

Roberts Funeral Home .inc.

RobertsFHinc.com

PO Box 207, 279 Main Street, Wellsburg, NY 14894

607-734-7811

Gregory M. Goldthwait, Manager F.D.

General Price List

Effective October 30, 2016

Prices listed are subject to change without notice.

The New York State Department of Health and the Federal Trade Commission ("FTC"), Washington, D.C., both require that certain disclosures be made by funeral providers on the General Price List. Although these disclosures are similar, they are not exactly the same. This General Price List contains both sets of the required disclosures. The disclosures required by the FTC, when different from those required by the Department of Health, are preceded by the letters "FTC."

The goods and services shown below are those we can provide to our customers. You may choose only the items you desire. However, any funeral arrangements you select will include a charge for our basic services and overhead. If legal or other requirements mean you must buy any items you did not specifically ask for, we will explain the reason in writing on the statement we provide describing the funeral services and merchandise you selected.

This list may not include prices for certain items that you select, such as cemetery charges or crematory services, flowers, newspaper notices, etc. The estimated or final prices for those items will be shown on the ITEMIZATION OF FUNERAL SERVICES & MERCHANDISE SELECTED describing the funeral services and merchandise you selected.

The FTC requires that all funeral homes throughout the United States provide a General Price List to anyone who inquires about funeral arrangements. Further, you will be provided with a price list of merchandise available including our *Casket Price List*, *Outer Interment Receptical Price List* and the *price list of other items available*.

Payment Policy

To lose someone you love is a devastating human experience. It can be traumatic and seriously impact one's judgment. Therefore, it is important to be realistic with respect to funeral expenditures.

We do not want your choices to be more than is affordable nor less than you would like to arrange. What is important is that arrangements be in keeping with your wishes and budget.

We believe in the recognition and meaningful celebration of a life that has been lived and will assist in arranging an appropriate service to meet your individual needs.

9 Payment Options

Provisions for payment are due at time of arrangements. For your convenience, we accept 10 methods of payment.

Cash - Check - Debit Card

Visa - Mastercard - Discover- American Express

Insurance Assignment of a Verifiable Policy

Advanced Payment by a Forwarding or Receiving Funeral Home

Satisfaction Guaranteed

If there is any item of our professional services or facilities that you are not completely satisfied with, there is no charge for that item.

We take the risk out of selecting a funeral home.

Benefits Assistance

We will assist in the application for and notification of Social Security, Veterans Administration, Veterans Affairs, Personnel Departments and Fraternal organizations for any available benefits that you may be entitled to receive. At your request, we will even handle all life insurance claims on your behalf.

Cash Advances

Services and merchandise provided as cash advance items will be billed at the same amount paid by the funeral firm, this includes cemetery charge, cemetery equipment supplied by vault company, crematory charges, death certificates, honorariums for clergy or others, public transportation, newspaper charges, etc.

Alternative Services

The following charges for direct burial and direct cremation do not include additional items or services, merchandise, facility use, and livery that the customer may wish to select. The direct cremation prices do not include the crematory charge. Direct Burial prices do not include cemetery charges.

If you want to arrange a direct cremation, you may use an unfinished wooden box or an alternative container. Alternative containers can be made of heavy cardboard, pressed wood or composition materials (with or without an outside covering), or may be pouches of canvas or other materials acceptable to the crematory. The direct cremation prices do include the crematory charge.

(FTC) If you want to arrange a direct cremation, you can use an alternative container. Alternative containers encase the body and can be made of materials like fiberboard or composition materials (with or without an outside covering). The minimum container we provide is leak resistant cardboard with a lid.

A. 1. DIRECT CREMATION (range of prices)\$ 3,285 to \$ 11,270

Our charge for direct cremation includes basic services of funeral director and staff; transfer of remains from place of death (local); securing necessary authorizations; positive identification by next of kin or authorized representative prior to cremation; transportation of remains to crematory; return of cremated remains to the funeral home. Plus crematory fee

\$ 3,315 Direct cremation with the alternative container

\$ 3,285 Direct cremation with container provided by customer

\$ 3,285 Direct Cremation plus the cost of any cremation casket selected from our funeral home

A. 2. DIRECT (Immediate) BURIAL (range of prices)\$ 3,185 to \$ 11,190

Our charge for direct (immediate) burial includes basic services of funeral director and staff; transfer of remains from place of death (local); securing necessary authorizations; transportation of remains to cemetery (local) using service van.

