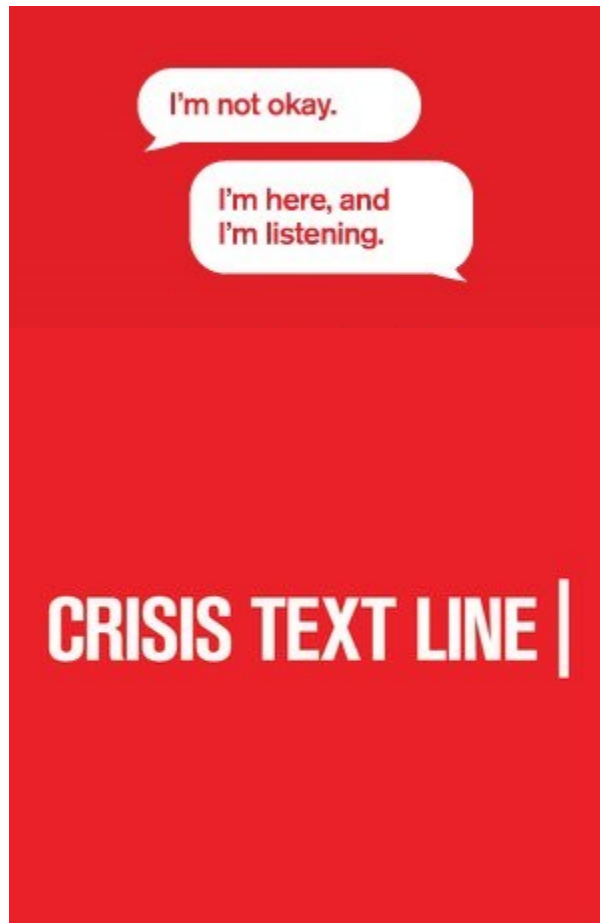

SURVIVAL GUIDE

ESCAMBIA COUNTY



January 2019



Crisis Text Line is free, 24/7, confidential emotional crisis support by text. Crisis Text Line provides you with a trained Crisis Counselor to help move you from a hot, stressful place to a “cool” calm place.

To reach Crisis Text Line, text “GULF” to 741741 and a Crisis Counselor will be with you in minutes. Visit crisistextline.org to learn more.

To make corrections or additions contact:
United Way 2-1-1 Northwest Florida
resources@unitedwayescambia.org

Published in cooperation with:
United Way 2-1-1 Northwest Florida (editing/production)
Opening Doors Northwest Florida, Inc.
Escambia County Sheriff's Office

The Street Survival Guide may be copied, printed and distributed to assist any homeless or other person in need. We ask only that it be distributed with credits cited above and free of charge. The materials presented in this guide are for informational purposes only and do not represent endorsement of any agency or service. To order additional copies call 850-439-3009.

Opening Doors Northwest Florida, Inc. is recognized as the **Lead Agency** for the HUD Continuum of Care FL-511 for the area, including Escambia and Santa Rosa Counties. **Through the Coordinated Entry System**, we will assess, assist, and refer people to vital housing resources. Our services include street outreach, homeless prevention, housing navigation, and care coordination. For Homeless Services, please call 850-439-3009. Address: 3702 North Pace Boulevard
Walk-in Hours for homeless services: M-Th 8:30 to 11:00 am and 1:30 to 3:00 pm.

GENERAL LEGEND

Please see section heading for additional legends

(M) Monday	(T) Tuesday
(W) Wednesday	(Th) Thursday
(F) Friday	(S) Saturday
(Su) Sunday	(Pns) Pensacola
TTY Phone numbers to assist the hearing impaired	

For **seasonal listing** or **specialized information** contact

United Way 2-1-1 Northwest Florida
for Escambia County listings
2-1-1 or 850-595-5905

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COMMUNITY INFORMATION

ABUSE

Children, Disabled & Elderly1-800-962-2873
Domestic Violence Intervention 434-1177
2001 W Blount St, Pensacola, M- F 8:30-5
FL Coalition Against Domestic Violence 1-800-500-1119
TTY.....1-800-621-4202
Fax..... 1-850-425-3091
Gulf Coast Kid's House..... 1-850-595-5800
National Domestic Violence.....1-800-799-7233
TTY.....1-800-787-3224
Favor House of NW FL (Domestic Violence Shelter)
Escambia 434-6600
Santa Rosa 626-5600

AGING SERVICES FOR AGES 60+

Council on Aging of West Florida (65+)
875 Royce St, Pensacola: M-F 8-5 432-1475
NWFL Area Agency on Aging494-7100
5090 Commerce Park Circle, Pensacola: M-F 8-5
Elder Helpline (Aging & Disability Resource Center)
Toll-free1-866-531-8011
Toll-free..... 1-800-963-5337

AIDS & HIV ASSISTANCE

AIDS Healthcare Foundation.....476-3131
4300 Bayou Blvd, Ste 17 D: M- F 8-5...Admin 470-8071
Florida Department of Health, Escambia County
1295 W Fairfield Dr: Pensacola595-6500
A.D.A.P. (AIDS Drug Assistance Program)
By appointment only.....595-6767
S.H.A.P.E. Program of Lakeview 494-7171
6425 N Pensacola Blvd, Bldg. 1, Ste 5, Pensacola
Call for an appt: M-F 8-5
Lutheran Services of Florida Ryan White.....497-7157
7008 N Palafox St: Pensacola, appt. only, M-F 8-5
Pathways For Change637-1429
Family Center (appt. only) 2050 W Blount St- Pns:
M-Th 9-5
HIVolution.....429-7551
25 E Wright St, Pensacola: M-F 9-6, free testing

ALCOHOL & DRUGS (See Substance Abuse)

BLIND SERVICES (see Disability-Blind)

