Our policies

All refills must be called in 24-48 hours in advance. Prescription medications are non-returnable.

Dogs must have been in for an exam in the past year, and have a current heartworm test to purchase heartworm prevention. If any doses are missed or we do not have proof the dog is up to date on a heartworm prevention a new heartworm test must be done before you can continue the heartworm prevention.

All fees are due at time of service. We accept cash, checks, credit card (Visa, MasterCard, Discover), Care Credit, MedVet Pay. Please provide the following information for billing purposes. Driver license ______Social security _____ I grant North East Animal Hospital permission to post my pet's pictures and/or story on the North East Animal Hospital web site or on social media sites. Signature _____ Date ____ I certify the above information is correct and complete and herby authorize you to make any inquiries you feel necessary to evaluate, verify or check my information via of credit file or other. I also understand that if I default on any payments I will be responsible for collection fees, court costs, sheriff fees, late fees or interest and attorney fees. For office use only Client ID Phone H: _____ C: _____