    31 Murphy Ln, Pns: W at 11
Council on Aging of West Florida .................432-1475
    Senior Dining Sites
    Numerous meals sites in Escambia & Santa Rosa
    Serving hot noon time meals, M-F. Must be 60+ or spouse of
    someone 60+. Call COA to apply & make reservations. No in-
    come restriction, Donation of $2 is suggested but not required.
Epps Christian Center ................................438-3858
    2202 N Pace Blvd, Pns: Breakfast M-Th, walk in 6-8am
Helping Hands for New Hopes CC.............494-1603
3848 N. Davis Hwy, T 10am sack lunch served at Brentwood Park, Th at 5pm hot meal served under bridge across from Loaves & Fishes; Th at 4pm at Brentwood

First United Methodist Church
6 E Wright St, Pns: M, Th 11-12..............walk-in
Immanuel Lutheran Church.....................walk-in
24 W Wright St, Pensacola, S 8-9am

Loaves & Fishes..........................438-7616
257 E Lee St, Pensacola
Breakfast: M-F 7am, Lunch: S 11:30am, Dinner: M, W, Su 5pm

Pensacola Caring Hearts, Inc.............375-1838
4801 N Palafox St Pns: Feed homeless Tu 3pm-5pm

Pensacola United Methodist Community Ministry
2600 W Strong St Pns: T-Th 10:00am...........walk in

St. Joseph’s Soup Kitchen.....................walk in
140 W Government St, Pensacola: T 12-3

Waterfront Rescue Mission...............436-7868
348 W Herman St, Pns: M-F 12 Noon

FOOD STAMPS
Florida Department of Children & Families
ACCESS Florida-Food Stamps ........1-866-762-2237
33 Brent Ln, Pensacola: M-F 7:30-5
Apply Online: www.myflorida.com/accessflorida

FOOD-TAKE AWAY MEALS
Alfred - Washburn Center...............435-7427
31 Murphy Ln, Pensacola: M-S 10-1

Loaves & Fishes............................walk in
257 E Lee St: S 11:30am

FURNITURE (Not all are free services)
Community Care Center-Waterfront Rescue Mission
Only for fire & flood victims, call for more information
2125 W Fairfield Dr, Pensacola.............438-1462

GLASSES
Lions Club Eye Clinic (Escambia).........438-8989
1125 W Hayes St, Ste B, Pensacola: M-Th 9-2

HEALTH CARE NAVIGATORS
90Works.....................................1-855-909-6757
115 Gregory St Pns: M-F 9-4

Epilepsy Foundation of Florida Navigator Service
Open to anyone, call for apt .............1-877-553-7453
HEALTH CARE
ACCESS Florida-Medicaid ..................... 1-866-762-2237
www.myflorida.com/accessflorida
Baptist Speech Center.............................................. 434-4957
1717 N “E” St, Pensacola: M-F 8-4:00
Children’s Medical Service ................................. 484-5040
5192 Bayou Blvd Pns: M-F 8-5
Epilepsy Foundation of Florida ...................... 433-1395
Pensacola, M-F 8:30-5:00: Assists those w/ epilepsy
Community Health NWFL/ECC Urgent Care  . 436-4630
14 W Jordan St and 2315 W Jackson St: M-F 8am-8pm, appt & S, Su 8am-6pm walk in
Community Health NWFL/ECC Cantonment 937-4004
748 N Hwy 29, M-F 8-4:30, Adult and Family Care
Community Health NWFL/ECC Lakeview Pediatrics
1221 W Lakeview Ave. M-F 8-5....................... 429-6993
Homeless Health Care at Waterfront Rescue Mission
350 W Herman St, Pns: M-F 7:30-4
Primary health care for homeless, walk in......332-5900
Community Health NWFL/ECC Women’s Health Care
5855 Creek Station Dr: M-F 8-4:30 appt...........435-4352
Community Health Care NWFL Century Adult/Family
6021 Industrial Blvd, Century: M-F 8-4:30 ...........724-4064
Community Health NWFL/ECC CA Weis ........912-6006
2701 N Q St: M-F 7:30-4:30, Children only, appt.
Community Health NWFL/ECC Airport Pediatrics
5868 Creek Station Dr. A: M-Th 8-5, F 8-12 ...478-1244
Florida Department of Health, Escambia County
1295 W Fairfield Dr: M-F 8-5
Immunizations.................................................595-6500 x 2
Healthy Start (Escambia) M-F 8-5..........595-6641
Family Planning..................................................595-6500 x 2
STD Clinic..........................................................595-6500 x 1
WIC .....................................................................595-6670
Health and Hope Free Clinic .........................479-4456
718 E Olive Rd, Pns, call for appt: M,W, F 8:30-12:30
and T, Th 5-8
Baptist Health Care .............................................. 434-4080
KidCare Program (State of Florida) ......1-888-540-5437
Low cost health insurance for children ages 1-18
Online application: www.floridakidcare.org
Community Health NWFL/ECC 12th Ave. Pediatrics
Pediatrics, 2510 N 12th Ave, Pns
M 7:30-5, T-Th 7:30-4, F 7:30-1, appt only....471-0508
Medicaid (AHCA).................................................595-2300
160 Governmental Center, Pensacola
Medi Pass/Consumer Unit ............................. 595-2300
ACCESS (online) www.myflorida.com/accessflorida