CHILD CARE– Escambia and Santa Rosa County

Early Learning Coalition

To apply for subsidized child care services

Pensacola 595-5400
3300 N Pace Blvd Suite 210: M-Th 7:30-5:30, F 8-12

CHILD SUPPORT

Child Support Enforcement.....488-5337

*2205 LaVista Ave Ste B: Pensacola
www.myflorida.com/dor/childsupport*

CLOTHING (not all are free services)

Escambia County

Alpha Center, Inc. (appt. only) 479-4391

*6004 Pernella Rd, Pns: M-W 9-4; Th 1-4; F 9-12
Maternity, infant, and toddler clothing*

Little Flower Catholic Church 456-6533

6495 Lillian Hwy, Pns: W, F 9-11:30

Loaves & Fishes (referral needed) 438-4166

1620 N Palafox St, Pensacola: M-F 9-5, S 10-5

Myrtle Grove Baptist Church 455-7389

5920 Lillian Hwy, Pensacola: T 9:00-11:00

Samaritan Hands 438-8907

511 Tarragona St, Pensacola: M -Th 9-11:30

St. John the Baptist (call Salvation Army on Fri to verify)

1000 N Pace Blvd: Sat 9-11.....438-6681

The King's Outlet.....walk in

398 North Navy Blvd- Pensacola: Thursday 9 -12

Warrington Emergency Aid Center 453-6193

*4 W Sunset Ave: M-F 9-1, 32506/32507 proof of residence
and ID required*

Waterfront Rescue Mission

Pensacola..... 438-1462

348 W Herman St: women and men's clothing

DENTAL CARE

Community Health NWFL ECC Dental.....912-8880

1295 W Fairfield Dr: M-F appt. 7:30-4, walk in 7:45-11am

Community Health NWFL /ECC Century Pediatrics and

Dental724-4054

501 Church St: M- W 8 - 5:30, Th 8- 5, F 8-12

Dental hours are T, F 8-4:30 Call for appt.

Community Health NWFL Cantonment Dental
Pediatric Dental, call for appt.....780-0111
470 S Hwy 29 W, Unit B: F 8:00- 4:30

Health and Hope Clinic479-4456
1718 E Olive Rd: M, W, F 8:30-12; T,Th 5pm-8pm
Must call for appt T 9-11
1000 W Blount St: Th 5pm-8pm.....607-7775

St. Joseph's Dental Screenings 434-8162
131 W Intendencia St, Pensacola: T, Th 7-12, W 11-4

Pensacola State College Dental Hygiene.....484-2236
5555 W Hwy 98, Bldg 3100 Rm. 3102
Fall: T, Th 8-11, 1-4
Spring: M, T, Th 8-11 & 1-4, Wed 8-11

DEPARTMENT OF CHILDREN & FAMILIES
ACCESS Florida1-866-762-2237
33 Brent Ln, Ste 103, Pensacola: M-F 8-5, walk in
Apply online: www.myflorida.com/accessflorida

DISABILITY-ADVOCACY
Disability Rights Florida
Toll Free.....1-800-342-0823
TDD1-800-346-4127

Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

DISABILITY-BLIND SERVICES
Bureau of Braille and Talking Books Library
Toll Free.....1-800-226-6075

Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4

Florida Division of Blind Services 484-5122
600 University Office Blvd Bld 4, Pensacola: M-F 8-5

Independence for the Blind of West Florida..477-2663
3107 N Davis Hwy, Pensacola: M-F 8-5, ibwest.org

DISABILITY-DEVELOPMENTAL DISABILITIES
Agency for Persons with Disabilities (APD) .595-8351
160 West Government St, Ste 412 Pns: M-F 8-5

Area Agency on Aging, Inc.....494-7100

The Arc Gateway - Escambia..... 434-2638
3932 N 10th Ave, Pensacola

Autism Pensacola..... 434-7171

FSU Center for Autism and Related Disabilities
Toll Free.....1-866-863-1308
Panama City Office850-215-4330
Apply online: www.fsucard.com

Early Steps (Ages 0-3 years)..... 416-7656
5190 Bayou Blvd Bld, 2, Pns (Sacred Heart)
Capstone Adaptive Learning and Therapy ... 432-1596
(Previously known as United Cerebral Palsy of NW Fl)
2912 N "E" St, Pensacola: M-Th 7:30-5, F 7:30-3

DISABILITY- MEDICAL EQUIPMENT

Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4
Florida Alliance of Assistive Services & Technology
 (FAAST).....595-5566 ext 13
Florida Telecommunication Relay V/TTY 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4
Goodwill Easter Seals Medical Equipment ... 696-1174
1715 E Olive Rd, Pensacola, Community Center:
M-F 8-4:30, Thrift store: 10-8

DISABILITY-INFORMATION & REFERRAL

Area Agency on Aging, Inc......494-7100
Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4
FDLRS/Child Find..... 469-5423
Identification and evaluation, ages 3-21 years
Early Steps..... 416-7656
Identification and diagnostics, ages 0-3 years
Southeast ADA Center V/TTY.....1 800-949-4232
Address for letter writing purposes only: 1419 Mayson St.
Atlanta, Georgia 30324
Capstone Adaptive Learning and Therapy ... 432-1596
2912 N "E" St, Pensacola: M-Th 7:30-5, F 7:30-3

DISABILITY-PHYSICAL DISABILITY SERVICES

Children's Medical Services.....484-5040
Disability Resource Center (CIL) 595-5566
3600 N Pace Blvd, Pensacola: M-F 8-4
Epilepsy Foundation of Florida.....433-1395
2401 Executive Plaza, Ste 3B, Pns: M-F 8:30-5
Those with epilepsy/seizure disorders
FDLRS/Child Find..... 469-5423
Developmental screening, ages 3-21 years
Rehab Foundation of NW Florida..... 478-0297
Capstone Adaptive Learning and Therapy ... 432-1596
2912 N "E" St, Pensacola: M-Th 7:30-5, F 7:30-3

EDUCATION

Boys and Girls Club.....438-0996
After school & summer care; leadership, education
Camp Fire Gulf Wind.....476-1760
After school, Child Care, Summer Camp, VPK
Community Action.....438-4021

EDUCATION (cont.)

