

FREQUENTLY ASKED QUESTIONS

REGISTRATION

How do I register?

Registrations are completed online.

A number of members and non-members at my firm are interested in a program. Can we register as a group?

There are special rates available for groups of 10 or more people. Please contact us at futures@cba.org to register a group.

PROGRAM FORMAT

What format are the recordings?

These programs are presented as MP4 videos and will be viewable on most video players.

Can I share the video links that I have purchased with a friend or colleague?

Videos are provided for the sole use of the purchaser and may not be copied, reproduced, uploaded, posted, publicly displayed, translated, distributed, shared, modified, made available on a network or other website, used to create derivative works, or transmitted in any form or by any means whatsoever without the prior express written permission of the Canadian Bar Association. Accreditation will only be associated with the member that has purchased the program.

ACCREDITATION

I live in a jurisdiction with continuing professional development (CPD) requirements. Do these programs count as they are recordings?

The majority of jurisdictions allow for recorded programs to count towards CPD hours. Please click on the "accreditation tab" on the program webpage. It is also a good idea to consult your law society for specific rules on viewing program recordings.

I live in Quebec and need an attestation form for each program I attend. How do I get it?

Attestation forms will be emailed as requested. Please email futures@cba.org - if your organization purchased a group registration, CBA requires a list of participants in order to provide individual attestation forms.

I live in a jurisdiction with an ethics, professional responsibility and/or practice management (EPPM) requirement. Do these programs qualify?

Please consult the "Accreditation" tab on each program registration page for information regarding EPPM content.

ACCESSING THE PRESENTATION AND MATERIALS

How do I access the presentation?

Upon purchase, you will receive an email confirmation with a link(s) to the video dashboard which includes all the materials related to the video.

PAYMENT

How do I pay?

You can pay when you register using a credit card (Visa, MasterCard, or American Express).

How do I get a receipt for my payment?

Receipts are automatically generated and emailed to you once your purchase is complete.

Are there student rates available for these programs?

We do not offer student pricing for the Digital Literacy Series as we are already offering this series at a value-added rate.

CANCELLATION POLICY

As videos are sent automatically with your receipt, refunds are considered on a case by case basis. If a refund is granted, please note that a 20% administrative charge will apply.