



Customer Pipeline

Emerald Coast Utilities Authority

ECUA Honored with Two Peak Performance Awards

The Emerald Coast Utilities Authority has again earned Peak Performance Awards for the 2017 monitoring calendar year. The Peak Performance Awards program, sponsored by the National Association of Clean Water Agencies (NACWA), recognizes public wastewater treatment facilities for their outstanding compliance records during a full calendar year.

The ECUA's Pensacola Beach Water Reclamation Facility (PBWRF) received a Silver Peak Performance Award. To qualify for this honor, a wastewater treatment or water reclamation facility must have had five or fewer excursions in the compliance of the National Pollutant Discharge Elimination System (NPDES) permitting limits. The PBWRF experienced one excursion out of the 4,165 annual compliance points monitored, while the ECUA's Bayou Marcus Water Reclamation Facility (BMWRF) earned a Gold Peak Performance Award with its perfect compliance record. The BMWRF met every one of its 3,560 compliance points throughout the 2017 calendar year! ECUA's Bayou Marcus WRF has earned a Peak Performance Award in 17 of the last 20 years, and the Pensacola WRF has earned this honor nine times.

The Central Water Reclamation Facility (CWRF), which provides reclaimed water daily to ECUA's industrial partners, Gulf Power and International Paper, is an advanced wastewater treatment (AWT) facility that the Authority has operated since its construction in late 2010. Since then, the CWRF has earned four Peak Performance Awards. The CWRF was built to replace the Main Street WWTP, which was damaged in 2004 by Hurricane Ivan, and earned the Peak Performance Award during its final full year of operation in 2011.



From Left to Right: Clarence "Sonny" Bonds, Plant Manager, BMWRF; Randy Sears, ECUA Director of Water Reclamation; Steve Routt, Plant Manager, PBWRF.



Mark Your Calendars!

ECUA business offices will be closed Thursday and Friday, **November 22 and 23**, in observance of the Thanksgiving holiday.

Sanitation Pick-up Schedule for the Thanksgiving Week (Escambia County ONLY)

Residential Customers
Garbage, Yard Trash & Recycling Services

Thursday collection will be on **Friday, Nov. 23**

Friday collection will be on **Saturday, Nov. 24**

Commercial Customers
Dumpster Services

Thursday collection will be on **Wednesday, Nov. 21** (the day BEFORE the holiday.)

Friday and Saturday collections will not change.

Have a Safe and Happy Holiday!

ECUA Residential Grease Recycling Program

Deep-fried turkey, thick gravy, sweet potato casserole.... These are typically part of the delicious, traditional holiday fare that is wonderful on the table but not so in our sewer lines. This is the time of year when it really is important to dispose of household grease correctly, in order to avoid sanitary sewer backups and overflows. Proper disposal of grease is essential to ensure that your home's plumbing and ECUA sewer lines don't get "all choked up." Pouring cooking grease down the drain is **never** recommended because as grease cools, it hardens, leading to "chokes" in your plumbing or sewer line. With the cooler temperatures that occur during this time of year, the grease tends to harden more quickly.



Grease-choked sewer interior

The aim of ECUA's Residential Grease Disposal Program is to help our customers capture and dispose of their cooking grease in an environmentally safe and effective way.

Here's how it works: First, return the used oil to its original container, if possible, or pick up a grease container that you can use to store and dispose of household cooking grease at one of the twelve ECUA Grease Recycling Disposal Stations conveniently located throughout our service area (please visit our website for a complete list of locations). Return your filled container to any of the designated drop-off locations, exchange it for an empty container, and you are ready to repeat the process. Once the cooking oil and grease is collected, it's then recycled as biodiesel fuel. It's that simple!



GIS Day 2018

Sponsored by ECUA, in coordination with UWF



What is GIS?

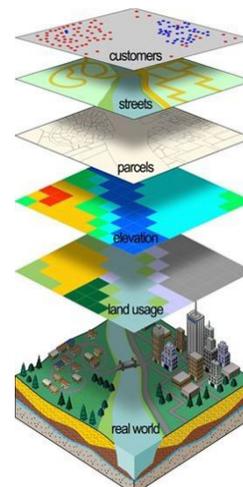
GIS is a geographic information system (computer hardware, software, and geographic data) that is able to capture, manage, analyze, and display all forms of geographically referenced information. GIS solutions are used by GIS professionals worldwide in many government, education and business settings.

What is GIS Day?

GIS Day is a global event for users of Geographic Information Systems, designed to help educate the public about how geography makes a difference in their lives, and to demonstrate the GIS technology.

Join Us and Learn More About It! When: Wednesday, November 14, 2018

Where: ECUA Main Building
Ellyson Industrial Park
9255 Sturdevant St.
Pensacola, FL.



We'll be Open to the Public from 8:00 am to 3:00 pm
Join us for Displays, Demos, Door Prizes,
Geo-caching, Refreshments and more!

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