- Educational Opportunity Center (PSC)** 484-1961
Free services provided to assist with enrolling in college including: Admissions, Financial Aid, Educational and Career Planning: M-F 7:30-4
- Pensacola State College Adult Ed**..... 484-2120
Bldg 11, Rm 1108, Immigration paperwork needed
- St. John the Evangelist Church**..... 455-0356
303 S Navy Blvd, Pensacola: M-Th 9-3:30
- Family Center, Pathways for Change**.....637-1429
Provides GED/CDL/Other classes, 2050 W Blount St: M- Th 9-5
- FDLRS/Parent Services** 469-5423
Serves parents of special needs school-aged children
- Fellows Foundation**.....471-4546
Financial Assistance for education M -T 7:30-12:30
- George Stone Vocational Center**.....941-6200
- Community Action Head Start** 432-2992
710 N "C" St, Pensacola: M-F 8:30- 4:30
- Learn to Read NW Florida (adults)** 432-4347
1720 W Fairfield Dr. Ste 315, Pensacola: T-Th 11-3
- Migrant Education Assistance**.....595-6915 x230
2005 N 6th Ave: M-F, 7:30-4
- Pensacola State College TRIO Program**.....484-1620
- Escambia County School District Homeless Services**
Provides services to families with school-age children for up to a year after they are homeless 595-6915 x267
- Smart Horizons**.....800-261-6248
- Voluntary Pre-Kindergarten** 607-8556
Early Learning Coalition, 4 year olds
- Workforce Innovation & Opportunity Act (Youth)**
*Youth 16-22 w/o GED or HS Diploma ...*941-6200 x2111
- Project REACH**..... 439-3009 x 103 &110
- Project REACH Spanish**.....439-3009 x103
- Escambia County School District Homeless Services**
Provides services to families w/ school-age children up to a year after they are homeless 595-6915 x267
- Smart Horizons**.....800-261-6248
- Voluntary Pre-Kindergarten** 607-8556
Early Learning Coalition, 4 year olds
- Workforce Innovation & Opportunity Act (Youth)**
*Youth 16-22 w/o GED or HS Diploma...*941-6200 x2111
- EMPLOYMENT—DAY LABOR LOCATIONS**
- Action Labor**..... 432-6034
2226 N Palafox St, Pensacola: M-F 5-7, S 6am

Labor Finders 455-0077
4227 A N Davis Hwy Pns: M-F 6am-6pm, S 6-8
People Ready.....455-9390
201 N New Warrington Rd: M-F 6am-6pm
Pacesetter Personnel Service..... 432-1818
*3300 N Pace Blvd, Pensacola: M-F 5am to 10am and
 2pm to 6pm, S 6am to 10am and 2pm to 6pm*

EMPLOYMENT-RELATED PROGRAMS

Community Action 438-4021 x104
Pensacola Human Relations Commission
Employment discrimination: M-F 8-4:30
2257 N Baylen St, Pensacola 437-0510
CareerSource EscaRosa
Pensacola - 3670-A N "L" St 607-8700
Century - 8120 N Century Blvd 256-6259
Goodwill Easter Seals (appt. only) 696-1174
1715 E Olive Rd, Pensacola: M-F 8-4:30
Financial Literacy classes, Notary Services ...434-0032
Global Connections to Employment.....469-3729
2001 N E St, Pns: M-F 8-5 (walk in or appt.)
90Works1-855-909-6757
Capstone Transitional Center432-7477
*2600 W Fairfield Dr: M-Th 7:30-5; F 7:30-3, Serves
 those with developmental disabilities*
M & A Community Outreach.....429-1755
Pathways for Change, Family Center.....637-1429
Pensacola Dream Center.....516-8697
321 N DeVillers St. Ste 216: M & Th Call for appt
Wage and Hour (U.S. Dept Labor)1-866-487-9243

FORECLOSURE

Florida Hardest Hit Fund.....877-863-5244
Apply online at www.FLHardestHitHelp.org
United Ministries.....433-2333
Call M-Th 9-11:30, Primarily Families w/ children



**HOW TO REQUEST FINANCIAL ASSISTANCE
FROM THIS AGENCY LIST**

1. Check first to see if they serve your county.
2. Check times to call—most are early morning.
3. **CALL agencies, NO walk-in service available.**
3. Continue to redial until you either speak to a staff member or you reach the agency’s answering machine.

Things to Remember

1. Agencies will screen calls to verify eligibility
2. Most agencies serve only once per year or per lifetime
3. United Way 2-1-1 has up-to-date information on
4. documentation required, eligibility, hours of operation, etc.

FINANCIAL ASSISTANCE—DISASTER

American Red Cross of Northwest Florida

(emergency assistance after house fire, flood, hurricane)
 222 N Baylen St, Pensacola.....432-7601

FINANCIAL ASSISTANCE—MEDICINE

Area Agency on Aging, Inc......494-7100

Florida RX Discount Card.....954-200-5745

Catholic Charities (life-sustaining only).....436-6425
(when funding available) Call M beginning at 9, until appts are filled. Office M-F 8-4

Salvation Army

Escambia.....432-1501
M 9 and T, W, Th, F 8:30

Epilepsy Foundation.....433-1395

Escambia: Epilepsy-related medications

Call agencies for appointments, no walk-ins.

