

# Trustworthy Cremation Guaranteed

## 10 WAYS WE PROVIDE PEACE OF MIND

We are proud to provide safe, secure and trustworthy cremation services—guaranteed. Here are ten reasons why you can feel confident using our cremation services yourself or for a loved one.

### **1: We personally perform all cremations.**

Our staff is with your loved one during every phase of the cremation process. From the transfer into our care, to the pre-cremation preparation, the actual cremation itself, the retrieval and processing of the cremated remains and returning the cremated remains to you, your loved one never leaves our care.

### **2: All cremations are performed individually.**

All cremations are performed individually for our client families.

### **3: We return all of the recoverable cremated remains.**

We return 100% of the recoverable cremated remains.

### **4: Our crematory is open to inspection any time.**

Our equipment is modern, meticulously maintained and available for inspection at any time. We do suggest calling first, however, in case there is a service being performed.

### **5: Our staff is available 24 hours a day.**

Our professional staff is available at any time -- day or night -- and will handle all the cremation paperwork. We will quickly obtain the signed death certificate and contact the county coroner to request the cremation authorization.

### **6: We offer 'nothing-to-hide' cremation services.**

Our crematory staff meets our high standards of care and follows strict operating policies to ensure the process. For some faiths, it is customary to witness the placement of your loved one into the cremation chamber and to start the cremation unit. We welcome all families to inspect the crematory and/or witness the cremation process. We also have our cremation price list available so there are no surprise costs.

### **7: Embalming isn't required.**

Except in certain cases, embalming is not required by law. If you do not want embalming, you have the right to choose an arrangement that does not require it, like direct cremation. If immediate cremation isn't possible, our state-of-the-art facility houses refrigeration units that can delay cremation for up to nine days.

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*Whatever you choose,  
our family and caring staff  
is here to assist you, every  
step of the way.*

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### **8: We explain your options and respect your wishes.**

Our experienced staff will explain all of the options available to you. There are a variety of services that can be combined to create the cremation that is right for your loved one.

### **9: Cremations are performed by a Cremation Certified Operator.**

All of our licensed funeral directors and operators are Certified Crematory Operators.

### **10: We help provide peace of mind for you and your family.**

Our focus is on serving the needs of our client families and so we do not cremate for any other outside funeral homes, only our family owned locations. We do not relinquish custody of your loved one to any outside party, jobber or middleman. Your loved one is safe in our care.