United Way 2-1-1 Escambia: Dial 2-1-1 or (850) 595-5905
St. Joseph’s Free Clinic (walk-ins) .......... 434-8162
301 W Intendencia St, Pensacola: T & Th 7-12, W 11-4
WellCare ........................................... 1-888-888-9355

HOMELESS DAY CENTER
Waterfront Rescue Mission ................... 478-4044
348 W Herman St: M-F 8-12
Laundry, showers, ID cards, shelter, lockers, library,
computers, recreation, referrals

HOUSING
Community Action (Weatherization) ........... 679-4817
Escambia Area Housing Commission .......... 438-8561
1920 W Garden St, Pensacola: M-F 8 to 5
Applications accepted 15-25th each month, 9-11, 2-4
Photo ID, SS Card, birth certificate, and proof of
income for all in household
Pensacola Human Relations Commission ... 595-4902
Contact the County commissioner’s office for details
Habitat for Humanity ................................ 434-5456
300 W Leonard St, Pensacola: M-F 8-5
Escambia County Section 8 Vouchers ...... 858-0340
420 W Chase St, Pensacola: M-Th 7-6
Call on 2nd Wed each month at 7 am
Elderly (62+)/disabled call 2nd Thursday
TDD .................................................. 595-0102

USDA Rural Development Office ............. 675-6696
Assist low-income families in home purchase

IDENTIFICATION (services are NOT free)
Florida Department of Health, Escambia County
1295 W Fairfield Dr. (birth certificates) ...... 595-6500 x3

Escambia County Tax Collector ............... 438-6500
Pensacola:
6451 N “W” St: M-F 8:30-3:30 .................. Walk In
213 Palafox Pl: M-F 8:30-4:30 .................. appt. only
4051 Barrancas Ave, Ste A: M-F 8:30-4:30 .. appt. only
Molino:
6440 Hwy 95A N Ste A: M-F 8:30 - 4:30 ... appt. only

Social Security Office ......................... 1-877-505-4550
411 W Garden St, Pns
Information ...................................... 1-800-772-1213

Opening Doors of NWFL, Inc. ................. 439-3009
3702 N Pace Blvd. Walk in M-Th 8:30-11 and 1:30-3

Waterfront Rescue Mission Day Resources 478-4044
Issues a homeless identification card
348 W Herman St, Pns: M-F 8-12
IMMIGRATION & REFUGEE ASSISTANCE
Catholic Charities.............................................436-6420
1815 N 6th Ave, Pns (Walk-ins on W 8-11)
Language Bank...........................................291-9968
Migrant Education Assistance...................595-6915 x230
Migrant National Assistance .......................1-800-234-8848
Emerald Coast Legal Aid.................................432-2336
701 S "J" St, Pensacola: M-Th 8:30-5:30
Project REACH Spanish.................................439-3009 x 103

INFORMATION & REFERRAL
CCAS/Opening Doors of NWFL, Inc..............439-3009
Coordinated Centralized Assessment Screening
CDAC Behavioral Healthcare.........................434-2724
Substance Abuse I & R www.cdac.info
Early Learning Coalition Child Care Referral.595-5400
Pensacola Dream Center.................................516-8697
POE In Action............................................490-3359
United Way 2-1-1 Northwest Florida..............2-1-1
Or.........................................................595-5905

