

The JOHN MAXWELL **Team**
90 Day Success Roadmap

GETTING
STARTED

1. Mark your calendar with the following items:

Estimated Time Investment	Task	Date Complete	Notes
	Go to the JMT Calendar and review all the calls		
15 min	Become familiar with when the different types of calls are scheduled; orientation calls, support calls, 90 Day Success Roadmap and teaching/Q&A calls. MAIN/CALENDAR		
	Dial-in number and passcode for the Tuesday and Saturday teaching/Q&A calls are located on the JMT Calendar page		
1 Hour	This is a high priority item! Make sure you watch the "Orientation Video for New Members" found under the Orientation Tab Please note that all call times are EASTERN TIME (New York Time Zone). If you are using SKYPE to dial-in, please refer to the Frequently Asked Questions (FAQs) on the site. SUPPORT/FAQ's		
	Schedule and attend the weekly 8pm ET - Tuesday and 8am ET - Saturday JMT Live Teaching Calls:		
	Dial-in number and passcode for the Tuesday and Saturday teaching/Q&A calls are located on the JMT Calendar page		
2 Hours per week	Please attend a teaching call as soon as possible and introduce yourself to get integrated into the team more quickly. We highly recommend attending the calls live and also invite you to participate during the call by asking questions and sharing your learning experiences to enhance your learning experience. All calls are recorded and may be listened to at a later date at your convenience. COURSES/ARCHIVED LIVE CALLS		
	Please note that all call times are EASTERN TIME (New York Time Zone). If you are using SKYPE to dial-in, please refer to the Frequently Asked Questions (FAQs) on the site.		
	Mark your calendar with the Live Event Dates:		
	Set up 30, 60, 90 day reminders for the Live Training to:		
30 min	Register for the live event as soon as registration opens		
	Book your hotel reservation: We strongly encourage you to book your hotel reservation at the main hotel where the event is being held. Rooms may be limited, so don't wait to reserve your room.		
	Book your flight/transportation		
	Note: Your meal plan is included as part of your event registration.		
	Click on the LIVE EVENT tab on the On Line University for more		

2. Log onto the Online University (johnmaxwellgroup.com)

Estimated Time Investment	Task	Date Completed	Notes
5 min	Login using the password that was sent to you via email. If you are unable to locate it, we recommend you check your SPAM folder.		
	Become familiar with the Online University:		
1.5 hours	Browse around the site and become familiar with the layout and where materials are located.		
	Make sure your computer has all the proper system upgrades and software downloads so that you can watch the videos and listen to the audio files. Consult with your computer technician / administrator for further assistance.		
	Notice: Depending on what payment plan you are on, you may not have access to all the resources on the website. SUPPORT/SITE ACCESS LEVEL		

3. Read the Frequently Asked Questions (FAQs)

Estimated Time Investment	Task	Date Completed	Notes
1.5 Hours	This is an extremely important step!! The FAQs contains important and priceless information that will ensure your JMT journey is a smooth one!		

4. Take note of the Live Support calls

Estimated Time Investment	Task	Date Completed	Notes
	As a way to better serve you, we have a regular live support calls scheduled daily to answer your questions live, rather than through email. Any emails that are sent to our admin teams (Admin, Accounting, Tech, and General support) will be auto-responded with an invite to join one of the customer service calls. Become familiar with the schedule and join in and ask any questions you may have. Please reference the JMT calendar for the live support call schedule.		
	Dial-in number and passcode for live support calls are located on the JMT Calendar page.		
1 Hour (Optional)	Your questions will be answered in the order they are received. We do two live support calls Monday through Friday. These are provided to provide you immediate assistance in getting started with the team and answering your questions. These calls are to answer your basic question. Refer to the team training calls for support in growing your business and using the course content. For Accounting questions, a caller may be taken out of the queue in order to answer a question and respect your privacy.		

5. Join the Facebook Community

Estimated Time Investment	Task	Date Completed	Notes
	Join the Official John Maxwell Team Facebook Page created just for the John Maxwell Team Members.		
20 min	Send an email to admin@johnmaxwellteam.com requesting to be added. Make sure you include the email address associated with your facebook page in your email. Then watch for an invitation from Facebook to join the groups.		
	IMPORTANT: Read the Facebook policy in its entirety SUPPORT/FACEBOOK POLICY		
	Post an introduction of yourself on both pages.		

Congratulations if you have completed and checked off your list all the above "Getting Started" items.