FINANCIAL ASSISTANCE—RENT

Call agencies for appointments, no walk-ins

- Catholic Charities**.....436-6425
Escambia, M beginning at 9, until appts are filled
- Opening Doors Northwest Florida**850-439-3009
Walk in for appointment M-Th, 8-11 and 1:30-3
3702 North Pace Blvd, Pensacola
- Tender Hearts, Caring Hands**.....473-4466
Escambia, M-F 8-2
- United Ministries**.....433-2333
Escambia and Santa Rosa, Call M-Th 9-11:30,
Primarily families with dependent children

FINANCIAL ASSISTANCE—UTILITIES

Call agencies for appointments, no walk-ins

- Area Agency on Aging**.....494-7100
Escambia, Must be 60 or older, M-F 8-5
- Catholic Charities**436-6425
Escambia, beginning at 9, until appts are filled
- Community Action Program (water)**438-4021
Escambia, F at 9, funding intermittent
- Community Action Program (Elec/Gas)**...1-844-356-8139
Escambia, Call 24/7 appt. line
- Opening Doors Northwest Florida**850-439-3009
Walk in for appointment M-Th, 8-11 and 1:30-3
3702 North Pace Blvd, Pensacola
- Tender Hearts, Caring Hands**473-4466
Escambia, M-F 8-2
- Salvation Army**
Escambia, M 8:30.....432-1501
M 9 and T, W, Th, F 8:30
- Samaritan Hands Ministry**438-8907
Escambia, M-Th 9-11:30
- United Ministries**433-2333
M-Th 9-11:30, Primarily families w/ dependent children

FOOD-BULK (FOOD PANTRIES)

Call first for availability & required documentation.

Escambia County

- Brownsville Assembly of God**.....430-2100
3100 W Desoto St: walk in, M, S 10-12
- Epps Christian Center**.....572-5761
2300 North Pace Blvd: T, Th 6-12
- Food for Veterans, Inc (Food for Vets)**.....420-0170
1772 Sea Lark Ln, Navarre. Walk in only. Military affiliated
ID and photo ID required. 8-1 consecutive 3rd F and S
each month. www.foodforvets.org for more information.
- Holy Cross Metropolitan Community Church**....469-9090
3131 W Fairfield Dr: W 8:30-11

FOOD-BULK—FOOD PANTRIES (FOOD BULK Cont.)

Little Flower Catholic Church	456-6533
<i>Escambia, 6495 Lillian Hwy: W, F 9-11:30</i>	
Manna Food Pantries	432-2053
<i>3030 North E St, Pensacola: appt. only</i>	
Marcus Pointe Baptist (walk in)	479-8337
<i>6205 North W Street, Pensacola: T, Th 10-12</i>	
Myrtle Grove Baptist Church	455-7389
<i>5920 Lillian Hwy, Pensacola: T 9-11</i>	
Myrtle Grove United Methodist	456-7463
<i>1030 N 57th Ave, Pensacola: T at 2, Serve 40 clients</i>	
New Hope Christian Center	341-2982
<i>3848 N Davis Hwy, Pensacola</i>	
<i>W 10am-11am or until all food is distributed</i>	
Pensacola Caring Hearts	375-1838
<i>4801 N Palafox St: W 10-1 Also hosts mobile food distributions</i>	
<i>twice a month</i>	
Perdido Bay Baptist Church	492-2604
<i>12600 Sorrento Rd, West Pensacola: W 9-11</i>	
Salvation Army	432-1501
<i>Homeless and those awaiting food stamp approval</i>	
<i>M-F 1-3, call first</i>	
Samaritan Hands	438-8907
<i>511 Tarragona St, Pensacola: M-Th 9-11:30</i>	
St. Joseph Caring & Sharing	walk-in
<i>140 W Government St, Pensacola: T, Th 9-11</i>	
St. Vincent DePaul Society (at St. Anne's Catholic Church)	
<i>Pensacola - 5200 Saufley Field Rd.....457-3833</i>	
<i>T, Th 10-12: appt only</i>	
<i>2200 W Desoto St: walk-in T 10-2, W 10-12. 434-6615</i>	
St. John Baptist Church	438-6681
<i>1000 N Pace Blvd: Sat 9-11</i>	
<i>Call Salvation Army on F before going: 432-1501</i>	
Tender Hearts, Caring Hands	473-4466
<i>1836 E Olive Rd, Pensacola: M-F 8-2</i>	
Warrington Emergency Aid Center	453-6193
<i>4 W Sunset Ave: M-F 9-1 <u>32506/32507 proof of residence & ID</u></i>	

FOOD-SERVED MEALS

Escambia County

Alfred - Washburn Center	435-7427
<i>31 Murphy Ln, Pns: W at 11</i>	
Council on Aging of West Florida	432-1475
<u>Senior Dining Sites</u>	
<i>Numerous meals sites in Escambia & Santa Rosa</i>	
<i>Serving hot noon time meals, M-F. Must be 60+ or spouse of</i>	
<i>someone 60+. Call COA to apply & make reservations. No in-</i>	
<i>come restriction, Donation of \$2 is suggested but not required.</i>	
Epps Christian Center	438-3858
<i>2202 N Pace Blvd, Pns: Breakfast M-Th, walk in 6-8am</i>	

Helping Hands for New Hopes CC.....494-1603
 3848 N. Davis Hwy, T 10am sack lunch served at Brentwood Park, Th at 5pm hot meal served under bridge across from Loaves & Fishes; Th at 4pm at Brentwood

First United Methodist Church
 6 E Wright St, Pns: M, Th 11-12.....walk-in

Immanuel Lutheran Church.....walk-in
 24 W Wright St, Pensacola, S 8-9am

Loaves & Fishes.....438-7616
 257 E Lee St, Pensacola
 Breakfast: M-F 7am, Lunch: S 11:30am, Dinner: M, W, Su 5pm

Pensacola Caring Hearts, Inc......375-1838
 4801 N Palafox St Pns: Feed homeless Tu 3pm-5pm

Pensacola United Methodist Community Ministry
 2600 W Strong St Pns: T-Th 10:00am.....walk in

