



# Customer Pipeline

Emerald Coast Utilities Authority

## Capital Improvement Projects for 2018

The ECUA has been in existence for only 36 years, having been created in October 1981 through a special act of the Florida Legislature, with the combining of water and wastewater assets belonging to the City of Pensacola and Escambia County. In 1992, ECUA purchased the sanitation collection franchise from Escambia County and began providing service to customers south of Beck's Lake Road. In that relatively short time-frame, ECUA has realized many significant and important achievements. A few that come to mind include the replacement of the Main Street Wastewater Treatment Plant with the state-of-the-art Central Water Reclamation Facility in Cantonment, the consolidation/elimination of 8 small wastewater treatment/package plants, the addition of 100-plus sewer lift stations, the construction of a sub-aqueous 24-inch potable water line to serve Pensacola Beach, the doubling of the system's potable water storage capacity, and the addition of a regional recycling processing facility and composting facility. Whew!

To be certain, this listing is impressive but in reality, it is just scratching the surface. There is still so much work to be done! With over 3,000 combined miles of water and sewer mains in our system, 29 active water wells, and nearly 400 sewer lift stations, our systems' infrastructure is always in need of updating, repair and replacement. The Capital Improvement Program (CIP) will provide funding in Fiscal Year 2018 to tackle 52 capital improvement projects (at an estimated cost of \$46.8 million), which through lack of funding, have been on the ECUA's 'To Do' list for several years. These include such projects as:

• Sanitary Sewer Inflow & Infiltration (I & I)	\$4,000,000
• Utility Relocations due to Road Projects	\$1,000,000
• Stockdale Sewer Expansion Project	\$3,000,000
• Navy Point Phase IV Sewer Expansion Project	\$3,500,000
• Lift Station Rehabilitation	\$3,000,000
• West Well Water Facility Replacement	\$2,500,000
• Cantonment Water Well Facility Replacement	\$1,200,000
• Royce St. Water Well Facility Replacement	\$1,200,000
• Oversizing of Water & Sewer Lines for Developments	\$1,000,000

Together, this handful of projects will require about half of the capital improvement funding for 2018, and beginning in January, we will delve into these projects in greater detail in our monthly newsletter. In the January issue, we'll cover the Inflow and Infiltration Project.



## Mark Your Calendars!

ECUA offices will be closed **Friday, December 22** and **Monday, December 25** in observance of the Christmas holiday, and on **Monday, January 1 2018**, in observance of the New Year's holiday.

The Customer Service office and walk-in payment area **ONLY** will be closed on **Friday, December 29**. All other ECUA offices and the drive-thru window will be open on this day.

**There are NO CHANGES to the Sanitation Collection Schedules this holiday season for Mainland Escambia Co. customers.**

**Pensacola Beach holiday collections will be on Tues., Dec. 26. and Tues., Jan. 2**

**Have Safe and Happy Holidays!**



## Let's Keep it Clean!

Please help us keep our recyclables clean by placing only accepted recyclables in your recycling cart, and remember, liquids and garbage can contaminate recyclables, reducing their value and potential for reuse.

### What is NOT Recyclable?

- Plastic Shopping Bags
- Plastic & Metal Hangers
- Bedding or Linens
- Aerosol Cans
- Juice Boxes / Bags
- Polystyrene (StyroFoam®) Products
- Household Garbage
- Yard Waste
- Garden Hoses
- Clothing
- Diapers
- Window Blinds
- Carpeting or Rugs
- Tarps
- Construction Materials
- Bubble Wrap
- Medical Waste and Sharps
- Food Waste
- Waxy/Paper Food Containers

(Milk & Ice Cream Cartons, etc.)

• Plastics that have non-recyclable icons like these --  
Note that the text area may be blank or it may specify a type of plastic such as Multi-Layer or Plastic Cover.



## Dreaming of a Green Christmas

The days are getting (somewhat) cooler and shorter with a chill in the air. Yes, it's that time of the year again as we approach the holiday season. By popular demand, we're reviewing some of our most favorite and fun ways to incorporate some green activities in our holiday planning and activities, no matter which holiday you may celebrate. Visit us at [www.livegreenecua.com](http://www.livegreenecua.com) for details on all our eco-friendly programs.

- **Conserve Water** : As we begin the Sewer Averaging Period, now is a great time to be mindful of water consumption and do our best to conserve.
- **Protect Our Groundwater**: Remember that our drinking water comes from the Sand-and-Gravel Aquifer, and anything that is poured on the ground has the potential to contaminate our drinking water supply. Dispose of chemicals and household contaminants safely in the landfill or at an approved collection site.
- **Put Your Home's Plumbing on a Fat-Free Diet**: Fats, Oils and Grease (FOG) can clog up household plumbing and the sanitary sewer collection system. Dispose of FOG in an eco-friendly way and help prevent sanitary sewer overflows.
- **Recycle Your Christmas Tree and Feed the Compost Pile**: When it's time to take down the decorations, place your real tree (free of decorations, tinsel and tree stand, please!) or wreaths out by the curb on your usual collection day for pick-up as part of your regular yard waste collection. ECUA will compost the trees with the other usual yard waste at our new Biosolids Composting Facility. It's a Win-Win!
- **Reuse Plastic Bags**: Reuse plastic bags as trash can liners or use them when you're mailing packages as a lightweight packing buffer. Also, many large retailers have recycling stations for plastic bags so keep an eye out for those locations.

Remember, ECUA will pick up cardboard boxes from all of those gifts through our residential recycling bulk program. Break down large cardboard boxes and call our Customer Service Department to request a bulk recycling pick-up and watch them disappear on your usual collection day!