



Suburbia North Animal Hospital

New Client / New Patient Information

Owners Name _____
Address _____
City _____ State _____ Zip Code _____
Home Phone # _____ Work Phone # _____
Cell Phone # _____ Spouse's Name and Cell Phone # _____
Preferred Contact Method (Please circle) HOME WORK CELL
TDL# _____ DOB: _____
E-mail address _____
(By providing your email address you will be signed up to obtain access to your pets' medical records and purchase from our secure online store with your free Pet Portal! We do not sell your information. Your e-mail is for Suburbia North's private use.)

PET INFORMATION

Name _____ DOG CAT OTHER
Breed _____ Color _____
Female _____ Male _____ Spayed/Neutered? Y N DOB or Age _____
Name _____ DOG CAT OTHER
Breed _____ Color _____
Female _____ Male _____ Spayed/Neutered? Y N DOB or Age _____

Please give a copy of your pets recent vaccine records to the receptionist. If you do not have them on you can fax or email them to 281-443-4950 or ask.jennifer@suburbiavet.com. We can also try to call your previous animal hospital to request copies if you like.
Previous animal hospitals name and phone number _____

Reason for visit _____
Describe any chronic health issues _____
Who can we thank for referring you to us? _____
If candid pictures are taken of your pet while staying with us, do we have permission to post their pictures on our fun and active Facebook page? YES NO

Suburbia North Animal Hospital Policies

Payment policy:

1. For some treatments or hospitalized care, a deposit is required, and we will notify you of the amount before the pet begins treatment.
2. Suburbia North Animal Hospital charges \$35 for returned checks.
3. We require full payment at the time that services are rendered. For your convenience, we accept Visa, MasterCard, Discover, American Express, Care Credit, Cash and Personal checks with a valid license.

Appointment policy:

1. To allow ample time for all patients and scheduled surgical procedures, we operate primarily by appointment. Emergency cases shall always receive top priority, which is why occasional appointment delay is inevitable.
2. Surgeries must be scheduled in advance. Surgery drop off time is between 7 - 8 am. All surgery patients except for exotic pets must not eat past 8 pm the night before their scheduled surgery. Clients need to allow at least 5 minutes during their surgery drop off to fill out paper work.

Boarding policy:

1. The client must be a current client with us for more than 6 months. All dogs boarding with us must be current on DHPP, Rabies, Bordetella, Heartworm Test and Intestinal Parasite Testing. All cats boarding with us must be current on FVRCP and Rabies. Our boarding space is limited so we suggest calling in advance for a reservation.

Heartworm prevention policy:

1. We must have a current heartworm test on all canines in order to refill heartworm medication. Heartworm medicine IS A PRESCRIPTION.

Online pharmacy policy:

1. Because of continued problems with outside internet pharmacies disregarding our written orders, filling wrong prescriptions and filling prescriptions without permission we no longer fill orders sent to us by fax machine or phone. We strive to make sure that your pets' medical records are up to date and complete. A significant amount of time is needed to make sure that prescriptions filled at outside pharmacies are documented correctly and that they have been approved by the doctor in accordance to Texas State Law.
2. Clients who wish to purchase their medications elsewhere can pick up a written prescription and the prescription fee is \$15.

By signing below you acknowledge that the information you provided is correct or to the best of your knowledge and that you understand our hospital policies.

Signature of owner _____ Date _____