St. Joseph's Soup Kitchen.....walk in
 140 W Government St, Pensacola: T 12-3

Waterfront Rescue Mission.....436-7868
 348 W Herman St, Pns: M-F 12 Noon

FOOD STAMPS

Florida Department of Children & Families
ACCESS Florida-Food Stamps1-866-762-2237
 33 Brent Ln, Pensacola: M-F 7:30-5
Apply Online: www.myflorida.com/accessflorida

FOOD-TAKE AWAY MEALS

Alfred - Washburn Center.....435-7427
 31 Murphy Ln, Pensacola: M, W-S 10-1

Loaves & Fishes.....walk in
 257 E Lee St: S 11:30am

FURNITURE (Not all are free services)

Community Care Center-Waterfront Rescue Mission
 Only for fire & flood victims, call for more information
 2125 W Fairfield Dr, Pensacola.....438-1462

GLASSES

Lions Club Eye Clinic (Escambia).....438-8989
 1125 W Hayes St, Ste B, Pensacola: M-Th 9-2

HEALTH CARE NAVIGATORS

90Works.....1-855-909-6757
 115 Gregory St Pns: M-F 9-4

Epilepsy Foundation of Florida Navigator Service
 Open to anyone, call for appt1-877-553-7453

HEALTH CARE

ACCESS Florida-Medicaid 1-866-762-2237
www.myflorida.com/accessflorida

Baptist Speech Center..... 434-4957
1717 N "E" St, Pensacola: M-F 8-4:00

Children's Medical Service 484-5040
5192 Bayou Blvd Pns: M-F 8-5

Epilepsy Foundation of Florida.....433-1395
Pensacola, M-F 8:30-5:00: Assists those w/ epilepsy

Community Health NWFL/ECC Urgent Care .436-4630
14 W Jordan St and 2315 W Jackson St: M-F 8am-8pm, appt & S, Su 8am-6pm walk in

Community Health NWFL/ECC Cantonment.937-4004
748 N Hwy 29, M-F 8-4:30, Adult and Family Care

Community Health NWFL/ECC Lakeview Pediatrics
1221 W Lakeview Ave. M-F 8-5.....429-6993

Homeless Health Care at Waterfront Rescue Mission
350 W Herman St, Pns: M-F 7:30-4
Primary health care for homeless, walk in.....332-5900

Community Health NWFL/ECC Women's Health Care
5855 Creek Station Dr: M-F 8-4:30 appt.....435-4352

Community Health Care NWFL Century Adult/Family
6021 Industrial Blvd, Century: M-F 8-4:30.....724-4064

Community Health NWFL/ECC CA Weis912-6006
2701 N Q St: M-F 7:30-4:30, Children only, appt.

Community Health NWFL/ECC Airport Pediatrics
5868 Creek Station Dr. A: M-Th 8-5, F 8-12....478-1244

Florida Department of Health, Escambia County
1295 W Fairfield Dr: M-F 8-5

Immunizations.....595-6500 x 2

Healthy Start (Escambia) M-F 8-5.....595-6641

Family Planning.....595-6500 x 2

STD Clinic.....595-6500 x 1

WIC.....595-6670

Health and Hope Free Clinic.....479-4456
718 E Olive Rd, Pns, call for appt: M,W, F 8:30-12:30
and T, Th 5-8

Baptist Health Care..... 434-4080

KidCare Program (State of Florida).....1-888-540-5437
Low cost health insurance for children ages 1-18
Online application: www.floridakidcare.org

Community Health NWFL/ECC 12th Ave. Pediatrics
Pediatrics, 2510 N 12th Ave, Pns
M 7:30-5, T-Th 7:30-4, F 7:30-1, appt. only....471-0508

Medicaid (AHCA)..... 595-2300
160 Governmental Center, Pensacola

Medi Pass/Consumer Unit..... 595-2300
ACCESS (online) www.myflorida.com/accessflorida

St. Joseph's Free Clinic (walk-ins)..... 434-8162
 301 W Intendencia St, Pensacola: T & Th 7-12, W 11-4
WellCare.....1-888-888-9355

HOMELESS DAY CENTER

Waterfront Rescue Mission.....478-4044
 348 W Herman St: M-F 8-12
 Laundry, showers, ID cards, shelter, lockers, library,
 computers, recreation, referrals

HOUSING

Community Action (Weatherization).....679-4817
Escambia Area Housing Commission 438-8561
 1920 W Garden St, Pensacola: M-F 8 to 5
 Applications accepted 15-25th each month, 9-11, 2-4
 Photo ID, SS Card, birth certificate, and proof of
 income for all in household

Pensacola Human Relations Commission ... 595-4902
 Contact the County commissioner's office for details

Habitat for Humanity..... 434-5456
 300 W Leonard St, Pensacola: M-F 8-5

Escambia County Section 8 Vouchers 858-0340
 420 W Chase St, Pensacola: M-Th 7-6
 Call on 2nd Wed each month at 7 am
 Elderly (62+)/disabled call 2nd Thursday

TDD 595-0102
USDA Rural Development Office.....675-6696
 Assist low-income families in home purchase

IDENTIFICATION (services are NOT free)

Florida Department of Health, Escambia County
 1295 W Fairfield Dr. (birth certificates).....595-6500 x3

Escambia County Tax Collector.....438-6500
 Pensacola:
 6451 N "W" St: M-F 8:30-3:30.....Walk In
 213 Palafox Pl: M-F 8:30-4:30.....appt. only
 4051 Barrancas Ave, Ste A: M-F 8:30-4:30...appt. only
 Molino:
 6440 Hwy 95A N Ste A: M-F 8:30 - 4:30..... appt. only

Social Security Office.....1-877-505-4550
 411 W Garden St, Pns
 Information.....1-800-772-1213

