Cremation Tragedies have occurred because of lack of oversight & cutting corners to offer the lowest price.

Make sure you think carefully about who you are trusting with your loved one.

Determine what is important to you

- Do NOT Decide based upon price alone
- If the price of something is cheaper, ask
 WHY it is cheaper?—what is being cut out to reduce the price?
- Has the Crematory ever had any violations in the past?
- Does a Certified Cremation Specialist oversee cremation services?
- Are the cremated remains in the urn guaranteed to be your loved one?



WE SHOW PROPER RESPECT
All transfers are personally handled by our team with our own equipment. No jobbers. No middlemen. No Cargo Vans. No casket delivery trucks.

BOTTOM LINE:

With CREMATION DONE PROPERLY, we give you a 100% Guarantee that the cremated remains in the urn are your loved one. We do NOT Cut Corners on security & accuracy to have the lowest price.



Brent L. Dotson Funeral Director Certified Cremation Specialist



Located in th Wildwood Community 4838 Wildwood Rd, Maryville, TN 37804

(865) 984-5959

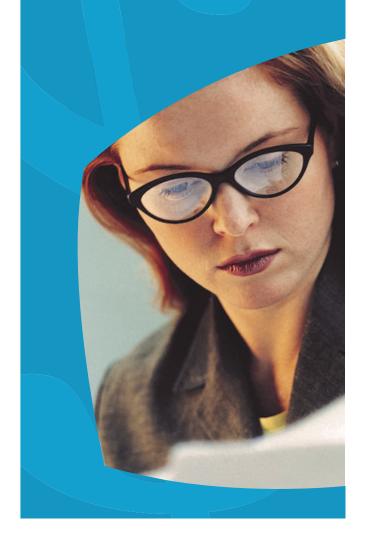
1-888-DOTSONFH

www.dotsonfuneralhome.com



Things You Should know

I Thought All Cremation was the Same!?



- No Middlemen
- No Cargo Vans
- No Corners Cut
- Constant Supervision
- Continuous Training
- Accuracy & Respect FIRST!

All Cremation is NOT the same. Every cremation choice that we offer falls under the strict guidelines of Cremation Done Properly - THE Gold Standard in cremation care.

The Cremation Done Properly_™ 10 Step Turn-Key Process:

Your loved one NEVER leaves the care of our team at $\underline{\mathsf{ANY}}$ Time .

1. Confirmation of Identity at The Place of Death:
A personal identification band is placed on your loved as soon as their identity is confirmed by a member of our team.

2. Positive ID by next of Kin: Your loved one will be bathed and/or disinfected and then dressed in the clothes that the family provides or a dignified gown that we provide. They will then be placed in the cremation casket that you have selected and taken to a viewing room, where the identification will take place, in a proper setting.

3. Thumbprinting: A thumbprint will be made of your loved one while in our care. This print will be kept on file perpetually so

there is a lasting, permanent record of your loved one's identity.

4. Individual Assignment: One of Our Funeral Home Team Members Is assigned to your loved one & ac-

companies and <u>supervises the</u> **ENTIRE** cremation process.

5. Final Failsafe: After Positive Identification by the Next of Kin has taken place Three individuals- A certified cremation specialist, A Funeral Director, and the funeral home team member assigned to your loved one will review all cremation paperwork and permits. Your loved one's

identification band will again be cross-checked against the paperwork as a final failsafe before cremation.

6. Scheduling a specific Time for the cremation: Unlike most, we schedule a specific appointment time with the Crematory so that they are ready to receive us, in order for the cremation to begin on time & proceed smoothly. We do not just show up & drop off your loved one, then leave as soon as possible & HOPE things turn out OK.

7. Showing proper respect: Your loved one is transported from the funeral home to the crematory in our own hearse – NOT a cargo van. NOT a casket delivery truck.

8. Ability To Witness: We allow the next of kin to accompany our team member & witness

their loved one being placed in the crematory. That way, there is no doubt about the cremation facilities & procedure. We do not charge extra for witnessing.

9. Prompt Return: Once the cremation process is complete, the team member assigned to your loved one will immediately bring the cremated remains back to the funeral home, where they are logged in & placed in a secure area.

10. Appropriate Reuniting: After the cremated remains are returned to the funeral home, we will contact you to set up a time for receipt of the cremated remains. At this time, we will provide a proper setting in which to receive the Urn, where you may wish to spend a few moments in quiet remembrance.

 We personally supervise the cremation so we know whose cremated remains are in the urn

 We explain your choices and respect your wishes

• Service 24/7 at your convenience. No high pressure—No excuses.

 Cremation Facilities available for your inspection.

 All cremations are performed individually

 Peace of mind for you and your family.

 35 Years of experience in the Funeral & Cremation Business



The Cremation Experts