



CENTRE ANIMAL HOSPITAL
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Appointment Policy

To allow ample time for all patients and scheduled surgical procedures, we operate primarily by appointment. Please call the hospital to schedule an appointment. If scheduling is difficult, we can arrange drop-offs, as well as early morning, evening, and Saturday appointment times if available. Emergency cases shall always receive top priority, which is why occasional appointment delay is inevitable. Please realize that we make a sincere attempt to see each client on time.

For your convenience, drop-off appointments are available. A 'drop off' means you could bring your pet at the time that works best for you and leave him/her with us for a couple of hours. Usually we will ask you to drop off sometime in the morning so our doctors can examine the patient in between appointments or at the time purposely reserved for admitted patients. Once the doctor is done, he/she will give you a call to go over the diagnosis and to give you discharge instructions.

For the safety of all animals in our care, we require that all vaccinations be up to date. Even though we make every effort to make our patients feel comfortable during visits, they may be a little uneasy about new people, new surroundings and other pets. This is one of the reasons we ask you to restrain your pet. We recommend that animals be placed on a leash or in pet carriers before entering the waiting room.

Patient Arrival Policy

For your protection, and that of others, all dogs must be on a leash and properly controlled while in the waiting area or exam rooms.

All cats must be presented in an appropriate cat carrier or on a leash.

Privacy Policy

Centre Animal Hospital recognizes the importance of protecting the personal privacy of its clients, its patients and those individuals who visit our website.

Your privacy is also protected in our hospital. At no time is any information given out about the client or the pet without the consent of the owner.

Payment Policy

We require full payment at the time that services are rendered. For your convenience, we accept Visa, MasterCard, Discover, cash, personal checks, and CareCredit. For more information about CareCredit, please speak with one of our employees.

Purina Care is Health Insurance for your pet, sign up at www.purinacare.com.



CareCredit[®]
Patient Payment Plans

We are pleased to offer CareCredit as a service to our clients. With CareCredit, you can finance up to 100% of your veterinary costs so your pet can receive the necessary veterinary care they need immediately. You can conveniently pay with low, monthly payments. CareCredit can be used for pet supplies, ongoing, or emergency treatment without having to reapply. See below for further information or ask any member of our staff.

What is CareCredit?

CareCredit is a credit card offering convenient monthly payments. It can only be used at healthcare professionals that accept it. There are over 75,000 participating dentists, veterinarians and eye care professionals at which you can use your CareCredit card. There are no upfront costs, no annual fees, and no pre-payment penalties.

How is CareCredit different from a Visa or Mastercard?

For transactions over \$300, you have 6 months interest free.

How can I get a CareCredit card?

By phone - Call 1-800-365-8295 to apply by phone. The automated service is available 24/7. They will give you your CareCredit card number immediately as well as your credit limit. Write this number in a safe place until your actual CareCredit card arrives by mail.

By mail - You can either download an application from the CareCredit website or ask at our front desk for an application. After approving your application, you will receive your CareCredit card by mail.

On-line - At www.carecredit.com, you can complete an on-line application. Same as by phone, you can get instant approval. Also at the website, you can get an estimate of your monthly payments, view your transaction history or make your monthly payment.