Opening Doors of NWFL, Inc.439-3009
 3702 N Pace Blvd. Walk in M-Th 8:30-11 and 1:30-3

Waterfront Rescue Mission Day Resources.478-4044
 Issues a homeless identification card
 348 W Herman St, Pns: M-F 8-12

IMMIGRATION & REFUGEE ASSISTANCE

Catholic Charities436-6420
1815 N 6th Ave, Pns (walk-ins on W 8-11)
Language Bank.....291-9968
Migrant Education Assistance.....595-6915 x230
Migrant National Assistance1-800-234-8848
Emerald Coast Legal Aid..... 432-2336
701 S “J” St, Pensacola: M-Th 8:30-5:30
Project REACH Spanish.....439-3009 x 103

INFORMATION & REFERRAL

CCAS/Opening Doors of NWFL, Inc.....439-3009
Coordinated Centralized Assessment Screening
CDAC Behavioral Healthcare..... 434-2724
Substance Abuse I & R www.cdac.info
Early Learning Coalition Child Care Referral.595-5400
Pensacola Dream Center.....516-8697
POE In Action.....490-3359
United Way 2-1-1 Northwest Florida.....2-1-1
Or.....595-5905

INMATE RELEASE ASSISTANCE

ACTS Ministries.....437-9900
2101 N Pace Blvd, Pns: T-F 10-3, appts. encouraged
Career Source Ex Offender.....607-8757
Master’s Touch Outreach (Ex sex offender) 982-1655
Pathways for Change, Family Center.....637-1429
Pride Enterprises1-800-982-8812
M-F 7:30-5 www.pride-enterprises.org
ReEntry Alliance Pensacola (REAP)
2615 W Desoto: M-F 8-5.....332-6677

LAUNDRY

Alfred-Washburn Center 435-7427
31 Murphy Ln, Pensacola: M, W-S 8:30-1
Waterfront Day Resource Center.....478-4044
348 W Herman St: M-F 8-12

LEGAL ASSISTANCE

American Civil Liberties Union..... 429-9128
Emerald Coast Legal Aid..... 432-2336
701 S “J” St, Pensacola, M-Th 8:30-5:30
Civil cases, domestic violence, elderly, family law, foreclosures, real estate, immigration
Guardian Ad Litem (Child Advocacy).....595-3728
Pensacola Human Relations Commission....437-0510
2257 North Baylen St, Pensacola: Landlord/Tenant Issues, discrimination, employment issues

Legal Services of North Florida..... 432-8222
1741 N Palafox St: Call M-Th 8:30-5:15.
Walk-in hours 8:30-3

Assistance to low income, veterans, homeless and independent youth: Civil issues including landlord-tenant, limited bankruptcy, federal income tax disputes, consumer issues, foreclosures, military/veteran legal assistance, domestic violence, sexual violence, and title clearing.

LIBRARIES

Pensacola State College Library.....484-2002
1000 College Blvd. Bld. 20, Pensacola
University of West Florida Library.....474-2424
11000 University Pkwy Bldg.32, Pensacola
West Florida Public Libraries
Century Library.....256-6217
7991 N Century Blvd: T 12-8, W 10-6, Th 12-8, F,S 10-6
Genealogy Branch.....494-7373
5740 N 9th Ave: T-S 10-6, Closed Su, M
Molino Branch.....435-1760
6450-A Hwy 95A: M-Th 10-8, F, S 10-4, Closed Su
Pensacola Library.....436-5060
239 N Spring St: M-Th 10-8, F,S 10-4, S 12-4
Southwest Branch.....453-7780
12248 Gulf Beach Hwy: M-Th 10-8, F,S 10-4, Closed Su
Tryon Branch.....471-6980
1200 Langley Ave: M-Th 10-8; F, S 10-4, Closed Su
Westside Library.....595-1047
1301 W Gregory: St M-Th 11-7, F 11-4, S 10-3 closed Su

MEDICAID

ACCESS Florida-Medicaid 1-866-762-2237
www.myflorida.com/accessflorida
33 Brent Ln, Ste 103: Pensacola: M-F 8-5

MENTAL HEALTH SERVICES—ADULTS

Florida Therapy Services.....215-1946 for
first appt. scheduling or 471-0017 for all other calls
Lakeview Center 469-3500
1221 W Lakeview Ave, Pensacola: M-F 8-5
M & A Community Outreach.....429-1755
Pathways For Change (by appt. only)
Family Center 2050 W Blount St.....637-1429
The Pavilion 494-5000
2191 Johnson Ave, Pensacola
Pensacola Bay Baptist Association
Faith and Hope Counseling471-3430
9999 Chemstrand Rd, Pensacola
M-T 8-4:30, F 8:30-12:30

MENTAL HEALTH SERVICES—CHILDREN

Children’s Home Society

Ashley Offerdahl Counseling Program

Pensacola - 1300 N Palafox St 266-2700

Lakeview Center..... 469-3500

1221 W Lakeview Ave, Pensacola

Lutheran Services of Florida

Pensacola - 4610 W Fairfield Dr 453-2772

Pensacola Bay Baptist Association

Faith and Hope Counseling471-3430

9999 Chemstrand Rd, Pensacola

M-T 8-4:30, F 8:30-12:30

MENTAL HEALTH SERVICES—EMERGENCIES

Baptist Hospital ER..... 434-4814

1000 W Moreno St, Pensacola

Lakeview Acute Care Unit.....469-3500

West Florida Regional Medical Center ER 494-3737

8383 N Davis Hwy, Pensacola

MENTAL HEALTH SERVICES—RESIDENTIAL

Lakeview Center..... 469-3500

1221 W Lakeview Ave, Pensacola

MILITARY ASSISTANCE

American Red Cross877-272-7337

Emergency Communication (death, baby, etc.)

