

# **Frequently Asked Questions**

Here are some questions/answers that we are frequently asked. If you have additional questions that aren't covered here, please feel free to give us a call at 814-238-5100.

### 1. What are the Hospital hours?

Our hospital is open Monday through Thursday from 7:30am to 7:00pm, Friday from 7:30am to 6:00pm and Saturdays from 8:30am until 12:00am. The clinic is closed on Sunday.

#### 2. Do I need to have an appointment?

Yes, patients are seen by appointment. See our hospital policies more information.

## 3. What forms of payment do you accept?

Cash, Check, Mastercard, Visa, Discover and Care Credit.

## 4. Can I make payments?

Payment is required at the time of service.

#### 5. At what age can I have my pet spayed or neutered?

Spaying or neutering can be done at approximately 6 months of age. Your pet is given an exam prior to surgery to help determine whether your pet is healthy enough to undergo the surgical procedure. Current vaccinations are required at the time of surgery. Also a pre-anesthetic blood screen is recommended prior to undergoing anesthesia and surgery, especially for older pets.

## 6. What is the pre-anesthetic blood screening?

This is a blood test that is run here in the clinic prior to surgery. It tests the organ functions, blood counts and clotting function of your pet. The pre-anesthetic blood screening is done to assure safety during surgery and the ability to heal following surgery.

## 7. How long do the sutures stay in after my pet's surgery?

Procedures involving sutures usually require them to be removed 10 to 14 days following the surgery.

## 8. Is it a good idea to let my pet have at least one litter?

No, there is no advantage to letting your pet have one litter. However there are plenty of advantages to having you pet spayed or neutered. These advantages include decreasing the chances of breast tumors later in life, decreasing the chance of cystic ovaries and uterine infections later in life, decreasing the desire to roam the neighborhood, decreasing the incidence of prostate cancer later in life, helping prevent spraying and marking, and also decreases the surplus of unwanted puppies and kittens.

# 9. Do you board pets?

No, we do not board pets.