INMATE RELEASE ASSISTANCE
ACTS Ministries.............................................437-9900
2101 N Pace Blvd, Pns: T-F 10-3, appts. encouraged
Career Source Ex Offender............................607-8757
Master's Touch Outreach (Ex sex offender) 982-1655
Pathways for Change, Family Center.............637-1429
Pride Enterprises........................................1-800-982-8812
M-F 7:30-5 www.pride-enterprises.org
ReEntry Alliance Pensacola (REAP)
2615 W Desoto: M-F 8-5..............................332-6677

LAUNDRY
Alfred-Washburn Center...............................435-7427
31 Murphy Ln, Pensacola: M, W-S 8:30-1
Waterfront Day Resource Center...................478-4044
348 W Herman St: M-F 8-12

LEGAL ASSISTANCE
American Civil Liberties Union......................429-9128
Emerald Coast Legal Aid................................432-2336
701 S "J" St, Pensacola, M-Th 8:30-5:30
Civil cases, domestic violence, elderly, family law,
foreclosures, real estate, immigration
Guardian Ad Litem (Child Advocacy).............595-3728
Pensacola Human Relations Commission.........437-0510
2257 North Baylen St, Pensacola: Landlord/Tenant
Issues, discrimination, employment issues
Legal Services of North Florida .................. 432-8222
1741 N Palafox St: Call M-Th 8:30-5:15.
Walk-in hours 8:30-3
Assistance to low income, veterans, homeless and independent youth: Civil issues including landlord-tenant, limited bankruptcy, federal income tax disputes, consumer issues, foreclosures, military/veteran legal assistance, domestic violence, sexual violence, and title clearing.

LIBRARIES
Pensacola State College Library .................484-2002
1000 College Blvd. Bld. 20, Pensacola
University of West Florida Library ............474-2424
11000 University Pkwy Bldg.32, Pensacola
West Florida Public Libraries
Century Library .......................................256-6217
7991 N Century Blvd: T 12-8, W 10-6, Th 12-8, F, S 10-6
Genealogy Branch .................................494-7373
5740 N 9th Ave: T-S 10-6, Closed Su, M
Molino Branch ......................................435-1760
6450-A Hwy 95A: M-Th 10-8, F, S 10-4, Closed Su
Pensacola Library ....................................436-5060
239 N Spring St: M-Th 10-8, F, S 10-4, S 12-4
Southwest Branch .................................453-7780
12248 Gulf Beach Hwy: M-Th 10-8, F, S 10-4, Closed Su
Tryon Branch ........................................471-6980
1200 Langley Ave: M-Th 10-8; F, S 10-4, Closed Su
Westside Library .................................595-1047
1301 W Gregory: St M-Th 11-7, F 11-4, S 10-3 closed Su

MEDICAID
ACCESS Florida-Medicaid ......................1-866-762-2237
www.myflorida.com/accessflorida
33 Brent Ln, Ste 103: Pensacola: M-F 8-5

MENTAL HEALTH SERVICES—ADULTS
Florida Therapy Services .......................215-1946 for first appt. scheduling or 471-0017 for all other calls
Lakeview Center .................................469-3500
1221 W Lakeview Ave, Pensacola: M-F 8-5
M & A Community Outreach .....................429-1755
Pathways For Change (by appt. only)
Family Center 2050 W Blount St .............637-1429
The Pavilion .......................................494-5000
2191 Johnson Ave, Pensacola
Pensacola Bay Baptist Association
Faith and Hope Counseling ....................471-3430
9999 Chemstrand Rd, Pensacola
M-T 8-4:30, F 8:30-12:30
MENTAL HEALTH SERVICES—CHILDREN
Children’s Home Society
Ashley Offerdahl Counseling Program
  Pensacola - 1300 N Palafox St ....................... 266-2700
Lakeview Center ........................................... 469-3500
  1221 W Lakeview Ave, Pensacola
Lutheran Services of Florida
  Pensacola - 4610 W Fairfield Dr ..................... 453-2772
  Pensacola Bay Baptist Association
    Faith and Hope Counseling .......................... 471-3430
    9999 Chemstrand Rd, Pensacola
    M-T 8-4:30, F 8:30-12:30

MENTAL HEALTH SERVICES—EMERGENCIES
Baptist Hospital ER ........................................ 434-4814
  1000 W Moreno St, Pensacola
Lakeview Acute Care Unit .............................. 469-3500
West Florida Regional Medical Center ER ....... 494-3737
  8393 N Davis Hwy, Pensacola

