

Admissions

- **Appointment Policy**

We welcome appointments and emergency walk-ins.

Request an appointment by calling (636) 458-6569 or through your Pet Portal. Log-in to get started!

- **Pre-surgical Policy**

We ask that no food or water be given after midnight the night before surgery for dogs and cats.

We require pre-surgical bloodwork for any patients who have not had a blood chemistry performed in the past 6 months.

Also, we place an I.V. catheter in our patients to provide fluid therapy during the procedure, which helps maintain blood pressure and give emergency medications if necessary.

- **Overnight Patients**

We have a nurse or doctor check on critical patients as needed on an individual basis.

- **After Hours Emergencies**

For true emergencies call our Emergency Pager #: 800-332-8996. We provide after-hours emergency services, with our doctor, for our small animal and equine clients. Our voice mail also has the emergency pager number to contact the doctor on call; our doctor will call you back within 10 minutes; If you do not hear from our doctor, please try again.

- **Payment Options**

Payment is due upon completion of services or we can set up credit through Care Credit. We accept cash, personal checks, Visa, MasterCard, American Express, Discover, Care Credit, and Traveler's checks.



- **Discounts**

We provide Multiple Pet discounts for clients with 3 or more small animal pets. Equine clients get a 10% discount on in-clinic appointments only, for dentals and vaccinations. Please [contact us](#) for details.

