



Customer Service

Fees, Refunds, and Cancellations

Policy Statement

At Health, LLC offers full refunds of all fees upon customer request for any reason with no questions asked.

Reason For Policy

Customer satisfaction is the priority, and At Health seeks to inspire confidence among customers with respect to fees, refunds, and cancellations.

Responsible Executive

The CE Coordinator is responsible for this policy.

Last Reviewed

20 July, 2026.

Policy

If a customer contacts At Health asking for a refund of fees associated with their purchase for any reason, the payment is refunded in full within one business day to the payment method used for the initial purchase.

We seek to understand and address the reason for the dissatisfaction, but never require any justification prior to returning funds upon request.

In addition to customer-initiated requests, if a customer chooses to provide feedback on a course indicating that they were unhappy with the content or delivery of the course for any reason, the CE Coordinator contacts the customer within one business day to seek a resolution, which may include a refund for the material in question if appropriate. If the customer feedback is provided anonymously, the CE Coordinator will investigate the complaint and initiate an immediate course review.