MENTAL HEALTH SERVICES—RESIDENTIAL
Lakeview Center .......................................... 469-3500
  1221 W Lakeview Ave, Pensacola

MILITARY ASSISTANCE
American Red Cross ................................. 877-272-7337
  Emergency Communication (death, baby, etc.)
90Works
  Escambia, 115 Gregory St, Pns .................. 855-909-6757
Career Source EscaRosa (Military Family Employment)
  Escambia .................................................. 607-8700
Fleet & Family Support Center
  NAS Pensacola - Bldg 625 ......................... 452-5990
  NAS Whiting Field - Bldg 3025 ................. 623-7177
Hurlburt Field Airman & Family Center ...... 884-5441
Navy-Marine Corps Relief Society
  NAS Pensacola (active duty or retiree) ... 452-2300
    91 Radford Blvd, Bldg 191
USO .......................................................... 455-8280
  Pensacola Airport, Bldg 625D NAS Pensacola

OUTREACH—HOMELESS
Opening Doors of NWFL, Inc. ......................... 439-3009
  Birth certificates, IDs, housing referrals
  3702 N Pace Blvd, Walk in M-Th 8:30-11 and 1:30-3
Gateway Church of Christ ............................ 476-4466
  245 Brent Ln, 3rd S of month 10:30-12:30
  Provides hot lunch, shower, hair cut, clothing, supplies
Nothing Lost Outreach………………………….walk in
Provides showers, clothing, personal hygiene items, tents and tarps, transportation to and from homeless camps: 348 W Herman St: Sun 2:00pm-5:00pm

Takin' It to The Streets………………………………….530-2429
50 W Johnson Ave. Pickup at Brent Park Sun 2:30
Provides dinner, showers, hygiene, clothing, blankets, praise/worship (Tarps/tents if available) Sun 3p-5p
www.ensleyfbc.org…………………………………..476-2221

PARENTING NEEDS
Alpha Center………………..………………..…………….479-4391
6004 Pernella Rd: M-W 9-4, Th 1-4, F 9-12, appt. only

Beyond Just Buckled (car seats/appt. only)……….601-0508

CDAC (Parenting classes) M-F 8-5……………434-2724

Children’s Home Society/Ashley Offerdahl Counseling
1300 N Palafox St, Pensacola ……………….266-2700

FDLRS/Parent Services……………888-445-9662
Parents of special needs children

90Works………………………………………...855-909-6757

Healthy Start (Prenatal to 3 years old)
Escambia County………………………………….595-6641

Community Resources Improving Births……530-0860

Lutheran Services of Florida (ages 10-17 years)
4610 W. Fairfield Dr, Pensacola……………..453-2772

WIC (food & nutrition for pregnant mothers or mothers with children under 5 years) www.doh.state.fl.us/family/wic/
Pensacola………………………………………..595-6670
Century/Molino (by appt. only)……………595-6670

PREGNANCY COUNSELING
Alpha Center, Inc. (appt. only)……………479-4391
6004 Pernella Rd, Pensacola: M-W 9-4, Th 1-4, F 9-12

Bethany Christian Services……………..478-6789
14 Live Oak St. Gulf Breeze: M-F 9-5

Catholic Charities of Northwest Florida Pregnancy and Adoption Services…………436-6411
1815 N 6th Avenue: Pns. adoption@cc.ptdiocese.org

Community Resources Improving Births……530-0860
1281 N Tarragona St Pns: M-F 8-5

Planned Parenthood……………………..1-800-230-7526

Improved Pregnancy Outcome Program……595-6554
1295 W Fairfield Dr, Pensacola: M-F 8-5

Safe Harbor Pregnancy Medical Center……916-7233
2280 N 9th Ave, Pensacola: M, Th 9-5, T12-5, W 9-4, F 9-12
SHELTERS—ABUSED WOMEN and MEN
FavorHouse - Escambia 24/7 ..........................434-6600

SHELTERS—FAMILIES with CHILDREN
Loaves & Fishes ........................................438-7616
257 E Lee St, Pensacola
Family Promise .........................................623-5300
6796 Alice St, Milton: M-F, 9-4:30, transitional housing
Ferris Hill Baptist (Cold Weather ONLY)........623-3500
5848 Chaffin St, Temperature below 40
Ensley First Baptist Church .......................530-2429
Cold Weather Shelter, Women, Women w/ Children
Temp must be 40 or below
50 W Johnson Ave, sign in 6pm-8:30pm
Can come after 8:30pm escorted by a police officer.
Meal & Shower provided, Check out 7am next day
www.ensleyfbc.org ......................................476-2221