90Works

Escambia, 115 Gregory St, Pns855-909-6757

Career Source EscaRosa (Military Family Employment)

Escambia.....607-8700

Fleet & Family Support Center

NAS Pensacola - Bldg 625.....452-5990

NAS Whiting Field - Bldg 3025623-7177

Hurlburt Field Airman & Family Center.....884-5441

Navy-Marine Corps Relief Society

NAS Pensacola (active duty or retiree)...452-2300

91 Radford Blvd, Bldg 191

USO..... 455-8280

Pensacola Airport, Bldg 625D NAS Pensacola

OUTREACH—HOMELESS

Opening Doors of NWFL, Inc.439-3009

Birth certificates, IDs, housing referrals

3702 N Pace Blvd. Walk in M-Th 8:30-11 and 1:30-3

Gateway Church of Christ 476-4466

245 Brent Ln, 3rd S of month 10:30-12:30

Provides hot lunch, shower, hair cut, clothing, supplies

Nothing Lost Outreach.....walk in
*Provides showers, clothing, personal hygiene items,
 tents and tarps, transportation to and from homeless
 camps: 348 W Herman St: Sun 2:00pm-5:00pm*

Takin' It to The Streets.....530-2429
*50 W Johnson Ave. Pickup at Brent Park Sun 2:30
 Provides dinner, showers, hygiene, clothing, blankets,
 praise/worship (Tarps/tents if available) Sun 3p-5p
 www.ensleyfbc.org.....476-2221*

PARENTING NEEDS

Alpha Center.....479-4391
6004 Pernela Rd: M-W 9-4, Th 1-4, F 9-12, appt. only

Beyond Just Buckled (car seats/appt. only)...601-0508

CDAC (Parenting classes) M-F 8-5.....434-2724

Children's Home Society/Ashley Offerdahl Counseling
1300 N Palafox St, Pensacola266-2700

FDLRS/Parent Services.....888-445-9662
Parents of special needs children

90Works.....855-909-6757

Healthy Start (Prenatal to 3 years old)
Escambia County.....595-6641

Community Resources Improving Births.....530-0860

Lutheran Services of Florida (ages 10-17 years)
4610 W. Fairfield Dr, Pensacola453-2772

WIC (food & nutrition for pregnant mothers or mothers
 with children under 5 years www.doh.state.fl.us/family/wic/)
Pensacola.....595-6670
Century/Molino (by appt. only)595-6670

PREGNANCY COUNSELING

Alpha Center, Inc. (appt. only).....479-4391
6004 Pernela Rd, Pensacola: M-W 9-4, Th 1-4, F 9-12

Bethany Christian Services478-6789
14 Live Oak St. Gulf Breeze: M-F 9-5

**Catholic Charities of Northwest Florida Pregnancy
 and Adoption Services**.....436-6411
1815 N 6th Avenue: Pns. adoption@cc.ptdiocese.org

Community Resources Improving Births.....530-0860
1201 N Tarragona St Pns: M-F 8-5

Planned Parenthood.....1-800-230-7526

Improved Pregnancy Outcome Program.....595-6554
1295 W Fairfield Dr, Pensacola: M-F 8-5

Safe Harbor Pregnancy Medical Center.....916-7233
*2280 N 9th Ave, Pensacola: M, Th 9-5, T12-5, W 9-4,
 F 9-12*

SHELTERS—ABUSED WOMEN and MEN

FavorHouse - Escambia 24/7434-6600

SHELTERS—FAMILIES with CHILDREN

Loaves & Fishes438-7616
257 E Lee St, Pensacola

Family Promise623-5300
6796 Alice St, Milton: M-F, 9-4:30, transitional housing

Ferris Hill Baptist (Cold Weather ONLY).....623-3500
5848 Chaffin St, Temperature below 40

Ensley First Baptist Church.....530-2429
*Cold Weather Shelter, Women, Women w/ Children
Temp must be 40 or below
50 W Johnson Ave, sign in 6pm-8:30pm
Can come after 8:30pm escorted by a police officer.
Meal & Shower provided, Check out 7am next day
www.ensleyfbc.org*476-2221

SHELTERS—MEN

Heavenly Blessing341-5039
1614 N "T" St, Pensacola

Master's Touch (ex offenders welcome)982-1655

The Salvation Army (men & women).....432-1579
1310 N "S" St, Pns: 4pm-8am, ID required, call first

Waterfront Rescue Mission436-7868
*348 W Herman St, Pensacola: M-S Check in 3-6:30pm, Su 5:30-8pm
ID required, check out 8am*

SHELTERS—WOMEN

Chloe's House324-0555
Women 18+ with children: call 8-4

Family Promise623-5300
(families with children, women with children, pregnant women and men with children) 6796 Alice St, Milton

Loaves & Fishes438-7616
Pregnant women or women with children

Mary's Shelter1-866-823-4674
Pregnant women 19+, Elberta, AL

The Salvation Army (men & women).....432-1579
*1310 N "S" St, Pns: 4pm-8am ID required
Check in daily 4:30pm to 9pm, call first*

Women With Clear Vision.....434-5252
2105 W Gregory St. Pns: M-F 10-4

SHELTERS—YOUTH

Currie House (runaway teens).....453-2772
4610 W Fairfield Dr, Pensacola

Children's Home Society M-Power House.....266-2700
Unaccompanied youth

SHOWERS

Alfred-Washburn Center..... 435-7427
31 Murphy Ln, Pensacola: M,W-S 10-1
Nothing Lost Outreach.....618-560-9097
Sunday 2pm-5pm, prior to service: 348 W Herman St

SOCIAL SECURITY

Social Security Office.....1-877-505-4550
411 W Garden St, Pensacola: M,T,Th, F 9-4; W 9-12
Benefits and Supplemental Security Income (SSI)
www.socialsecurity.gov | 1-800-772-1213

