



Copake Veterinary Hospital

2011 Customer Satisfaction Survey

1. On a scale of 1 to 10 (1 being unacceptable and 10 being the best you've ever experienced) how would you rate how the Copake Veterinary Hospital serves your veterinary needs?

2. Why do you use the services of the Copake Veterinary Hospital?

3. If you could improve one area of the Copake Veterinary Hospital's service to you what would it be? Why?

4. What product or service would you like the Copake Veterinary Hospital to add to its current offerings?

Thank You for participating in the 2011 Copake Veterinary Hospital Customer Satisfaction Survey. Please mail to:

**The Connors Group
1 Devonshire Lane
Ballston Lake, NY 12019.**

The Connors Group

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