

Suburbia North Animal Hospital Prices & Policies

281-443-2362 / Fax 281-443-4950 / www.suburbiavet.com / ask.jennifer@suburbiavet.com

Regular Canine & Feline Office visit- \$55.00

(Prices are subject to change)

<u>Canine Vaccines:</u>	<u>Feline Vaccines:</u>
Office visit with vaccines- \$45	Office visit with vaccines- \$45
DHPP- \$31	FVRCP- \$25
Rabies- \$13	<u>Rabies- \$13</u>
Heartworm Test- \$33	Total - \$83
<u>Intestinal Parasite Test- \$25</u>	+ Feluk vaccine- \$40
Total - \$147	Total - \$123
+Bordetella- \$16	+ Feluk/FIV test - \$43 (only for stray)
Total - \$163	Total - \$166
Must be eligible for 3 year rabies vaccine which is \$26.00	Must be eligible for 3 year rabies vaccine which is \$26.00

Puppy and Kitten Packages are also available!

Payment Options:

- For some treatments or hospitalized care, a deposit is required, and we will notify you of the amount before the pet begins treatment.
- Suburbia North Animal Hospital charges \$35 for returned checks.
- We are happy to provide all the necessary documentation to clients with pet insurance so they may submit a claim to the insurance carrier.
- We require full payment at the time that services are rendered. For your convenience, we accept Visa, MasterCard, Discover, American Express, Care Credit, Cash and Personal checks with a valid license.

Appointment policy

- To allow ample time for all patients and scheduled surgical procedures, we operate primarily by appointment. Emergency cases shall always receive top priority, which is why occasional appointment delay is inevitable.
- For convenience Day Admit appointments are available. A "day admit" means the client can bring their pet at the time that works best for them and leave him/her with us for a couple of hours. Usually we will ask them to drop the pet off sometime in the morning so our doctors can examine the patient in between appointments and surgeries.
- Surgeries must be scheduled in advance. Surgery drop off time is between 7 - 8 am. All surgery patients except for exotic pets must not eat past 8 pm the night before their scheduled surgery. Clients need to allow at least 5 minutes during their surgery drop off to fill out paper work.

No show policy

The client must at least call to cancel appointment, boarding reservation, or surgery. If this is not done, and the client fails to show up for their scheduled visit then a fee will be assessed to their account.

Heartworm prevention policy

We must have a current heartworm test on all canines in order to refill heartworm medication. Heartworm medicine IS A PRESCRIPTION.

Online pharmacy policy

Because of continued problems with outside internet pharmacies disregarding our written orders, filling wrong prescriptions and filling prescriptions without permission we no longer fill orders sent to us by fax machine or phone. We have done everything we can to keep our prices within reach of you, our valued client. Even though companies like 1800 pet meds claim to have cheaper prices we feel that you will find that are prices are the same if not better.