\$ 3,880 Direct (immediate) burial with \$695 Dawson Blue or Bronze cloth covered casket

\$ 3,185 Direct (immediate) burial with container provided by customer

\$ 3,185 Direct (immediate) burial plus cost of any casket selected from our funeral home

B. \$ 475 TRANSFER OF REMAINS to Funeral Home or Transfer of the remains to crematory (Includes personnel, equipment and vehicle) Local: within 25 mile radius. Charge per mile beyond local range \$1.75 per mile)

C. PREPARATION OF REMAINS

1. \$ 925 EMBALMING (including use of preparation room) In New York State, embalming is not required by law. If you do not want embalming, you have the right to choose an arrangement which does not require you to pay for embalming such as direct cremation or direct burial. If you select certain funeral arrangements, such as viewing or an open casket funeral, embalming may be required by the funeral firm.

(FTC) "Except in certain special cases, embalming is not required by law. Embalming may be necessary, however, if you select certain funeral arrangements, such as a funeral with viewing. If you do not want embalming, you usually have the right to choose an arrangement which does not require you to pay for it, such as direct cremation or immediate burial."

2. OTHER PREPARATION - Excluding Embalming

Preparation of the remains (embalming), unless selected, is not required for direct cremation or for direct burial.

\$ 225 a. Topical Disinfection

\$ 40 b. Custodial Care charge per day after first 24 hours. Custodial care will not be charged on the days when embalming or other preparation of remains occurs, visitation is held or a funeral service is conducted.

\$ 245 c. Dressing/Casketing

\$ 225 d. Cosmetology

\$ 165 e. Restoration Per Hour

\$ _____ f. Other (specify) _____

D. **ARRANGEMENTS** The charge for our services will be added to the total cost of the funeral arrangements you select. However, this charge will not be added to the cost for direct cremation, direct burial, forwarding of remains or receiving of remains because the prices for those services include this charge.

\$ 2,065 **BASIC ARRANGEMENTS** Including funeral director, other staff, equipment and facilities to respond to initial request for service, the arrangement conference, securing of necessary authorizations and coordination of service plans with parties involved in the final disposition of the deceased.

(FTC) "This fee for our services will be added to the total cost of the funeral arrangements you select. (This fee is already included in our charges for direct cremations, immediate burials, and forwarding or receiving remains)."

E. **SUPERVISION (Funeral Director & Staff)**

1. \$ 175/hr. For Visitation or Viewing other than one hour prior to service
2. \$ 1,190 For Funeral or Memorial Service, Remembrance Ceremony or Gathering of Friends - Includes Visitation or Viewing for up to one hour prior to service.
3. \$ 765 Supervision for Graveside Service
4. \$ 305 Other Supervision - Additional time and transfer for service at location other than our chapel

F. **USE OF FACILITIES**

1. \$ 50/hr. For Visitation or Viewing in addition to and other than one hour prior to service; Rate per hour or fraction thereof
2. \$ 305 For Funeral or Memorial Service at our chapel
3. \$ 305 Other Use of Facilities - for Remembrance Ceremony or Gathering of Friends at our chapel

G. **LIVERY (Local within 25 miles - \$1.75 per mile thereafter)**

1. a. \$ 425 Hearse
- b. \$ 275 Alternative service vehicle
2. \$ 275 Flower vehicle
3. \$ * Limousine Service is available. The cost is dependent upon livery service charges. Consult our office.

MERCHANDISE

A complete price list will be provided at the funeral home.

\$ 30 to \$ 14,995 Caskets & Alternative Container price range

\$ 120 to \$ 250 Burial Clothing price range

\$ 1,095 to \$ 12,495 Outer interment receptacles price range

\$ 49 to \$ 3,295 Cremation Urns price range

LIMITED SERVICES

\$ 4,435 Forwarding remains to another funeral home

This charge includes the transfer of the remains to the funeral home, staff services, embalming; topical disinfection, dressing & placement in casket or shipping container; securing necessary authorizations and local transportation to point of shipment. The charge does not include merchandise, shipping charges or additional items of service, facility use and livery that the customer may wish to select. Transportation beyond local point of shipment will be billed either as livery or common carrier charges depending upon the forwarding location. Local point of shipment is up to or within 25 miles.