SHELTERS—MEN
Heavenly Blessing ....................................341-5039
1614 N “T” St, Pensacola
Master’s Touch (ex offenders welcome) ......982-1655
The Salvation Army (men & women) .............432-1579
1310 N “S” St, Pns: 4pm-8am, ID required, call first
Waterfront Rescue Mission .......................436-7868
348 W Herman St, Pensacola: M-S Check in 3-
6:30pm, Su 5:30-8pm
ID required, check out 8am

SHELTERS—WOMEN
Chloe’s House .........................................324-0555
Women 18+ with children: call 8-4
Family Promise .........................................623-5300
(families with children, women with children, pregnant
women and men with children) 6796 Alice St, Milton
Loaves & Fishes ........................................438-7616
Pregnant women or women with children
Mary’s Shelter .........................................1-866-823-4674
Pregnant women 19+, Elberta, AL
The Salvation Army (men & women) ..........432-1579
1310 N “S” St, Pns: 4pm-8am ID required
Check in daily 4:30pm to 9pm, call first
Women With Clear Vision .........................434-5252
2105 W Gregory St. Pns: M-F 10-4

SHELTERS—YOUTH
Currie House (runaway teens) .....................453-2772
4610 W Fairfield Dr, Pensacola
Children’s Home Society M-Power House .266-2700
Unaccompanied youth

United Way 2-1-1 Escambia: Dial 2-1-1 or (850) 595-5905
SHOWERS
Alfred-Washburn Center......................... 435-7427
31 Murphy Ln, Pensacola: M, W-S 10-1
Nothing Lost Outreach................................. 618-560-9097
Sunday 2pm-5pm, prior to service: 348 W Herman St

SOCIAL SECURITY
Social Security Office.......................... 1-877-505-4550
411 W Garden St, Pensacola: M, T, Th, F 9-4; W 9-12
Benefits and Supplemental Security Income (SSI)
www.socialsecurity.gov | 1-800-772-1213

SUBSTANCE ABUSE SERVICES
Alanon / Alateen........................................ 474-5177
www.al-anon.alateen.org.......................... 1-888-425-2666
Alcoholics Anonymous............................. 433-4191
http://aapensacola.org/
American Self Help Clearinghouse................. 1-800-367-6274
Bradford-Pensacola................................. 308-7720
M-F 8:30 - 5:30/24-7 on call
CDAC Business hours: M-F 8-5...................... 434-2724
House of Liberty (men only)...................... 438-5230
Lakeview Center-Pensacola......................... 469-3500
Century .................................................. 256-6280
Pensacola Metro Treatment Center ................. 968-3565
(Outpatient Methadone Program) 2420 S Hwy 29, Pns
Narcotics Anonymous............................... 723-4813
Meeting schedule: www.pensacolana.org
Teen Challenge................................. www.teenchallengepensacola.com
Men’s or Women’s Program...................... 453-4300
Waterfront Rescue Mission
A Christian Recovery Program.................... 478-4044
Men’s Shelter ........................................ 436-7868
W.I.S.E. (women only)............................ 433-9800
3804 N 9th Ave, Pensacola, M-F 8-5
The Marchman Act and Baker Act are two acts under
Florida law which are intended to help people get the
treatment or care they need. The Baker Act encourages
voluntary admission for psychiatric care, but under cer-
tain criteria, a person can be involuntarily admitted for
evaluation/psychiatric care if their welfare is at stake.
The Marchman Act is intended to get treatment for those
suffering from an addiction-going to treatment can be
voluntary or involuntary depending on the circumstance.
The Marchman Act is initiated through the court with a
petition followed by a hearing.
TELEPHONE ASSISTANCE
Assurance Wireless.........................1-888-321-5880
Disability Resource Center (CIL)...............595-5566
   3600 N Pace Blvd, Pensacola, M-F 8-4
LifeLine Assistance..........................1-800-342-3552
   Offers those receiving state or federal assistance
   an affordable telephone connection; available in
   English and Spanish
SafeLink Wireless..........................1-800-723-3546