SUBSTANCE ABUSE SERVICES

Alanon / Alateen 474-5177
www.al-anon.alateen.org.....1-888-425-2666
Alcoholics Anonymous 433-4191
http://aapensacola.org/
American Self Help Clearinghouse.....1-800-367-6274
Bradford-Pensacola.....308-7720
M-F 8:30 - 5:30/24-7 on call
CDAC Business hours: M-F 8-5.....434-2724
House of Liberty (men only)..... 438-5230
Lakeview Center-Pensacola..... 469-3500
Century 256-6280
Pensacola Metro Treatment Center 968-3565
(Outpatient Methadone Program) 2420 S Hwy 29, Pns
Narcotics Anonymous 723-4813
Meeting schedule: www.pensacolana.org
Teen Challenge.....www.teenchallengepensacola.com
Men's or Women's Program..... 453-4300
Waterfront Rescue Mission
A Christian Recovery Program.....478-4044
Men's Shelter 436-7868
W.I.S.E. (women only)..... 433-9800

3804 N 9th Ave, Pensacola, M-F 8-5
The Marchman Act and Baker Act are two acts under Florida law which are intended to help people get the treatment or care they need. The Baker Act encourages voluntary admission for psychiatric care, but under certain criteria, a person can be involuntarily admitted for evaluation/psychiatric care if their welfare is at stake. The Marchman Act is intended to get treatment for those suffering from an addiction-going to treatment can be voluntary or involuntary depending on the circumstance. The Marchman Act is initiated through the court with a petition followed by a hearing.

TELEPHONE ASSISTANCE

- Assurance Wireless**.....1-888-321-5880
- Disability Resource Center (CIL)** 595-5566
3600 N Pace Blvd, Pensacola, M-F 8-4
- Lifeline Assistance**.....1-800-342-3552
Offers those receiving state or federal assistance an affordable telephone connection; available in English and Spanish
- SafeLink Wireless**.....1-800-723-3546

TRANSPORTATION

- Escambia County Area Transit (ECAT)** 595-3228
1515 W Fairfield Dr, Pensacola
www.goECAT.com
For ADA Transportation information call....595-0501

VETERANS

- Escambia County Veterans Service Officer**...595-1479
221 Palafox Pl, Suite 200 Appt Only M—F 8-5
- Food for Veterans, Inc (Food for Vets)**.....420-0170
1772 Sea Lark Ln, Navarre. Walk in only. Military affiliated ID and photo ID required. 8-1 consecutive 3rd F and S each month. www.foodforvets.org for more information.
- Gulf Coast Veterans Advocacy Council**..888-838-6694
- Monument to Women Veterans, Inc**.....572-5474
www.monumenttowomenveterans.info
- Pathways For Change, Family Center**637-1429
- 90Works**.....1-855-909-6757
- Volunteers Of America Veteran Housing**.....471-1636
1617/1622 Blackwell Ln, Interviews held every W 9am
- Department of Veterans Affairs** 912-2206
790 Veterans Way, Pensacola, walk-in: M-F 7:30-4
- Pensacola Vet Center (Readjustment Counseling)**
4504 Twin Oaks Dr, Pensacola 456-5886
- Veterans' Upward Bound** 484-2068
1000 College Blvd, Bldg 6, Rm 658: M-F 7:30-4
- Veteran Affairs Regional Office**.....1-800-827-1000
- CareerSource Escarosa** 607-8700
Veterans employment assistance, M-F 7:30-4:30

VOCATIONAL REHABILITATION

- 600 University Office Blvd, Bldg 2 Pns*.....494-7200
- 600 University Office Blvd. Bldg 5 Pns*.....494-7152
- 600 University Office Blvd Bldg 6 Pns*.....471-6950
- 1000 College Blvd, Bldg 6, Rm 659, Pns* 316-2100

VOTER REGISTRATION

Escambia County Election Office.....595-3900
213 Palafox Place, Pensacola, M-F 8-5
Escambia County Clerk of Court.....595-4310
190 W Government St. Pns. M-F 8-5
Courthouse: 190 W Government, Pns.....595-4400

HELPFUL NUMBERS AND HOTLINES

EMERGENCY & LAW ENFORCEMENT

Ambulance, Fire/Rescue, Police, Sheriff911
Escambia Co Sheriff's Department.....436-9630
Victims Advocates.....436-9294
Victims Advocates.....436-9598
Pensacola Police Department435-1900
Desk Sergeant.....435-1901

CRISIS HOTLINES

Favor House Domestic Violence
Escambia DV Crisis Line434-6600
National Suicide Prevention Lifeline .. 1-800-273-8255
Sexual Violence Helpline..... 433-RAPE(7273)

TEEN HOT LINES

Boy's Town Crisis Line 1 800-448-3000
Covenant House Crisis Nine Line 1 800-999-9999
Currie House453-2772
Runaway Teens1 800-786-2929

QUICK REFERENCE

Abortion Alternative Hotline.....916-7233
Abuse Registry
Children, Disabled & Elderly 1 800-962-2873
Domestic Abuse 1 800-500-1119
TTY..... 1 800-453-5145
Alcoholics Anonymous.....433-4191
Blind Services.....484-5122
Family Health Line of Florida1 800-451-2229
Information and Referral
United Way 2-1-1 (Escambia).....2-1-1 or 595-5905
Florida Relay..... 1 800-955-8770
TTY..... 1 800-955-8771
Florida Dept. of Financial Services.....1-800-342-2762
Gamblers Anonymous.....1-855-222-5542
Migrant National Assistance.....1-800-234-8848
Narcotics Anonymous.....723-4813
Meetings: www.pensacolana.org
Office of Congressman Matt Gaetz.....479-1183
Advocate for constituents w/VA, IRS, SSA, USCIS etc.
Planned Parenthood.....1-800-230-7526
State of Florida.....*www.myflorida.com*

In loving memory of Maurice, Susan Joy, and our homeless friends who passed away in 2018.

Supported By