\$ 2,815 Receiving Remains from another funeral home

This charge includes basic transportation of the remains to the funeral home and place of local disposition using service van, staff services, and securing necessary authorizations. The charge does not include additional items of services, merchandise, facility use, and livery that the customer may wish to select. Transportation beyond a local place of disposition will be billed as livery charges. Local place of disposition is up to or within 25 miles.

FTC Itemization Compliance

- \$ 225 Per Hour Combined Charge for Supervision & Facilities for Visitation or Viewing other than one hour prior to service.
- \$ 1,495 Combined Charge for Supervision & Facilities for Funeral or Memorial Service, Remembrance Ceremony or Gathering of Friends. Includes Visitation or Viewing for up to one hour prior to service. Add \$ 225 for each additional hour requested.

Merchandise Warranties

The only warranty on the merchandise sold by us is the express written warranty, if any, provided by the manufacturer of such merchandise. We make no warranty, expressed or implied, with respect to merchandise. A manufacturer's warranty, if any, will be provided to you.

ADDITIONAL GOODS & SERVICES

***BerylMartin™ Life Tributes** * Priced if ordered individually

- \$ 405 *Memorial Folders Tri-Fold first 100 - \$70 per 50 thereafter
- \$ 245 *Thank You Cards first 100 - \$40 per 50 thereafter
- \$ 295 *Memorial Folders Bi-Fold first 100 - \$50 per 50 thereafter
- \$ 245 *Memorial Cards first 100 - \$40 per 50 thereafter
- \$ 125 *Prayer Cards first 100 - \$24 per 50 thereafter
- \$ 225 *Framed Portrait size 16 x 20
- \$ 225 *Custom Portrait Cap Panel available for any casket
- \$ 85 *Beryl Martin Registrar™ book (ordered with other items)
- \$ 45 Custom Printed Guest Register
- \$ 85 Memorial Folders or Prayer Cards (per 100)
- \$ 15 Acknowledgement Cards as needed
- \$ 45 Hairdresser we provide
- \$ 25 Temporary Grave Marker or Crucifix
- \$ 45 Per Pallbearer or Casket Bearer if needed (4-6 required)
- \$ 40 Name Plate for exterior of casket
- \$ 165 Embroidered Custom Cap Panel – Casket Company
- \$ 195 Custom Engraving on Casket - design, name & dates
- \$ 45 Refrigeration per day, after 24 hours in lieu of embalming
- \$ 695 Final disposition of cremated remains by Crematory or Scattering at Sea in Key West, Florida (unattended)
- \$ 299 DNA Memorial Kit (Time Sensitive)
- \$ 250 & Up- Live Butterfly Release- Based on Package (70 degrees or higher)
- \$ 150 & Up- Clothing- Based on Style
- \$ 350 Celebrant Service- Includes family consultation with a Certified Celebrant, composing a personalized tribute & performing the ceremony.
- \$ 150 & Up- Monument Engraving & Monuments
- \$ 250 Combination or Air Tray Shipping Container
- \$ 110 & Up- Thumbie TM & Legacy Touch TM Products- Based on Style

Infants & Children Price List Effective October 30, 2016

Prices for our services, facilities and motor equipment listed on our General Price List are provided at a reduced rate for infants and young children. This compassionate allowance is reflected as a charge of 10% under one year of age and 50% up to age 14 based on the prices stated on the General Price List.

Outer Interment Receptacle Price List for Children

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| \$1,195 Monticello 28, strentex, 28" x 86" | \$ 795 Monarch 24, 24" x 70" |
| \$1,145 Monticello 24, strentex, 24" x 68" | \$ 750 Monarch 20, 20" x 58" |
| \$1,095 Monticello 20, strentex, 20" x 56" | \$ 625 Monarch 14, 14" x 32" |

Service Guarantee

If there is any item of our professional services or facilities that you are not completely satisfied with, there is no charge for that item.

We take the risk out of selecting a funeral home.