TRANSPORTATION
Escambia County Area Transit (ECAT)........595-3228
   1515 W Fairfield Dr, Pensacola
   www.goECAT.com
   For ADA Transportation information call….595-0501

VETERANS
Escambia County Veterans Service Officer…595-1479
   221 Palafox Pl, Suite 200 Appt Only M—F 8-5
Food for Veterans, Inc (Food for Vets)……420-0170
   1772 Sea Lark Ln, Navarre. Walk in only. Military affiliated
   ID and photo ID required. 8-1 consecutive 3rd F and S
   each month. www.foodforvets.org for more information.
Gulf Coast Veterans Advocacy Council…888-838-6694
   Monument to Women Veterans, Inc........572-5474
   www.monumenttowomenveterans.info
Pathways For Change, Family Center.......637-1429
90Works...........................................1-855-909-6757
Volunteers Of America Veteran Housing…..471-1636
   1617/1622 Blackwell Ln, Interviews held every W 9am
Department of Veterans Affairs...............912-2206
   790 Veterans Way, Pensacola, walk-in: M—F 7:30-4
Pensacola Vet Center (Readjustment Counseling)
   4504 Twin Oaks Dr, Pensacola .................456-5886
Veterans’ Upward Bound........................484-2068
   1000 College Blvd, Bldg 6, Rm 658: M—F 7:30-4
Veteran Affairs Regional Office..........1-800-827-1000
CareerSource Escarosa.........................607-8700
   Veterans employment assistance, M—F 7:30-4:30

VOCATIONAL REHABILITATION
   600 University Office Blvd, Bldg 2 Pns..........494-7200
   600 University Office Blvd, Bldg 5 Pns..........494-7152
   600 University Office Blvd Bldg 6 Pns..........471-6950
   1000 College Blvd, Bldg 6, Rm 659, Pns........316-2100

24  United Way 2-1-1 Escambia: Dial 2-1-1 or (850) 595-5905
VOTER REGISTRATION
Escambia County Election Office..................595-3900
213 Palafox Place, Pensacola, M-F 8-5
Escambia County Clerk of Court..................595-4310
190 W Government St. Pns. M-F 8-5
Courthouse: 190 W Government, Pns............595-4400

HELPFUL NUMBERS AND HOTLINES
EMERGENCY & LAW ENFORCEMENT
Ambulance, Fire/Rescue, Police, Sheriff............911
Escambia Co Sheriff's Department..................436-9630
Victims Advocates..................................436-9294
Victims Advocates..................................436-9598
Pensacola Police Department.........................435-1900
Desk Sergeant.........................................435-1901

CRISIS HOTLINES
Favor House Domestic Violence
Escambia DV Crisis Line.........................434-6600
National Suicide Prevention Lifeline........1-800-273-8255
Sexual Violence Helpline......................433-RAPE(7273)

TEEN HOT LINES
Boy's Town Crisis Line..................1 800-448-3000
Covenant House Crisis Nine Line........1 800-999-9999
Currie House......................................453-2772
Runaway Teens....................................1 800-786-2929

QUICK REFERENCE
Abortion Alternative Hotline...............916-7233
Abuse Registry
Children, Disabled & Elderly........1 800-962-2873
Domestic Abuse.................................1 800-500-1119
TTY.....................................................1 800-453-5145
Alcoholics Anonymous.......................433-4191
Blind Services.....................................484-5122
Family Health Line of Florida........1 800-451-2229
Information and Referral
United Way 2-1-1 (Escambia)........2-1-1 or 595-5905
Florida Relay.................................1 800-955-8770
TTY..............................................1 800-955-8771
Florida Dept. of Financial Services....1-800-342-2762
Gamblers Anonymous.......................1-855-222-5542
Migrant National Assistance...........1-800-234-8848
Narcotics Anonymous....................723-4813
Meetings: www.pensacolana.org
Office of Congressman Matt Gaetz.........479-1183
Advocate for constituents w/VA, IRS, SSA, USCIS etc.
Planned Parenthood..........................1-800-230-7526
State of Florida...............................www.myflorida.com
In loving memory of Maurice, Susan Joy, and our homeless friends who passed away in 2018.

Supported By

Escambia County Sheriff’s Office
Sheriff David Morgan
Your life... Your Community...
NO PLACE FOR DRUGS
www.escambia-so.com

Opening Doors
Northwest Florida

United Way 2-1-1 Escambia: Dial 2-1-1 or (850) 595-5905